#### USER INSTRUCTIONS

#### PORTABLE BULLET ICE MAKER DISPENSER

FDFM1ZA01



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#### GENERAL OPERATING INSTRUCTION

Read these instructions before use and save them for future reference. Let the unit rest and remain unplugged for 24 hours before use.

- Remove all external and internal packaging materials. Be sure that all parts have been included before discarding any packaging materials. You may want to keep the packaging materials for use at a later date.
- Contact customer service at 800-433-9938 or <a href="mailto:info@kbgoodice.com">info@kbgoodice.com</a>.

#### SAFETY INSTRUCTIONS

#### **Electrical Safety**

# DANGER Improper use of the power cord plug can result in the risk of electrical shock, property damage and personal injury or death. Unplug the unit or disconnect power before performing any maintenance. Upon receipt and inspection of the unit the power cord must be replaced if it is damaged.

- This appliance is equipped with a 3-prong grounding-type plug and shall be plugged into a properly connected grounding-type outlet.
- It is required to use a 3-prong grounding-type electrical outlet properly grounded in accordance with the National Electrical Code and local codes and ordinances.
- A separate adequately fused and grounded circuit shall be used for this appliance. The voltage rating must match the rating label on the unit.
- CIRCUIT
  GROUNDING
  CONDUCTOR
  PROPERLY
  CONNECTED

  GROUNDING PRONG
- Do not use an adapter or an extension cord.
- Do not under any circumstances cut or remove the third ground prong from the power cord.
- Never unplug the appliance by pulling the power cord. To disconnect the unit always grip the plug firmly and pull straight out from the wall outlet.
- Do not operate the appliance if the appliance housing is removed or damaged.
- Do not attempt to repair or replace any part of your appliance unless it is specifically recommended in this manual. All other servicing shall be referred to a qualified technician.
- To protect against electric shock do not immerse appliance plug or cord into water or other liquids.

#### **Child Safety**

- Exercise caution and use reasonable supervision when appliance is used near children. Never allow children to operate the unit. Keep packing materials away from children.
- Keep fingers out of dispense point area.

#### **Cleaning Safety**

DANGER	To reduce the risk of injury when cleaning your appliance, follow these basic precautions.
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- Unplug the appliance or disconnect power before performing any maintenance.
- Do not clean appliance with flammable fluids. Do not store or use gasoline or other flammable vapors or liquids in the vicinity of this or any other unit. The fumes can create a fire hazard or explosion.
- Do not use solvent-based cleaning agents or abrasives on the interior or exterior of the appliance. These cleaners may damage or discolor the appliance.
- Do not operate the appliance with wet hands, while standing on a wet surface, or while standing in water.

#### **Disposing Safety**

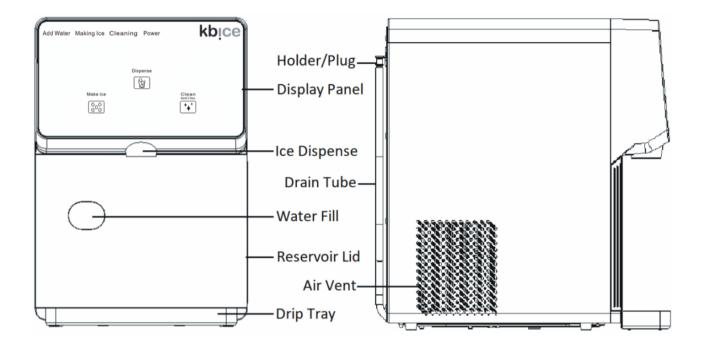
	When disposing of refrigeration appliances, special handling is
CAUTION	often required. It is the consumer's responsibility to comply with
	federal and local regulations when disposing of this product.

#### FEATURES & SPECIFICATIONS

#### Overview

This self-dispensing portable bullet ice maker dispenser allows you to enjoy bullet ice with the touch of a button. Adding water through push-to-open port or removable lid makes it portable and easy to use. It is perfect for the bullet ice enthusiasts and great for use in the home, at the pool or behind a bar.

#### **Features and Parts**



- This self-dispensing portable bullet ice dispenser allows you to enjoy bullet ice with the touch of a button.
- The built-in ice engine can quickly make bullet ice within only 10 minutes and produce up to 24 lbs of ice per day.
- Self-cleaning and self-descaling programs can keep the unit in a good sanitary and operational condition all the time.
- Push-to-open port or removable reservoir lid provides you with the convenience to fill water.
- Detachable drain tubes are easy to use and no plumbing is required.
- Backlit LED display and gloss black body give a sleek and modern appearance.
- Less than 17.5 inches in height allows for installations on any counters and tables.

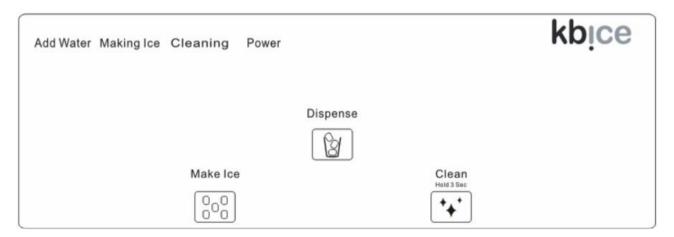
#### **Specifications**

Product Description	Portable Bullet Ice Maker Dispenser
Model No	FDFM1ZA01
Ice Type	Bullet Ice
Ice Production Rate (75°F Air)	24 lb / 24 h
Ice Storage Capacity	1.8 lb
Ice Dispensing	Self-dispensing
Drip Tray	Magnetically Detachable
Drain Plumbing	Not Required
Water Supply	Manual Fill
Water Fill	Push to Open Port or Removable Lid
Touch Buttons	Dispense, Make Ice, Clean
LED Notifications	Add Water, Making Ice, Cleaning, Power
Operating Temperature	50~90 °F
Electrical Rating	115V/60Hz/2.0A
Refrigerant	R600a
Installation	Countertop
Unit Dimensions	12"W x 16" D x 17-1/2"H
Net Weight	29 lb

#### **DISPENSER USE**

NOTE	Flush the unit with clean potable water once a week to prevent high water TDS and hardness.  Descale the unit with citric acid once a month to prevent sediment buildup.  Sanitize the unit with chlorine bleach twice a month to prevent bacteria growth.
NOTE	Use potable water only.

#### **Display**





Make Ice Button
Making Ice LED

It will be disabled when the unit is in the cleaning mode. The LED illuminates while the unit is currently in the making ice mode.

- Press the button once to start making ice, the Making Ice LED illuminates.
   The unit will automatically stops making ice when the ice bin is full.
- Press and hold the button for 3 seconds to stop making ice, the Making Ice LED goes off.



Clean Button Cleaning LED

It will be disabled when the unit is in the making ice mode. It can be used for defrosting, flushing, descaling or sanitizing process. The LED flashes once cleaning is needed.

The LED illuminates while the unit is currently in the cleaning mode.

- Press and hold the button for 3 seconds to start cleaning, the Cleaning LED illuminates.
- Press and hold the button for 3 seconds again to stop cleaning, the Cleaning LED goes off.

#### **Add Water LED**

It illuminates when more water is needed.

It flashes with consecutive beeps and then goes off once the water reservoir is full.

#### **Power LED**

It illuminates when the unit is plugged into power.

NOTE	The unit does not dispense ice while the Cleaning LED illuminates.
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#### **Dispense** button

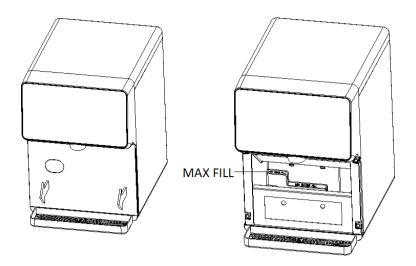
The unit will stop dispensing ice automatically after 60 seconds elapse.

- Place a cup under the ice dispense point.
- Press and hold to dispense ice, release to stop.

#### First time use

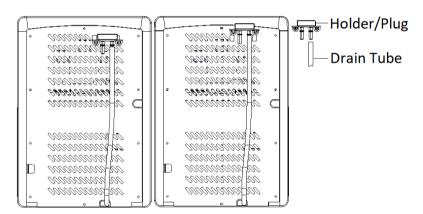
For the first time use flush the unit following instructions below.  For the first time use dispense several cups of ice and then discard
them.

- 1. Filling the water reservoir for the first time use
- Remove the reservoir lid by simultaneously pulling both sides outwards.
- Add clean potable water to MAX WATER FILL.
- Replace the magnetically attached lid.



#### 2. Flushing the unit for the first time use

- Plug the unit into power. Add Water LED will flash with 5 beeps if the water reservoir is full.
- Press and hold the Clean button for 3 seconds to start cleaning for flushing process, the Cleaning LED illuminates (it takes 30 minutes to complete and the Cleaning LED goes off).
- Unplug the unit when the flushing process is complete.
- Unhook the plug/holder with drain tubes out of the unit back and lower them to a bucket or sink.
- Disconnect the holder/plug and release water.
- Reconnect the holder/plug and hook it back to the unit.

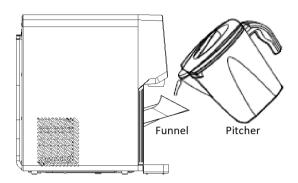


#### 3. Making ice for the first time use

- Add clean potable water to MAX WATER FILL following instructions above.
- Plug the unit into power. Add Water LED will flash with 5 beeps if the water reservoir is full.
- Press the Make Ice button once to start making ice, the Making Ice LED illuminates.

#### Filling the water reservoir when the Add Water LED illuminates

Do not add water until Add Water LED illuminates.  Do not overfill the reservoir otherwise it may overflow when ice
melts completely.



- Insert a funnel into the push-to open fill port.
- Add clean potable water using the funnel until the Add Water LED flashes with 5 beeps and then goes off.
- Remove the funnel to close the fill port.

Or

• Remove the reservoir lid to add clean potable water to MAX WATER FILL until the Add Water LED flashes with 5 beeps and then goes off.

#### If the ice dispenser hasn't been interacted in the past 72 hours

• The unit will enter idle mode.

#### If you are away on holidays or vacations

• Empty the ice bin and water reservoir.

#### **DISPENSER CARE**

CAUTION	Use food grade citric acid powder and chlorine bleach only. Follow the product instructions carefully for First Aid. Keep the unit out of reach of children. Unplug the unit before you drain water.
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#### 1-How to drain water

- Unplug the unit.
- Unhook the plug/holder with drain tubes out of the unit back and lower them to a bucket or sink.
- Disconnect the holder/plug and release water.
- Reconnect the holder/plug and hook it back to the unit.

#### 2-How to empty the ice bin and water reservoir

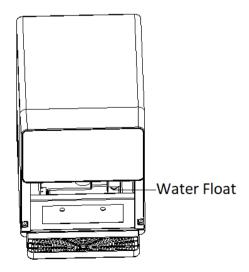
- Dispense ice until no more ice comes out of the ice dispense point.
- Drain water following instructions in Section 1.

#### 3-If the Add Water LED illuminates and the unit stops making ice

• Fill the water reservoir with clean potable water.

### 4-If the Add Water LED doesn't goes off when water is filled to MAX WATER FILL

- Touch the water float as shown and move it upward to resettle. If it works, you can skip the following steps.
- Unplug the unit.
- Fill the water reservoir with 12 teaspoons of food grade citric acid powder.
- Wait for a few hours and plug the unit into power again.



## 5-If Clean LED flashes and the unit stops making ice (If this section can't solve your problem, please go to section 9 or move the unit to a colder place)

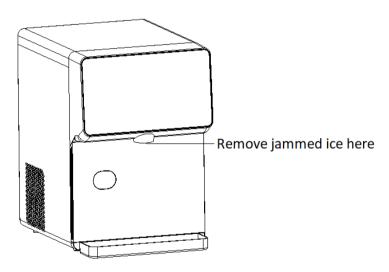
- Empty the ice bin and water reservoir following instructions in Section 2.
- Fill the water reservoir with clean potable water to MAX WATER FILL.
- Plug the unit into power. Add Water LED will flash with 5 beeps if the water reservoir is full.
- Press and hold the Clean button for 3 seconds to start cleaning for defrosting process. The Cleaning LED will illuminate (it takes 30 minutes to complete and the Cleaning LED goes off).
- Press the Make Ice button once to start making ice.

#### 6-If the unit doesn't start making ice but it has dispensed all ice

 Press and hold the Dispense button for more than 10 seconds to restart making ice.

#### 7-If ice is jammed at the dispense point and the unit can't dispense ice

• Remove the jammed ice in the dispense point with a teaspoon.



## 8-How to flush the unit with clean potable water once a week to prevent high water TDS and hardness

- Empty the ice bin and water reservoir following instructions in Section 2.
- Fill the water reservoir with clean potable water to MAX WATER FILL.
- Plug the unit into power. Add Water LED will flash with 5 beeps if the water reservoir is full.
- Press and hold the Clean button for 3 seconds to start cleaning for flushing process. The Cleaning LED will illuminate (it takes 30 minutes to complete and the Cleaning LED goes off).
- Drain water following instructions in Section 1.

## 9-How to descale the unit with citric acid once a month to prevent sediment buildup

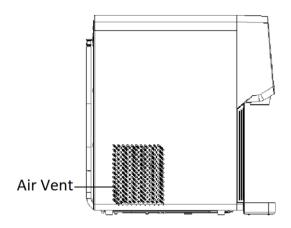
- Empty the ice bin and water reservoir following instructions in Section 2.
- Fill the water reservoir with 12 teaspoons of food grade citric acid powder.
- Fill the water reservoir with clean potable water to MAX WATER FILL.
- Mix them well.
- Plug the unit into power. Add Water LED will flash with 5 beeps if the water reservoir is full.
- Press and hold the Clean button for 3 seconds to start cleaning for descaling process. The Cleaning LED will illuminate (it takes 30 minutes to complete and the Cleaning LED goes off).
- Drain water following instructions in Section 1.
- Fill the water reservoir with clean potable water to MAX WATER FILL.
- Plug the unit into power. Add Water LED will flash with 5 beeps if the water reservoir is full.
- Press and hold the Clean button for 3 seconds to start cleaning for rinse process. The Cleaning LED will illuminate. Press and hold the Clean button for 3 seconds again in 5 minutes to stop rinsing.
- Drain water following instructions in Section 1.
- Repeat the rinse process 2~3 times.

## 10-How to sanitize the unit with chlorine bleach once a month to prevent bacteria growth

- Empty the ice bin and water reservoir following instructions in Section 2.
- Fill the water reservoir with 1 teaspoon of 5% food grade chlorine bleach.
- Fill the water reservoir with clean potable water to MAX WATER FILL.
- Mix them well.
- Plug the unit into power. Add Water LED will flash with 5 beeps if the water reservoir is full.
- Press and hold the Clean button for 3 seconds to start cleaning for sanitizing process. The Cleaning LED will illuminate (it takes 30 minutes to complete and the Cleaning LED goes off).
- Drain water following instructions in Section 1.
- Fill the water reservoir with clean potable water to MAX WATER FILL.
- Plug the unit into power. Add Water LED will flash with 5 beeps if the water reservoir is full.
- Press and hold the Clean button for 3 seconds to start cleaning for rinse process. The Cleaning LED will illuminate. Press and hold the Clean button for 3 seconds again in 5 minutes to stop rinsing.
- Drain water following instructions in Section 1.
- Repeat the rinse process 2~3 times.

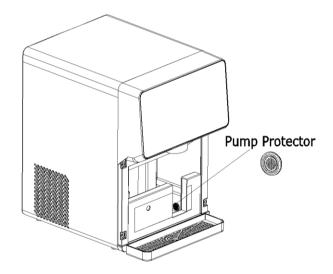
## 11-How to clean the air vent every 3 months to prevent condenser from blocking

- Unplug the unit.
- Use a condenser brush or a vacuum cleaner with an extended attachment to clean the air vent.
- Plug the unit into power.



#### 12-Cleaning the pump protector when it is dirty

- Drain water following instructions in Section 1.
- Remove the water reservoir lid and pull out the pump protector.
- Clean the pump protector with dishwashing liquid and rinse it with potable water.
- Replace the pump protector and insert it.



#### **INSTALLATIONS**

#### **Location Requirements**

This unit is designed for indoor use only.

- Place the unit away from direct sunlight and heat sources.
- Do not install the unit in moist areas.
- Do not install the unit in garage.
- Do not install the unit where the ambient temperature range will be below 50 °F or above 90 °F. Otherwise, the unit will not be able to work properly.
- The unit must be placed in a properly ventilated location to prevent heat build-up generated by the refrigeration system. Failure to do so will prevent the unit from cooling properly, and may result in damage to unit components as well as its contents.
- The unit must be installed on a counter that is level and strong enough to support up to 40 lb.

#### **Clearance Requirements**

CAUTION	This unit is designed for countertop installation only.
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- Never block the air vent on the left side.
- Allow for minimum 4 inches of clearance on both left and right sides.
- Allow for minimum 3 inches of clearance on the back.
- Allow for minimum 1/2 inch of clearance on the top.

#### **Electrical Requirements**

DANGER	It is required that you connect this unit only to a GFCI protected receptacle. It is strongly recommended that you do not use an adapter or an extension cord to connect this unit because of potential safety hazards.
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- A dedicated 120V, 60Hz, 15A fused, grounded electrical supply is required. It is recommended that a separate circuit serving only your appliance be provided.
- Only connect to properly polarized outlets.
- Use outlets that cannot be turned off by a switch.
- Only plug the unit into a grounded 3 prong outlet.

#### **TROUBLESHOOTINGS**

Complaint	Possible Causes	Response
Unit does not work	a. There is no power at outlet.	a. Check for outlet and breaker/fuse.
and the Power LED is	b. Power cord is unplugged.	b. Plug in the power cord.
not lit	c. Power cord is broken.	c. Call for service.
	d. Control PCB is defective or	d. Call for service.
	with wiring problems.	
	e. Display PCB is defective or	e. Call for service.
	with wiring problems.	
Unit does not make	a. The ice maker is turned off.	a. Press Make Ice button once to start.
ice	b. Clearances are too small.	b. Check the clearance requirements.
	c. Ambient temperature is too	c. Check the location requirements.
	high.	
	d. Add Water LED illuminates	d. Fill the water reservoir with clean
	and the water reservoir is low.	potable water.
	e. Unit doesn't start making ice	e. Press and hold the Dispense button for
	but unit has dispensed all ice.	more than 10 seconds to restart making
		ice.
	f. Clean LED flashes.	f. Use the cleaning cycle to defrost.
	g. The water pump, water level	g. Call for service.
	sensor, or cooling system is	
Heit dage not	defective.	a. Can Hait dans act make include
Unit does not	a. There is no ice in the ice bin.	a. See Unit does not make ice above
dispense ice	b. Ice is jammed in the ice	b. Use a spoon to remove the jammed ice.
	dispense point c. The ice bin auger or motor,	c. Call for service.
	control PCB or display PCB is	c. Call for service.
	defective.	
Unit leaks water	a. The water reservoir is overfull.	a. Don't overfill the reservoir.
Jilit leaks water	b. The drip tray is overflow.	b. Empty it.
	c. The water reservoir or tubing is	c. Call for service.
	broken.	0. Call 107 001 1100.
	d. The water level sensor is	d. Call for service.
	defective.	3. 23 2. 3333

#### You may hear the following normal operating sounds

- You may hear a boiling, rattling or gurgling sound produced by flow of refrigerant through the evaporator.
- You may hear air being forced through the condenser by the condenser fan.
- You may hear a clicking sound produced by the refrigerant valve or water valve.
- You may hear a high pitched hum or pulsating sound produced by the compressor.
- You may hear a high pitched sound produced by the gear motor.
- You may hear ice being ejected from the ice engine to the ice bin.

#### **SERVICE & WARRANTY**

The manufacturer has a policy of continuous improvement on its products and reserves the right to change materials and specifications without notice.

Contact us with any questions at

800-433-9938 info@kbgoodice.com

5983 Smithway St., Commerce, CA 90040, USA

LIMITED WARRANTY: Seller warrants that the goods will be free of defects in materials and workmanship for a period of 12 (twelve) months from date of sale, removal and re-installation of unit is not included in warranted labour. For a scratch and dent or refurbished unit, warranty is 3 months from your dated invoice (parts for function only, not cosmetic). There is no warranty on parts purchased separately. Purchaser's exclusive remedy is limited, at Seller's option; to repair or replace defective parts with either new or factory reconditioned parts. Purchaser is responsible for shipping the unit pre-paid to designated facility and Seller will pay return shipping charges in the continental United States for items repaired under warranty within 12 (twelve) months from date of sale. Improper placement of the unit will void the warranty. This limited warranty does not cover damage due to such things as accident, misuse, abuse, mishandling, neglect, acts of God, fires, earthquakes, floods, high winds, government, war, riot or labour trouble, strikes, lockouts, delay of carrier, unauthorized repair, or any other cause beyond the control of the Seller, whether similar or dissimilar to the foregoing. Seller is not responsible for any damages caused to Seller's property resulting from the good. This limited warranty applies only inside the Continental US. (Alaska, Puerto Rico and Hawaii are not warranted.)

Seller is not responsible for incidental or consequential damages, and there are no warranties, expressed or implied, which extend beyond the Limited Warranty described above. The implied warranties of merchantability and of fitness for a particular purpose are hereby expressly disclaimed. Some states do not allow the exclusion of incidental or consequential damages, or a waiver of the implied warranties of fitness and/or merchantability, so the above limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. In the event of any dispute between Seller and Purchaser arising out of or relating to these terms and conditions or to the goods sold generally, Purchaser must first file a written claim with Seller within ten days of the occurrence giving rise to the claim and wait an additional thirty days for a response before initiating any legal action. The sale and all terms are subject to Nevada law. Any legal proceeding arising out of or relating to these terms and conditions or to the goods sold generally shall be brought solely and exclusively in the City of Las Vegas. In no event may Purchaser initiate any legal proceeding more than six months after the occurrence of the event giving rise to the dispute.

The above terms and conditions are the only ones governing this transaction and Seller makes no oral representations of any kind. These Terms and Conditions can only be modified in writing, signed by both Purchaser and Seller.

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