

## **ZINUS Mattress LIMITED WARRANTY**

Zinus, Inc. warrants your Coil and Memory Foam ® Mattress against defects in workmanship and materials. Your mattress will be replaced or repaired, at our option, should it be found defective because of faulty workmanship or structural defects other than specific limitations contained herein. It is understood that this does not include normal increase of softness in the foam which can occur during normal break in, or in the case of visco-elastic memory foam, a lessening of the gradual recover aspect of the foam, of which such lessening, should it occur, does not reduce the continual pressure reducing and pressure relief properties of the mattress. It is incumbent on the consumer to maintain a proper foundation to provide the appropriate support for the mattress to maintain this warranty. Use of improper foundations, platforms or other bases upon which the mattress is placed, may result in damage to the product. The warranty will be voided if an improper base is used that causes the mattress to fail. **This warranty does not include any deterioration of the foam, with an indentation of less than 1.5 inches, not associated with a sag in the foundation, box spring or platform or mattress.**

If a defect appears during the duration of this warranty, we will, at our option, either repair or replace the mattress at a handling cost to be paid by the purchaser. This does not include handles as handles are to be used only for adjustment purposes and are not intended to lift, turn or transport the product. The ticking cover on the mattress is warranted for defects in material or workmanship. Only the piece or part determined to be defective will be repaired or replaced. This warranty is void if the product is found to have been tampered with or misused by the purchaser beyond reasonable wear, and shall not apply if the product has been physically damaged intentionally or due to accident and/or neglect; including burns, cuts, water damage, mold, stains, or is otherwise abnormally soiled or unsanitary. If a heating pad or electric blanket is used with a memory foam mattress, it will void this warranty. It is incumbent on the consumer to protect the mattress with a stain resistant pad.

This warranty is valid only to the original purchaser of the product as indicated on the original sales invoice. The Law Tag must not be removed from this product as this identifies the product regarding warranty and original invoice is required and is the only acceptable proof of purchase. Removal of the Law Tag voids this warranty. This warranty gives you specific legal rights and you may have other rights that vary from state to state. Please retain this warranty and your original invoice.

The item must be returned within 30 days of delivery for a full refund. The item must be returned in good condition, in original box, with all original proof of purchase, parts and accessories.

## 5-Year Limited Warranty Statement For Manufacturing Defects

Please read this Limited Warranty carefully. To maintain your Warranty, you will need to comply with the conditions stated here. This warranty is for manufacturing defects only and does not cover damages as a result of misuse.

1. Please be sure to either complete your Product Registration Card (included with this packet) and send it to the address shown within 30 days of purchase or register online at [sleeprevolution.com/product-registration](https://sleeprevolution.com/product-registration). Please maintain this Warranty Statement in a safe place along with your dated sales receipt. If you need to return your Frame, please follow the specified return-policy instructions.
  2. Your SmartBase DIY comes with 5 year warranty against manufacturing defects that may compromise the sleep quality provided by the Frame. The warranty starts on the date of purchase. No warranty will be honored without an original sales receipt. The warranty and financial responsibility of the manufacturer only applies to the Frame itself and does not extend to mattresses that are used on the Frame
  3. Manufacturing defects include circumstances where Frame has broken under normal use and no longer provides proper support for your mattress. Proper support is defined as a smooth, flat, rigid surface. In the event you encounter a manufacturing defect, please stop using this product immediately and call customer service.
  4. This warranty applies only when the Frame has been properly used by consumers who purchased the Frame from authorized dealers as a new product. Proper use means using the foundation on a level surface with an equal distribution of weight. Proper use also means that Frame was not abused by the consumer, as defined by the manufacturer. This warranty does not constitute agreement to replace other parts.
  5. If the Frame fails due to manufacturing defects, the manufacturer will repair or replace at its discretion and reserves the right to substitute comparable materials or models and does not guarantee that the replacement part will match the existing piece or foundation.
  6. In the event Frame needs to be inspected by the manufacturer to determine a warranty claim, the transportation cost or removal cost is borne by the consumer.
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