

# **ONE-YEAR LIMITED WARRANTY POLICY**

## 1. Definitions

"Product" or "Products" means any product(s) manufactured for or by Disston Company (hereinafter "Disston"). "Date of Original Retail Purchase" is the date the customer first bought the Product.

#### 2. Scope of Warranty

DISSTON WARRANTS that its Products are free from defective materials and workmanship for a period of ONE (1) YEAR from the Date of Original Retail Purchase. This warranty does not extend to Products that have been damaged by accident, abuse, misuse, or misapplication; or to Products that have been modified or altered.

## 3. Warranty Procedures

Disston will, at its option, repair, replace or credit an amount equal to the purchase price of the Product in addition to any shipping paid by the customer, provided that the customer first contacts Disston's customer service department for return authorization and instructions. Upon return authorization, the Product should be returned to Disston with shipping prepaid for review and evaluation. The contact information for Disston's customer service department is as follows:

Disston Company 45 Plainfield Street Chicopee, MA 01013

Phone: 800-272-4436 800-446-8890 International Phone: 413-523-1883 Fax: 800-654-1972 888-729-3004 International Fax: 413-523-1854

Email: customer.service@disstontools.com

Disston reserves the right to require reimbursement for shipping costs if the Product received by Disston is not covered by this warranty and the customer requests that the product be returned.

### 4. Limitations on Warranty

THE WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHERS, WHETHER ORAL OR WRITTEN, EXPRESSED OR IMPLIED. DISSTON COMPANY SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. NO DISSTON COMPANY REPRESENTATIVE, EMPLOYEE, DEALER, RESELLER, OR AGENT IS AUTHORIZED TO MAKE ANY MODIFICATION, EXTENSION OR ADDITION TO THIS WARRANTY. DISSTON IS NOT RESPONSIBLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY, OR UNDER ANY OTHER LEGAL THEORY.

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