

# Trust THE BRAND

Simmons Upholstery

Manufactured under license by  
United Furniture Industries  
P.O. Box 308, Okolona, MS 38860

[www.unitedfurnitureindustries.com](http://www.unitedfurnitureindustries.com)



# Trust THE BRAND

Simmons Upholstery

STYLE COMFORT VALUE



# LIMITATIONS & EXCEPTIONS

## TODAY'S STYLE FOR TODAY'S VALUE MINDED CUSTOMER

The promise we make to our customers is that we offer quality furniture, custom created by an experienced, well established professional, and well established furniture manufacturer. United Furniture Industries, Inc produces quality Simmons branded handcrafted furniture to suit individual tastes and needs at a value added price. Each piece is designed to provide a combination of satisfying features of comfort as well as quality tailoring. All of our furniture is carefully manufactured from the finest materials, to provide you with lasting workmanship.

SIMMONS® branded Upholstered Furniture is manufactured by United Furniture Industries, Inc. under license from the trademark owner, Dreamwell, Ltd., a subsidiary of Simmons Bedding Company, Atlanta, Georgia. SIMMONS®, is a registered trademark of Dreamwell, Ltd. ©Dreamwell, Ltd. All rights reserved.

### FABRICS

The fabric warranties do not cover any damage or problems with the fabric where there is evidence of excessive soiling, improper cleaning, or chemical treatment with any protective coating by the retailer or consumer. Use of such treatments will void all warranties from the fabric mill and United Furniture Industries, Inc.

### CLAIM PROCEDURE

United Furniture Industries, Inc. is a manufacturer and does not sell directly to the public. All warranty service is executed exclusively through UFI's retail dealer network. Do not contact UFI directly for service issues. You must work through the certified UFI retailer from whom you purchased the furniture. If a problem should arise which you feel is covered by our Limited Warranties, please contact the original retailer that you purchased the United Furniture Industries, Inc. product from. The original bill of sale and the product serial number are necessary for the fulfillment of the warranty. If necessary the retailer will contact UFI to establish service. United Furniture Industries, Inc. will authorize the retailer to handle the service issue in the most efficient and cost effective way. Costs for packaging, shipping and installation are not covered by this warranty.

# LIMITATIONS & EXCEPTIONS

## REMEDY

Under these Limited Warranties, United Furniture Industries, Inc's obligation is limited to repairing or replacing any part or parts covered through the original retail purchaser. Costs for packaging, shipping and installation are not covered by this warranty.

## ALL PRODUCTS

These Limited Warranties are only provided to the original retail purchaser. These Limited Warranties do not apply to any merchandise purchased "as is" or second-hand. No warranty, express or implied, applies to any condition resulting from misuse or abuse, or any condition resulting from incorrect or inadequate maintenance, cleaning or care.

## LEATHER

The leather warranties do not cover any damage or problems with the leather due to excessive soiling, or improper cleaning methods. Any use of improper cleaning methods will void all warranties from United Furniture Industries, Inc. In addition the warranties will not cover any damage to leather resulting from sun exposure – leather will fade.

# LIMITED WARRANTIES

The following Limited Warranties are given to the original purchaser of United Furniture Industries, Inc. products.

## FRAMES

A Limited Lifetime Warranty applies to all hardwood and plywood frames that are used in United Furniture Industries product. United Furniture Industries warrants the frames to you, the original retail purchaser, to be free of defects in workmanship and materials for the lifetime of the furniture. Under this warranty United Furniture Industries, Inc's obligation is limited to repairing or replacing any part or parts covered under this warranty. Costs for packaging, shipping and installation are not covered by this warranty.

## CUSHIONING

A Limited Lifetime Warranty applies to all cushions and components used in the seating of all United Furniture Industries, Inc's product. All cushioning will naturally soften with use. This should be considered as normal wear and tear and not as a loss of resiliency or a manufacturing defect. This Warranty does not apply to conditions caused by physical damage, improper use or normal wear and tear after the original sale. Under this warranty United Furniture Industries, Inc's obligation is limited to repairing or replacing any part or parts covered under this warranty. Costs for packaging, shipping and installation are not covered by this warranty.

## SLEEPER MECHANISMS SLEEPER MATTRESSES

United Furniture Industries, Inc. warrants to you, the original retail purchaser, the sleeper mechanism for 1 year from date of purchase, to be free of defects in workmanship and materials. This Warranty does not apply to conditions caused by physical damage, improper use or normal wear and tear after the original sale. Under this warranty United Furniture Industries, Inc's obligation is limited to repairing or replacing any part or parts covered under this warranty. Costs for packaging, shipping and installation are not covered by this warranty.

## RECLINER / MOTION MECHANISMS

United Furniture Industries, Inc. warrants to you, the original retail purchaser, the recliner/motion mechanisms for a period of 5 years from the date of purchase, to be free of material or manufacturing defects. This Warranty does not apply to conditions caused by physical damage, improper use or normal wear and tear after the original sale. Under this warranty United Furniture Industries, Inc's obligation is limited to repairing or replacing any part or parts covered under this warranty. Costs for packaging, shipping and installation are not covered by this warranty.

## POWER RECLINER MOTOR

United Furniture Industries, Inc. warrants the original retail purchaser, the power recliner motor for a period of 2 years, and 1 year on all other electronic components, from the date of purchase, to be free of material or manufacturing defects. This Warranty does not apply to conditions caused by physical damage, improper use or normal wear and tear after the original sale. Under this warranty United Furniture Industries, Inc's obligation is limited to repairing or replacing any part or parts covered under this warranty. Costs for packaging, shipping and installation are not covered by this warranty.

## CAUTION

Do not allow children to play on this mechanized furniture or operate the mechanism. Legrest folds down on closing so that a child could possibly be injured. Recliner must be returned to upright TV position before closing footrest to prevent damage to mechanism. Always leave in an upright and closed position. Keep hands and feet clear of mechanism. Only the occupant should operate it.

## SPRINGS

The metal spring systems are sinuous wire seat springs. UFI, Inc warrants the sinuous wire springs to you, the original retail purchaser, for 1 year from the date of purchase, against spring breakage caused by metal fatigue. This Warranty does not apply to conditions caused by physical damage, improper use or normal wear and tear after the original sale. Under this warranty United Furniture Industries, Inc's obligation is limited to repairing or replacing any part or parts covered under this warranty. Costs for packaging, shipping and installation are not covered by this warranty.

## FABRICS

United Furniture Industries, Inc. warrants to you, the original retail purchaser, for 1 year from date of purchase, all upholstery fabrics against fraying and seam slippage. This warranty is not valid when heavy soiling or abuse is evident. This warranty also does not apply if there has been a protective coating treatment after the original shipment to the retailer. Under this warranty United Furniture Industries, Inc's obligation is limited to repairing or replacing any part or parts covered under this warranty. Costs for packaging, shipping and installation are not covered by this warranty.

## LEATHER

United Furniture Industries, Inc. warrants to you, the original retail purchaser, for 1 year from the date of purchase, all leather products to be free of defects in workmanship and materials, seam slippage and cracking. Leather exhibits natural characteristics such as nicks, scars, variations of shades and wrinkles. These markings are to be expected and are not considered to be defective. This Warranty does not apply to conditions caused by physical damage, improper use or normal wear and tear after the original sale. Under this warranty United Furniture Industries, Inc's obligation is limited to repairing or replacing any part or parts covered under this warranty. Costs for packaging, shipping and installation are not covered by this warranty.