



## Thank You for your purchase.

Congratulations. You just saved money and are helping the environment at the same time by buying a refurbished product. Since this product has been used, it may show some signs of wear, small blemishes are normal, but rest assured, it has been inspected, cleaned and tested to perform as new by one of the country's best computer refurbishers.

For warranty or customer service, please contact Joy Systems, Microsoft's largest Authorized Refurbisher, via:

<u>service@joysystems.com</u> 732 907-1593 or 877-JOY(569)-8808 Mon. - Fri. 9:00 AM – 5:30 PM EST

Please do <u>not</u> contact the manufacturer, whether it be Dell, HP, IBM or Lenovo since the warranty is from Joy Systems. For warranty details, please email <u>service@joysystems.com</u> with "Warranty Statement" as the subject and include your order number.

Each computer comes with necessary Power Cord, Recovery Partition and Set Up Guide (ports may vary by computer). Desktops include new generic keyboard & mouse. Monitors come with power cord and VGA cable.

For computers, please be careful to enter your Windows Product Key correctly when prompted; see back of set up guide.

Joy Systems has refurbished over 2 million computers and monitors since its inception in 2001. We appreciate your business. Enjoy your purchase.