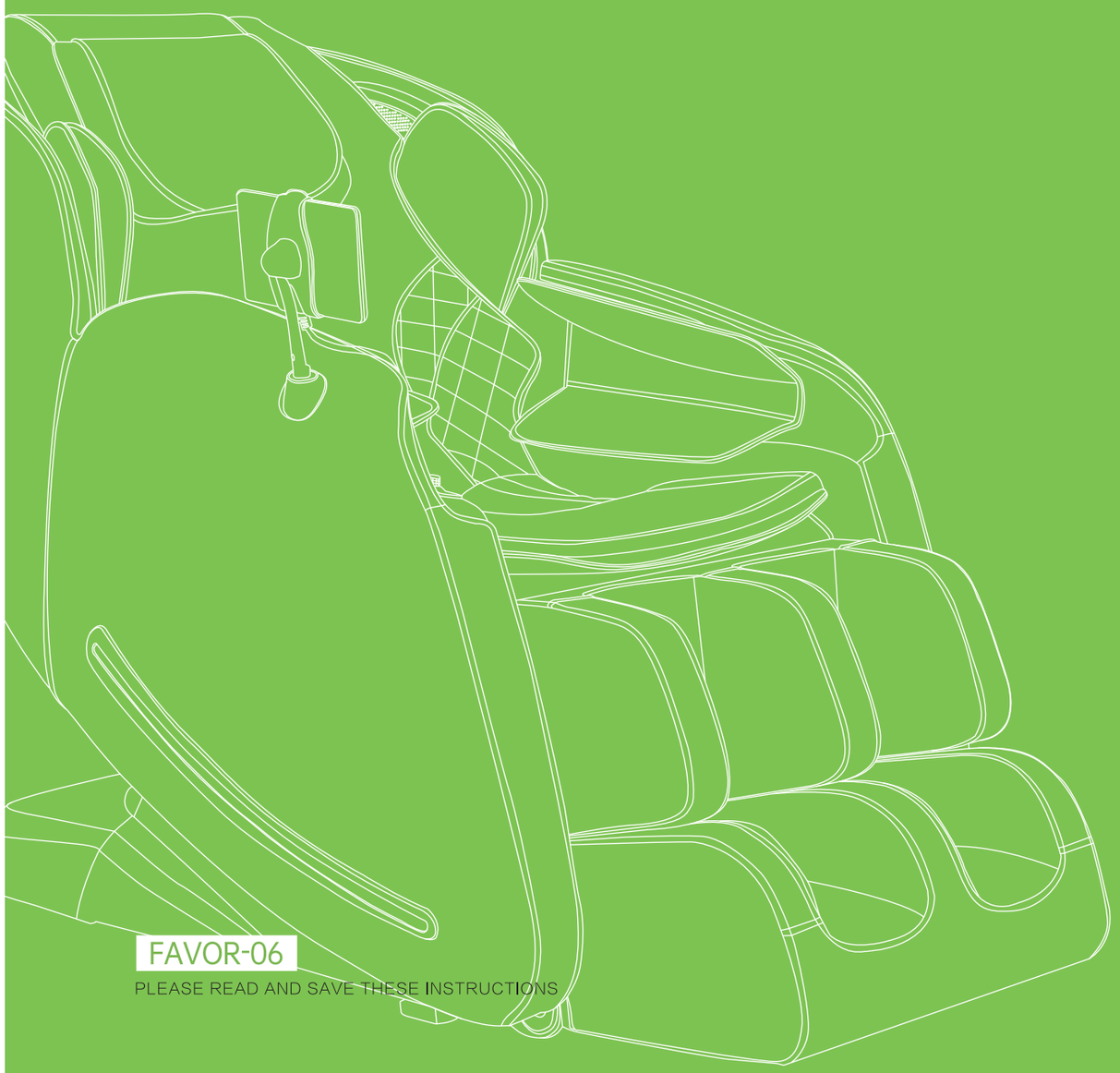
Real Relax®



FAVOR-06

PLEASE READ AND SAVE THESE INSTRUCTIONS

MASSAGE CHAIR USER MANUAL

TABLE OF CONTENTS

- Thank you for your purchase of this product. Before using, please read this USER MANUAL carefully, and pay special attention to the safety precaution to ensure proper operation and use.
- Please keep this USER MANUAL in a safe place for further reference.

SAFETY PRECAUTIONS

MEDICAL WARNINGS 01
WARNING 02
FORBIDDEN ..... 02 - 03
REMOVE PLUG 03

NAME AND FUNCTION OF EACH COMPONENT

EXTERNAL STRUCTURE 04
INTETNAL STRUCTURE 05
REMOTE CONTROLLER INSTRUCTION 06
REMOTE CONTROLLER KEY FUNCTIONS 07
AUTO MODE 08
CUSTOM MASSAGE MODE 09

INSTALLATION PROCESS

INSTALLATION METHOD 10
CALF INSTALLATION PROCESS 11
CUSHION INSTALLATION PROCESS 11
REMOTE CONTROL BRACKET INSTALLATION PROCESS 12
MOVE METHOD 13

PRODUCE STORAGE AND MAINTENANCE

INSTALLATION POSITON 14
GROUNDING INSTRUCTIONS 15
AFTER USING THE CHAIR 15
METHODS OF STORAGE 15
MAINTENANCE 15

TROUBLESHOOTING GUIDE

KIND REMINDING 16
TROUBLESHOOTING GUIDE 16
TECHNICAL SPECIFICATIONS 17

SAFETY PRECAUTIONS

- Please read this "SAFETY PRECAUTIONS" carefully to ensure proper operation before using.
- Following "SAFETY PRECAUTIONS" is of great help to your correct use of this massage chair correctly.
- To clearly indicate the degrees of danger and damage, the accidents caused by incorrect use are classified into "WARNING1' and "FORBIDDEN". Instructions marked as follows should be strictly followed.

MEDICAL WARNINGS

NOT RECOMMENDED FOR THE FOLLOWING PEOPLE.

- Patients with serious hyperostosis
- Swollen lump and patient thrombosis
- Patients with serious heart conditions
- Pregnant Women
- People that consume large amounts of alcohol
- People with diabetes
- People suffering from high fever
- Patients with malignant tumors or malignant abscesses
- People with distorted joints
- People with serious skin conditions
- People with spinal injuries
- All people should consult a physician and exercise care when operating this system
- Minors under 16 years or people unable to control their behavior, such as mental patients, people with paralysis, etc.
- Should not be allowed to operate the massage chair.

WARNINGS

- Use this appliance only for its intended use as described in this manual.
  Do not use attachments not recommended by the manufacturer.
- Never operate this chair if it has a damaged cord or plug.
- Keep the cord away from heated surfaces.
- Please empty pockets and remove all your arm Jewelery and watch before using this chair.
- Do not operate where aerosol (spray) products are being used.
- To disconnect, turn all controls to the off position, then remove plug from outlet.
- Connect this appliance to a properly grounded outlet only. See Grounding Instructions.
- Do not remove the back cushion to modify roller mechanism.
- Do not remove the bottom seat to modify actuators.
- Keep the cord out of a heavy traffic area.
- Please unplug the power cord from the electrical outlet Immediately after use.
- Only people less than 120kgs are acceptable.
- Do not operate any equipment with damaged parts.
- Any other use not recommended by the manufacturer may cause electrical shock or injury.
- Do not touch or re-wire the wires connected to the master-box.
- Do not attempt to repair or modify any electrical or mechanical functions on this unit, it will void the warranty.
- Do not put your hands or head under the chair
- When using the massage chair, ascertain that the footrest is in the lowest position.

FORBIDDEN

- Do not allow children to play near the chair, especially in case of using the chair.
- Do not leave mobility impaired or speech impaired people alone in chair.
- Do not place or stock this chair near damp places such as swimming pools or bathrooms
- Do not presses massage rollers by force.
- Do not stand on the chair or put heavy items on the chair.
- Do not use in an environment that is dusty, greasy, or lack of oxygen.

- Do not place near steam oven, open fire, or heat.
- Wear suitable clothing, do not massage with bare skin .
- Do not place it directly in the sun.
- Do not use electric blanket while using the massage chair.
- Do not use it outdoors.
- Do not massage while smoking.
- Do not massage immediately after meals.
- Do not sit on the back cushions, armrest, or legs rest.
- Don't use it when your body is wet or moist as it can result in electrical shock.
- Do not massage with more than one person.
- Don't massage when using head ornamentation as it can result in injury.
- Do not stumble over electrical wires or connections.

REMOVE PLUG

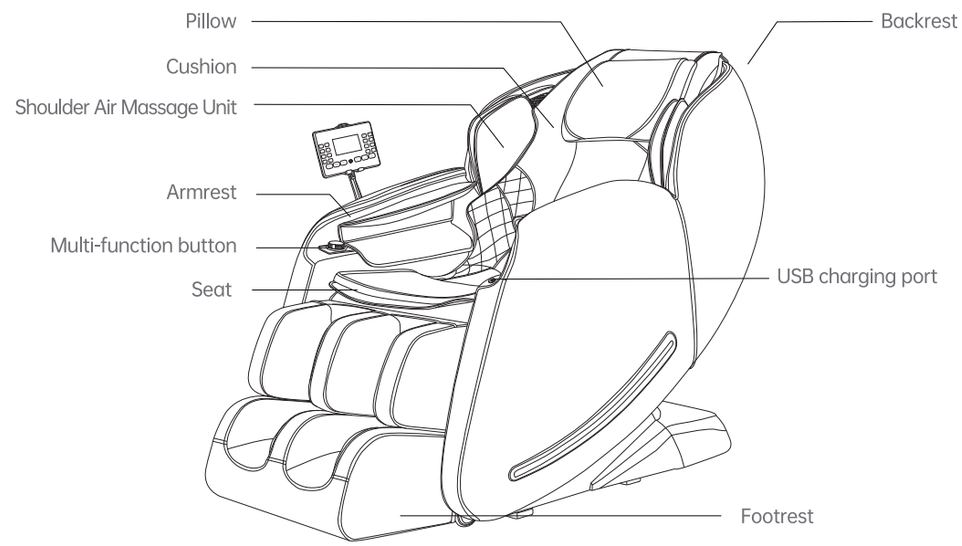
- Please pull out the power plug before maintenance. In addition, please do not insert or unplug the power plug with damp hands, to avoid electric shock.
- When the massage chair is not in use, please switch off power and remove the plug from the socke. When please cut off power supply immediately and pull out the power plug.

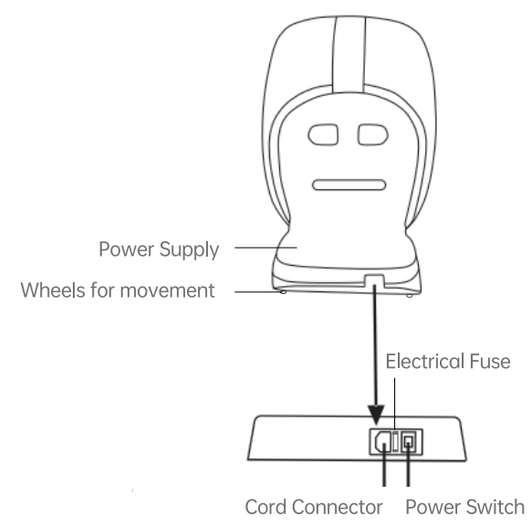
BE CAREFUL

- Please avoid Massaging after drinking or when you are not feeling well.
- Do not massage the head, elbow joints, knees, chest, abdomen, etc. directly on the massage ball.
- Do not damage the power cord; this may result in electric shock or mechanical failure. Please contact the service center for a detailed inspection.

NAME AND FUNCTION OF EACH COMPONENT

EXTERNAL STRUCTURE





INTERNAL STRUCTURE

1 Shoulder Air Massage Unit

2 Remote Control

3 Armrest Air Massage Unit

4 Calf Air Massage Unit

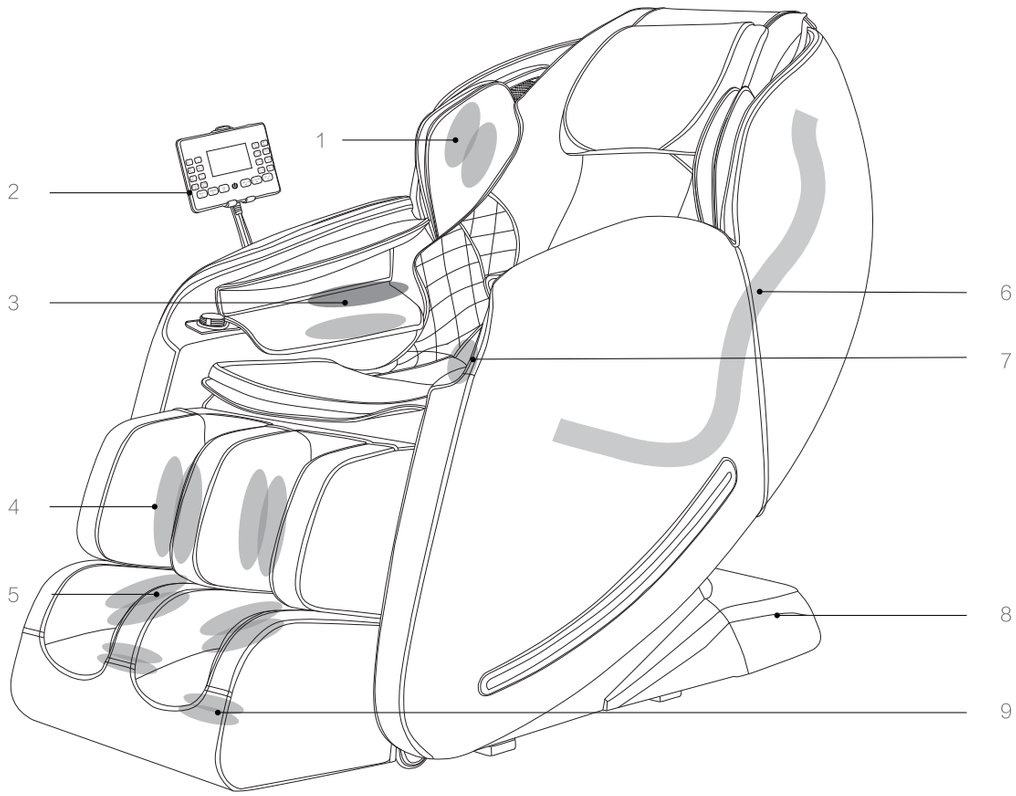
5 Foot Air Massage Unit

6 SL Massage Track

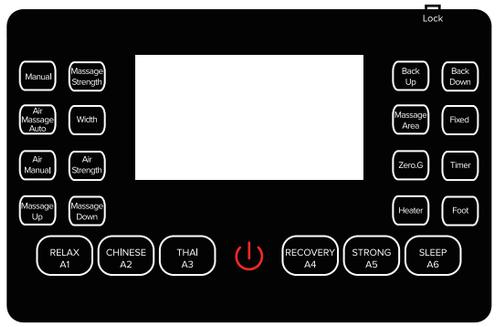
7 Back Heat

8 Slide Rail

9 Foot Roller Massage Unit



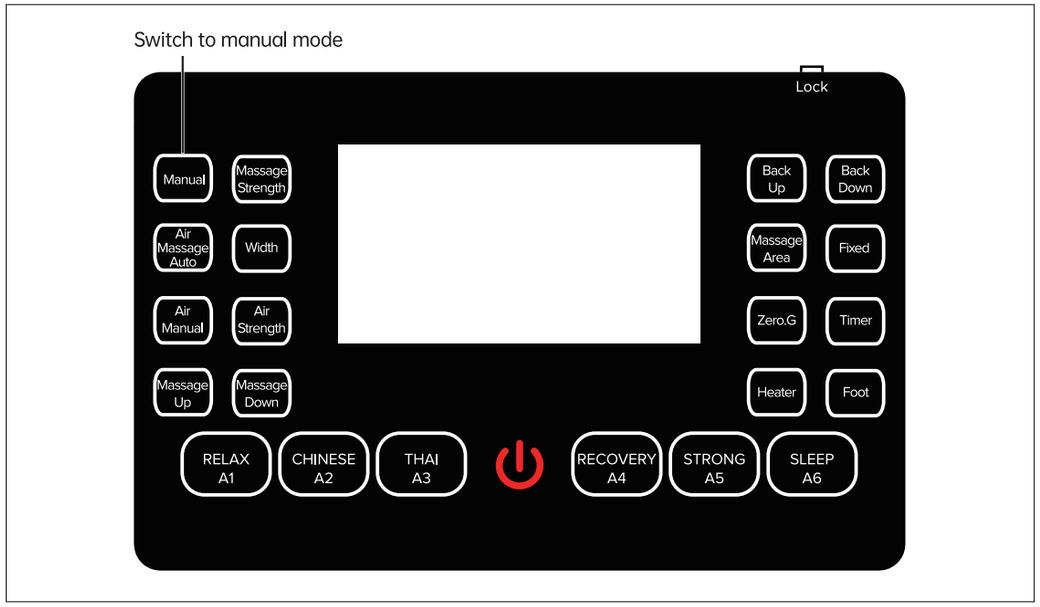
REMOTE CONTROLLER INSTRUCTION



REMOTE CONTROLLER KEY FUNCTIONS

	Turn: Short press to turn on / long press to turn off		
Lock	Lock: Lock the remote control button to prevent accidental touch		
Manual	Manual: Switch automatic mode to Manual mode	Back Up	Back Up: Adjust the back up
Massage Strength	Massage Strength: Adjust massage speed manually	Back Down	Back Down: Adjust the back down
Air Massage Auto	Air Massage Auto: All airbags work automatically	Massage Area	Massage Area: Adjust massage working area manually
Width	Width: Adjust massage width manually	Fixed	Fixed: Adjust the fixed position of massage manually
Air Manual	Air Manual: Each part of the air bag is opened or closed hand in the Manual mode	Zero.G	Zero.G: Put the chair into zero gravity working position
Air Strength	Air Strength: Adjust airbags intensity manually	Timer	Timer: Adjust the working time of the chair
Massage Up	Massage Up: Long press the up key to adjust the massage arm manually	Heater	Heater: Turn on or off the back heating function
Massage Down	Massage Down: long press the down key to adjust the massage arm downward manually	Foot	Foot: Turn the foot roller on or off
	Multifunction button: When the chair is powered on and whether the manual control is turned on or not you can Short press to turn on and switch modes / long press to turn off / Rotate the multifunction button to adjust the backrest up and down		USB charging port: When the chair is powered on and whether the manual control is turned on or not, you can use the USB charging port to charge the electronic device.

AUTO MODE



Select Auto massage mode

1. Power:when the unit is turned on it will automatically start to massage. in automatic modes , intensity and strength cannot be adjusted. If you would like to adjust intensity and strength please select a specific area.such as Warm,foot,or shoulders.

2. 6 Automatic Modes:

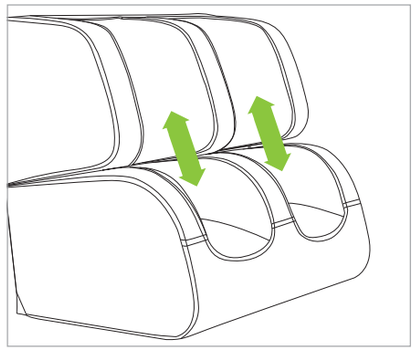
- RELAX A1
- CHINESE A2
- THAI A3
- RECOVERY A4
- STRONG A5
- SLEEP A6

Auto massage mode will stop automatically after 15 minutes

3.Back up / Back down:Adjust the back up or Down.

4.Zero.G: Put the chair into zero gravity working position.

- You can switch to the next auto program anytime, and don' t have to wait until the current problem finishes.
- In auto mode, you still can : turn on/off air pressure system, heater, foot rollers.
- In sleep mode (auto mode 4), when the massage time is finished the unit will hold the position.
- In auto mode 1,2,3 when the massage time is finished , the unit will go back to the original position.



Calf extension settings

- The Put footrest extends forward to suit taller individuals.

CUSTOM MASSAGE MODE

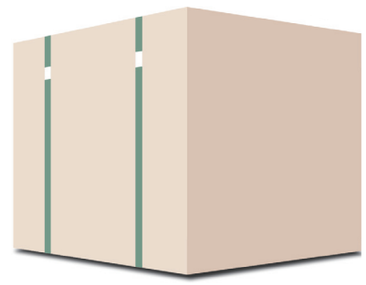
- You can use various manual modes through the manual key.
- You can also adjust the strength of the air bags and intensity of the rollers.
- In the automatic mode, it is normal that some manual keys cannot be operated. It can be used normally after switching to the manual mode.
- When the chair is powered on and whether the manual control is turned on or not, you can still adjust the angle of the chair by pressing the back up button or back down button on the manual control to have a rest.
- When the chair is powered on and whether the manual control is turned on or not, you can still adjust the angle of the chair by rotating the multifunction button to have a rest and you can use the USB charging port to charge electronic devices.
- In the manual mode, you can use the fixed key to massage at a fixed point.
- In order not to disturb the rest of customers, the massage chair will not reset after the end of each work time. You need to manually press the power button to reset.

When the massage time is finished the unit will return to upright position and shut down automatically.

PREPARATION BEFORE USING

1 INSTALLATION METHOD ACCESSORIES FROM BOX

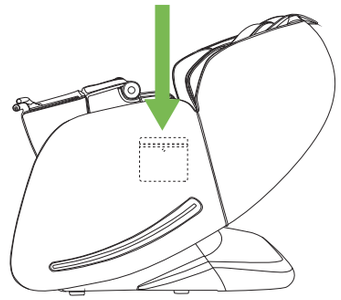
1



Our chair is shipped in one box

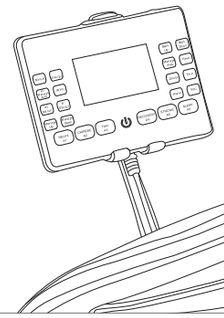
2

Accessory bag storage location



Take out the accessory bag

3

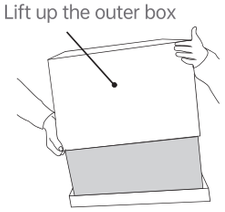


Remote control Pad

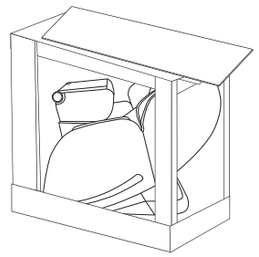
Steps of remove the box:

1

Lift up the outer box



2

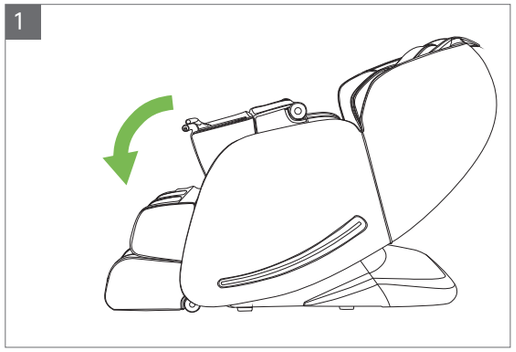


Remove around

3

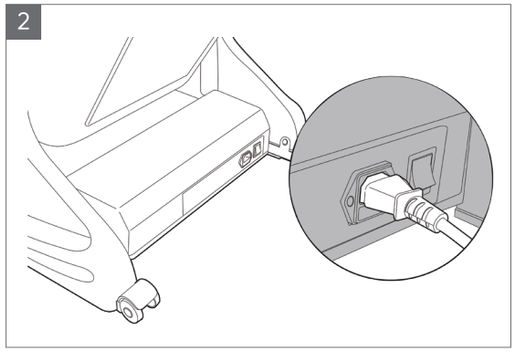
2 CALF INSTALLATION PROCESS

1



Remove the calf and place it on the floor

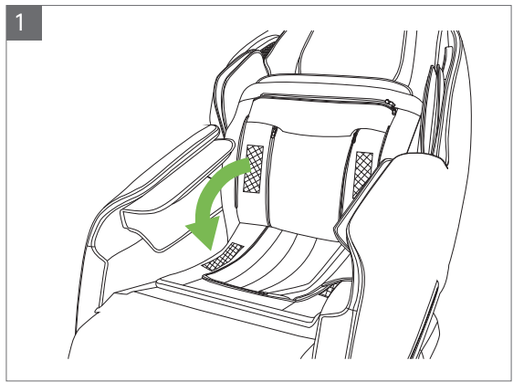
2



Connect the power and turn
on the power switch to reset the chair

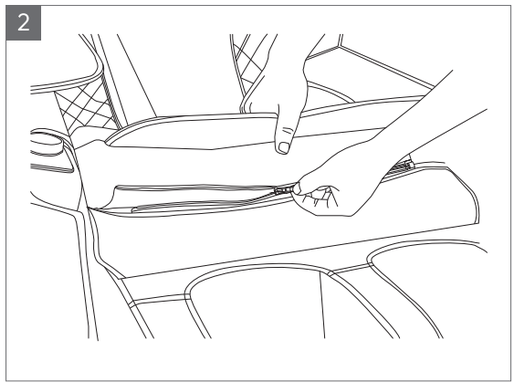
3 CUSHION INSTALLATION PROCESS

1



Press down the Velcro to fix it

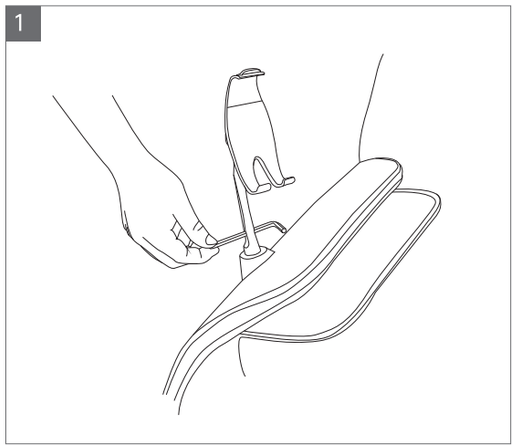
2



Connect the zipper on the bottom of the cushion

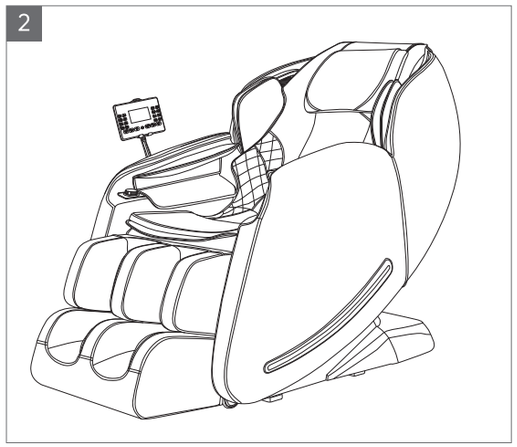
4 REMOTE CONTROL BRACKET INSTALLATION PROCESS

1



Use an Allen key to tighten the remote control bracket

2



Put the remote control into the bracket

5 MOVE METHOD

- There are moving rollers at the bottom of the chair.
- Raise the back to the highest point.
- Switch off and unplug the chair.
- Lift the front part of the chair as shown in the figure (one person raises the front part via holding a moving holder, another person pushes the chair when holding the top of the chair), make wheels move.

CAUTION

- Don' t move it when there are people in it.
- Don't use the armrest while moving the chair, only hold the moving holder in the back and front.

INSTALLATION POSITION

PLEASE LEAVE THE SPACE AROUND THE MASSAGE CHAIR WHEN PREPARING THE MASSAGE

(1) Place a massage chair where there is enough space for the back of the chair to recline and the footrest to rise.

(2) Make sure that there is at least 50 cm in the back of the massage chair and at least 50 cm in front of the massage chair.In order to prevent from signal interference, please keep at least 1m away from the TV, radio and other video and audio devices.

CAUTION

Before using, please tidy up well the cables to avoid twining or damage When the whole chair makes slide movement forward or backward to original position, please check first whether there are kids,pets or any other objects to avoid accidents.Please put carpet or other pad under the massage chair in order to avoid any unpredictable impression on the floor.

SURROUNDING ENVIRONMENT

	Keep the massage chair away from damp places (for example: bathroom) to avoid electric leakage
	Keep the massage chair away from high temperatures sources (for example: stove) to avoid fire or damage to leather material

GROUNDING INSTRUCTIONS

This product must be grounded. If it should malfunction or break down, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate out let that is properly installed and grounded in accordance with all local codes and ordinances.
Danger - Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product - if it will not fit the outlet; have a proper outlet installed by a qualified electrician.

AFTER USING THE CHAIR

- Please power off the chair and unplug from power the supply socket after using， disconnect the controller and store carefully.
- Please power off the chair and unplug from the power supply socket when the chair is not in use, to avoid children to start the chair accidentally
- Please store well the chair well it is not in use for a long time.

METHODS OF STORAGE

- Do not dismount the back of the chair
- Keep the massage chair free of dust
- Cover the chair with a dust-free cloth to prevent dust from collecting
- Do not store in a hot, humid, damp place or in direct sunlight or heat
- Do not store in an overly cold place

MAINTENANCE

- Unplug from electrical source to avoid shock before cleaning.
- Clean the cloth surface with neutral detergent or a special mild detergent for cloth.
- Dust can be cleaned off with a damp cloth or mild detergent and air dry.
- Do not spray pesticide on the device.
- Specified cleaner can be used on the leather, plastic, and dried with a cloth
- Do not use a damp cloth on the electronic components which can cause shock and damage
- The leather covers (headrest, seat cushion, foot cushion) can be removed for cleaning

KIND REMINDING

During daily use, please check whether the following phenomenon exist: Scorched smellWhen touch the wire, the power is on, but sometimes offThe power supply cord is hotOther abnormal phenomenon

CAUTION

If problems happen above, please turn off power supply and contact the distributor or manufacturer for assistance.

TROUBLESHOOTING GUIDE

Problems/Issues	Possible Cause	Troubleshooting Method
Sounds like tapping or hum sounds	Sounds from air pump, motor or other mechanical parts	Normal situation
Suddenly stops working	1.Bad power connection 2.Auto program timers are up	1.Unplug and reinsert the power cord to the chair 2.Normal
Does not work after power on	1.Power switch is not turned on 2.Bad connection between plug and socket 3.Massage remote is not turned on 4.Have broken power wire plug 5.Broken fuse Control unit for functioning properly	1.Turn power switch on 2.Connect power cord again 3.Press power button on remote 4.Contact our customer service or professional technician 5.Replace fuse Contact our customer service or professional technician
Roller height changes	Rollers work alternately	Normal phenomenon
Abnormal sounds suddenly while working	Maybe caused by massage chair's over working	1.Cut down usage 2.Contact our customer service or professional technician
Not able to recline	Obstruction-be sure that the chair is allowed enough room to fully recline	Stop chair's operation, and move obstruction
Not able to restore position after reclined	Problem on electric motion pole or plug under bad connection	Contact our customer service or professional technician

ATTENTION

If problems are not from above reasons, please turn off power supply and contact the distributor or manufacturer for assistance.

Note : Do not dismantle the produce by yourself, and our company shall shoulder no responsibility to the damage of the product or the inquiry of people caused by improper use. Thanks for your cooperation !

TECHNICAL SPECIFICATIONS

Name : Real Relax Favor-06 Massage Chair

Rated Voltage: 110V

Rated Frequency: 60hz

Rated Power :150w

Safety Design : Class I

N.W : 151.99 LB

G.W : 180.62 LB

MEAS : 57.88" * 59.14" * 34.65"

Manufacturer Reserves The Right To Make Changes To Information's Published In This Document, Including Without Limitation Specifications And Product Descriptions, At Any Time and Without Notice.

Contact Us

For any inquiries or quality-related issues concerning our products, please send an email to service@realrelaxmassage.com, we will respond to you as soon as possible and give you an appropriate solution (refund or replacement).