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The Stander Customer Promise

With a commitment to quality and innovation, Stander creates reliable mobility solutions that endure a lifetime. Year after year, that's the Stander Promise, and it's supported by features that make all Stander products durable, attractive and dependable. With Stander, you'll always find the ideal balance between designs you'll love and innovative products you can depend on.

- We guarantee 100% satisfaction to our wholesalers, independent dealers and their end user customers. If for any reason you or your customer are not completely satisfied with a Stander product we will first go above and beyond common business practice to make it right. If you or your customer wish to return the product we will issue a full refund for the cost of the product. There is no time limit on when we will accept a return.
- If the products do not sell we will take them back and issue a full refund for the cost of the product.
- No restocking fee on returns or unsold product.
- We offer a same-day shipping guarantee that all order received before 1PM EST will ship the same day.
- Same day drop shipping on all orders placed before 1PM EST. \$2.00 flat rate drop ship fee per item. We will email you tracking information within 24 hours of receiving the order.