

## Warranties and Manufacturer Contact Information

Any warranty on a manufacturer's product will apply when purchased. To receive a free copy of the manufacturer's warranty, either before you buy or as a replacement, write to:

Attn: Warranty Request  
Customer Care,  
P.O. Box 949  
Minneapolis, MN 55440

Or call (1-888-237-8289).

You can also contact the manufacturer directly. Manufacturers' Contact Information

Manufacturer	Phone Number
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01 Communique Laboratory, Inc.	905-795-2888
3DO Company	650-261-3454
3M	888-364-3577
989 Studios	800-345-7669
A	
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Absocold	888-396-7501
Absolute Software	800-220-0733
Acclaim	516-759-7800
Acer	866-695-2237
Actiontec	800-371-0442
Actiontec	408-752-7700
Activision	310-255-2050
Adaptec	800-442-7274
Admiral (Maytag)	800-688-9900
Adobe Systems	800-833-6687
ADS Technologies	562-926-4338
Advanced Micro Devices (AMD)	800-222-9323

Advent (NHT)	800-732-6866
Advent TV	888-474-2314
Aerial Communications (Voicestream)	800-937-8997
Agetech	408-736-8001
AG Neovo	866-246-3686
Aiptek	949-585-9600
AI Tech International	800-882-8184
Airtouch Cellular & Paging (Verizon)	800-626-6611
Aiwa	800-289-2492
Alaron	800-521-3832
Alienware	866-287-6727
Alienware	800-494-3382
Allsop	800-426-4303
Alpine	800-257-4631
Altec Lansing	800-258-3288
Amana	800-843-0304
AMD (Advanced Micro Devices)	877-284-1566
America Online	800-827-6364
American Action	909-869-6600
American International	800-336-6500
American Power Conversion	800-800-4272
American Terminal Supply	800-826-4697
Antec	888-542-6832
AOC (EPI)	800-343-5777
AOL	800-827-6364
APC	800-555-2725
Apex Digital, Inc.	909-930-1239
Apollo	877-692-7655
Apple Computer	800-767-2775

Arc Soft	510-440-9901
Artisoft (Spartacom)	800-846-9726
AST Computer (ARI Service)	800-727-1278
ASUS	510-739-3777
AT & T	800-222-0300
AT & T Wireless	800-888-7600
ATI Technologies	905-882-2626
Atlantic	800-747-2660
Atlus Co. Ltd.	949-788-0353
Audio Innovators	800-762-0351
Audio Products Inc.	410-381-7879
AudioVox	800-645-4994
Aura Sound	800-909-2872
Avanti	800-323-5029
Avatar Technology (V-Box)	888-467-8269
Avital	800-283-1344
Avery	800-252-8379
B	
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Bam! Entertainment	408-298-7500
Bandai America	714-816-9560
Bandai America	714-816-9500
BASF	888-295-5551
Basix	866-792-6404
Belkin Components	800-223-5546
Bell'O	732-972-1333
Beltronics	800-341-2288
Benwin	888-9BENWIN
Berkline	423-585-1500

Bethesda Softworks	301-963-2002
BFG Technologies	866-234-3499
Bionaire (Holmes Products)	800-253-2764
Bissell	800-237-7691
Black & Decker	800-235-2000
Black & Decker – blenders, toasters, irons, etc.	800-231-9786
Black Widow	800-421-3536
Blaupunkt	800-562-5978
Bleem	323-822-0932
Blizzard Entertainment	949-955-1382
Bose	800-999-2673
Boston Acoustics	978-538-5000
Brady Publishing (MacMillan Publishing)	800-428-5331
Braun	800-272-8611
Broan	800-548-0790
Broderbund (Mattel Interactive)	800-358-9144
Broksonic	800-333-9099
Brother	800-284-4329
Buena Vista	800-723-4763
Bunn	800-286-6086
Bush Furniture	800-950-4782
Bushnell	800-423-3537
C	
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Caere Corporation (Scansoft)	800-654-1187
Cakewalk	888-225-3925
Caloric (Amana)	800-843-0304
Cambridge Soundworks	800-367-4434
Canon	800-848-4123

Capcom	408-774-0400
Carrier	800-227-7437
Case Logic	800-925-8111
Casio	800-962-2746
Cellstar	800-530-4664
Cerwin-Vega	805-584-9332
CH Products	760-598-7833
Char-Broil	800-241-7544
Chief Architect	208-664-4204 x. 3346
Cingular	866-246-4852
Citizen	310-643-9825
Clarion	800-347-8667
Clickaction (My Software)	650-473-3620
Clifford	800-876-0800
Cobra	773-889-8870
Code Alarm	800-421-3209
Compaq	800-652-6672
Connectix	800-950-5880
Conversa	425-895-1800
Corel Corporation	800-772-6735
Crave Entertainment	970-392-7022
Creative Labs Inc.	800-998-1000
Creative Wonders (Learning Company)	319-247-3325
CTX	800-888-2012
Cuisinart	800-726-0190
Cyber Power Systems	877-297-6937
D	
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D-Link	877-453-5465

Daewoo	800-250-9066
David Levy Corporation	800-421-3536
Dazzle Multimedia	888-436-4348
DEI (Directed Electronics, Inc.	800-876-0800
Dell	888-560-8324
Delorme	800-511-2459
Delphi	877-463-3574
Diamond Multimedia (Sonic Blue)	800-468-5846
Digital Research Technologies	800-607-7466
Directed Electronics (DEI)	800-876-0800
DIRECTV	800-347-3288
Dirt Devil (Royal Appliance)	800-321-1134
Disney Interactive	800-228-0988
DK Interactive Learning	212-213-4800
Dog Byte Development	800-304-2983
Duracell	800-551-2355
Dynamic Control	800-225-8133
Dynasty (RMC International)	800-433-6042
Dynex	800-305-2204
Dyson	866-693-9766
E	
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E-bizweb	888-458-9368
Eastman Kodak (Kodak)	800-242-2424
Eidos Interactive	415-547-1244
Eiger Labs	510-739-0900
Electro Source/Pelican	323-234-9911
Electronic Arts	866-543-5435
eMachines	866-586-2237

Emerson Radio	972-884-2350
Encore Software Inc.	310-342-0610
Energizer	800-383-7323
Enix	206-861-1274
Eosone (Polk Audio)	800-347-1876
EPI	800-343-5777
Epik	800-624-7960
Epson	800-922-8911
Ericsson	800-374-2776
Escort	800-433-3487
Etak Inc	888-875-9627
Eureka	800-282-2886
Everex Computers	800-383-7391
Expert Software	631-331-7731
Ezonics	925-468-0818
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Fantom	800-668-9600
Fedders (Caere Co.)	800-283-4599
Fellowes	800-945-4545
Final Draft	818-995-2911
Fisher/Sanyo	800-421-5013
Fitbit	<a href="https://help.fitbit.com">https://help.fitbit.com</a>
Fox Interactive	410-568-3630
Franklin	800-266-5626
Frigidaire	800-444-4944
Fuji Film	800-800-3854
Fujitsu	800-838-5487
Funai/Symphonic	800-242-7158

Fuzzbuster	317-543-9766
G	
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Garmin	800-800-1020
Gateway	866-539-3901
Gathering of Developers	214-303-1202
GE	800-437-3783
Geek Squad	800 GEEK SQUAD (433-5778)
Gemini Industries	973-471-9050
Global Star Software	905-795-9880
Go Video	480-998-3400
Goldstar (LG Electronics)	800-243-0000
GT Interactive Software (Infogrames, Inc.)	425-951-7106
Guillemot	877-484-5536
Gyration	408-973-7086
H	
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Haier	877-337-3639
Hamilton Beach	800-851-8900
Handspring	888-565-9393
Harada	800-421-2753
Harman Kardon (JBL)	800-336-4525
Hasbro Interactive Worldwide	410-568-2377
Havas Interactive (Sierra Online)	425-649-9800
Hewlett-Packard	800-752-0900
Hitachi	800-448-2244
Hi-Val	800-448-2596
Holmes	800-546-5637
Hoover	800-944-9200
Hot-B USA	415-567-9337



Hotpoint (GE)	800-626-2000
Hughes Network	301-428-5500
Humongous Entertainment	800-499-8386
I	
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I/O Magic	949-727-7466
IBM	800-772-2227
IDT Wireless	888-686-6186
Imation	888-466-3456
Incase	888-283-8288
Individual Software Incorporated	925-734-6767
Infinity	800-553-3332
init	800-573-2860
Infogrames Entertainment	425-951-7106
Insignia	877-467-4289
In-Sink-Erator	800-558-5700
Intel	800-538-3373
Intelliquis	801-990-2600
Interact Assessories, Inc.	800-732-6866
Interex	316-262-4018
Interplay Productions	800-969-4263
Intuit	800-446-8848
Iolo	323-257-8888
Iomega	888-446-6342
iRiver	408-635-8000
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JABRA	800-327-2230
Jaleco USA	847-215-1811
Jasc Software, Inc.	800-622-2793

JBL	888-691-4171
Jensen	800-323-0221
Jian	800-346-5426
JVC	800-252-5722
jWin	866-807-5946
K	
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KDS USA, Inc.	800-283-1311
Kenmark International	888-533-7136
Kensington	800-235-6708
Kenwood	800-536-9663
Kerri Mack	847-358-1535
Kingston Tech Co.	800-435-0640
KitchenAid (Whirlpool) – large appliances	800-422-1230
KitchenAid (Whirlpool) – small appliances & countertops	800-422-1230
KLH	818-767-2843
Klipsch	800-554-7724
Knowledge Adventure	800-545-7677
Kodak Digital Cameras	800-235-6325
Kodak Film & Traditional Cameras	800-242-2424
Koei Corporation	415-348-0500
Konami of America	650-654-5600
Konica	800-285-6422
Koss	800-872-5677
Krups	800-526-5377
L	
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LA Sound	800-874-3436
Language Force	888-837-8887

Laplink.com	800-343-8080
LaserLine	800-323-8222
Learn2.com	888-339-8898
Learning Company, Inc. (Mattel Interactive)	800-358-9144
Lego Media International, Inc.	800-366-6062
Learnout & Hauspie	888-537-6688
Lenmar	800-424-2703 Ext. 101
Lexar Media	510-413-1200
Lexmark	888-539-6275
LG Appliances	877-714-7486
Linksys	949-261-1288
Lloyd's/Cobra Elec.	773-889-3087
Logitech/Labtec	800-231-7717
Lucas Arts Entertainment	888-532-4263
M	
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MacMillan Computer Publishing	800-428-5331
Made E-Z Products	954-480-8933
Magellan	909-394-5000
Magix Entertainment	888-866-2449
Majesco	732-225-8910
Mathsoft, Inc.	800-628-4223
Matrox	800-362-9369
Matsushita	201-348-9090
Mattel Media	888-628-8359
Maxell	888-637-0071
Maxtor	800-262-9867
Maytag	800-462-9824
Medion	866-633-4660

Memorex	800-919-3647
Metra Electronics	800-221-0932
Metro 3D	408-286-2900
Metrokane	800-724-4321
MGI Software	888-644-7638
Micrografx	888-744-1210
Micro Innovations	877-550-5534
Micron	800-828-0394 ext. 59012
Microsoft	866-452-4755
MicroSpeed	800-232-7888
Microtek	800-654-4160
Midiland	909-595-1568
Midway Home Entertainment	903-874-5092
Millennium (Energizer)	800-383-7323
Mindscape/Mattel Interactive (Learning Company)	800-358-9144
Minolta	201-825-4000
Mintek	866-709-9500
Mitsubishi	800-332-2119
Mobilecom (Arch Communications)	888-534-1397
Monorail Computer	888-880-7245
Monster Cable	415-840-2000
Motorola Cellular	800-331-6456
Mobile Edge	866-577-7774
Motorola Paging	800-548-9954
Motorola Family Radio Service (FRS)	800-353-2729
MSN TV	800-469-3288
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Namco	408-321-0528

Navarre Corporation	763-535-8333
NEC	800-632-4636
Nero	818-956-7551
Netgear	888-638-4327
Network Associates	972-308-9960
Nikon	800-645-6687
Nintendo	800-255-3700
Nokia	888-665-4228
Nolo Press	800-728-3555
Norelco	800-243-3050
Nuby/Docs	631-435-0200
O	
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Office Star	800-950-7262
Oki Phones	800-554-3112
Olympus	800-622-6372
One for All	330-405-8607
Ontrack	952-937-2121
Orion/Sansui	800-289-0980 or 888-296-7466
Oritron	800-726-3801
Oster	800-334-0759
O'Sullivan	417-682-3322
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Pacific Digital Corporation	888-333-6732
PageMart	800-864-4357
Palm, Inc.	847-262-7256
Palo Alto	800-229-7526
Panasonic	800-211-7262

Paramount Pictures	323-956-5711
Paris Business Forms	609-387-7300
PC Concepts	800-735-6071
Peachtree Software, Inc.	800-247-3224
Pentax	800-877-0155
Peter Pan Industries (Parade Video)	800-272-4214
Philips Electronics	800-835-3506
Philips TV	866-309-5962
Philips Video	866-310-0744
Philips LE	866-309-0845
Philips PicoPix Projectors	866-309-5962
Philips Hospitality TV	866-497-4225
Philips Hospitality TV - Canada	888-292-3430
Phone Mate (Casio)	800-421-5080
Pinnacle Systems	650-237-1800
Pioneer	800-421-1606
Pixie Technologies	800-440-7211
Plantronics	800-544-4660
Play Pro Software, Inc. (Digital River)	800-656-5443
Plustek	925-453-8888
PNY	800-234-4597
Polaroid	800-343-5000
Popeil	888-486-1806
Power Acoustik	323-722-3333
PowerQuest	800-379-2566
Prima Games	800-632-8676
PrimeCo Personal Communications (Verizon)	800-868-2700
Proctor Silex	800-851-8900
Profile (GE)	800-626-2000

Proscan	800-776-7226
Proview	800-776-8439
Proxim	800-229-1630
Pulsar/Seiko	800-873-4508
Punch Software	800-365-4832
Q	
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Qualcomm (Kyocera Wireless)	800-349-4188
Quantum	800-826-8022
Quasar (Panasonic)	800-211-7262
Qwest	888-879-0611
R	
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R & T Enterprises	800-451-9779
Rand McNally	800-275-7263
RCA (Thompson Multimedia)	800-336-1900
Recoton	800-732-6866
Red Hat Software	800-884-9842
Red Storm Entertainment	919-460-1776
Regina	800-628-1325
Reptron	800-840-9212
Ricoh	800-225-1899
Ripcord Games	888-774-6918
RMC International (Dynasty)	800-433-6042
Road Mice	408-227-6423
Rockford Fosgate	800-669-9899
Roomba	877-855-8593
Roper (Whirlpool)	800-253-1301
Rosen	800-284-7677
Rowenta	781-396-0600

Royal	800-321-1134
S	
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Saitek	310-212-5412
Salton	888-889-0899
Sampo	866-SAMPO 22 (866-726-7622)
Samsung	800-726-7864
SanDisk	866-726-3475
Sansui (Orion)	800-289-0980
Sanus	800-359-5520
Sanyo/Fisher	800-421-5013
Sauder	800-523-3987
Scansoft	800-654-1187
Scosche Industries	800-363-4490
Seagate	800-732-4283
Sega	800-872-7342
Seiko Instruments/Pulsar	800-873-4508
Sharp	800-BESHARP
Sherwood	800-962-3203
Siemens (Efficient Networks)	972-852-2000
Sierra	800-757-7707
SIIG	510-657-8688
Sima	800-345-7462
Simple Technologies	800-367-7330
Singer Sewing	800-474-6437
Singer Vacuums (Bissell)	800-237-7691
Singing Machine	954-917-2100
Sirius	888-539-7474
Smart and friendly	800-542-8838



Smith Corona	800-448-1018
Sohoware	408-565-9888
Solarism Display, Inc.	408-955-0688
Solo	631-434-7070 press 1
Solutions (Terk Technologies)	800-942-8375
Sonic Blue	800-468-5846
Sonic Foundry	800-577-6642
Sony	800-222-7669 or <a href="http://www.esupport.sony.com">www.esupport.sony.com</a>
Sony Computer Entertainment	800-345-7669
Sony Creative Software	800-577-6642
Sound Source	800-877-4778
SouthPeak Interactive	800-774-6183
Southwestern Bell	888-875-6388
Southwestern Bell Wireless (Cingular Wireless)	800-331-0500
Sparkomatic (Altec Lansing)	800-258-3288
Sprint PCS	888-211-4727
Steel Horse Industries	800-533-7704
Studio RTA	800-445-1527
Supercom/Proview	800-776-8439
Sun Moon Star	408-941-2099
Sunbeam	800-458-8407
Sunray (Amana)	800-843-0304
Super Com/Proview	800-776-8439
Suse Inc.	888-875-4689
Swiss Gear (Wenger)	877-797-4327
Sylvania	800-968-3429
Symantec	800-441-7234
Symphonic/Funai	800-242-7158

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T-Fal	800-395-8325
Take 2 Interactive	410-933-9191
Tamrac	800-662-0717
Tappan	800-537-5530
Targa (Sherwood)	800-962-3203
Targus	877-482-7487
TDK	516-535-2600
TEAC	323-726-0303
Tech Data	800-237-8931
Technics (Panasonic)	800-211-7262
Tecmo	310-944-5005
Terk Technologies	800-942-8375
Texas Instruments	800-842-2737
Texas Saddlebags (Rosen)	800-521-2997
Thrustmaster (Centerspan Communications)	503-615-3200
THQ	818-871-5000
TiVo	877-367-8486
Toastmaster	800-947-3744
Tommo, Inc.	626-839-8759
TomTom	866-486-6686
Toshiba	800-457-7777
Toshiba Notebooks	800-457-7777
Touchstone Software	978-686-6468
Transparent Language	603-262-6300
Trend Micro	800-864-6027
Tripp Lite Mfg. Co.	773-869-1234
True Seating Concepts	800-379-9773
Tucano	212-966-9211

Turbolinux Inc	650-228-5000
Turtle Beach	914-966-2150
Twentieth Century Fox Home	877-369-7867
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UBI Soft Entertainment	800-824-7638
Ulead Systems Inc	800-858-5323
Umax	800-232-8629
Uniden	800-297-1023
Universal Buslink	626-363-2500
Universal Electronics	817-589-1200
US West Advanced PCS (Qwest)	800-879-0611
USSB (DirecTV)	800-347-3288
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V-Box (Avatar Technology)	888-467-8269
V-Tech	800-595-9511
ValuSoft	952-442-7006
Vanguard	800-875-3322
Vantage Point	562-356-0600
Vatical Entertainment	518-220-9450
Verbatim	888-837-2284
Verizon Wireless	800-626-6611
VideoLogic/DNH	800-877-1200
ViewSonic	800-688-6688
Viking Components	800-845-8777
Virgin Mobile	888-322-1122
Visioneer	888-229-4172
Visiontek	866-VTEK-411
Vivitar Photo Products	805-498-7008

VocalTec 201-228-7000

Voicestream 800-937-8997

vpr Matrix 800-332-4800

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Warner Home Video ? DVD 818-954-6429

Waste King (Anaheim Manufacturing) 800-854-3229

Wearness (Prime Peripherals) 866-986-0434

Webroot 866-612-4227

WebTV 800-469-3288

West Bend Co. 262-334-6949

Western Digital 800-275-4932

Westwood Studios (Electronic Arts) 650-628-1500

Wharfedale 508-850-3950

Whirlpool 800-253-1301

Whistler 800-531-0004

White-Westinghouse 800-701-0680

Wood's 800-523-0075

Working Designs 530-243-3417

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Xerox 800-821-2797

Xircom 800-438-4526

Xirlink (IBM PC and NetCamera) 800-254-1422

XM Radio 800-852-9696

Xtend 800-232-9836

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Yamaha 714-522-9011

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617-423-1076