

TERMS AND CONDITIONS

WARRANTY

All Anglo American Tools' products are manufactured in sophisticated, highly specialized factories with the finest materials available, to the highest possible quality standards and are warranted to be free from defects in materials and workmanship. At its' option, Anglo American Tools will replace, repair or refund the purchase price of any product which fails to comply with this warranty subject to normal use and lack of abuse. Under no circumstances shall Anglo American Tools be liable for incidental or consequential damages.

WARRANTY IMPLEMENTATION

Tools returned broken (in two or more pieces) which are devoid of any signs of abuse or mistreatment will normally be replaced at factory expense. Any other tools subject to warranty claim are likely to be excessively worn or abused and no refund or replacement commitment will be authorized prior to factory inspection and approval.

WARRANTY EXCLUSIONS

Items returned in the following conditions are subject to warranty exclusion:

- Deformed shape from load abuse or alteration
- Tools showing signs of "hammering" damage
- Excessive wear and tear beyond reasonable service life
- Damage from heat or welding
- Damage from cutting edges on hardened materials
- Damage from arcing with hot wires
- Worn PVC grips and handles
- Abuse caused from incorrect use or application