

WARRANTY INFORMATION

A Return Authorization (RA) Form is required for all returns from stores to Crosman Corporation.

Crosman / Benjamin / Sheridan / Remington / Signature series - Airguns Limited One Year Warranty

Product is warranted to the consumer for one year from date of retail purchase against defects in material and workmanship. If no receipt, the product is warranted for one year from date of manufacture. The grace period will be two years (dealers) from the date of manufacture as indicated by serial number.

***Note: Warranty is void if gun has been disassembled or modified.**

What is covered:

Replacement parts and labor. Transportation charges to consumer for repaired product. Attention: Product will ship via UPS - Adult Signature Required. Someone over the age of 21 must be present to sign for package.

What is NOT covered:

Transportation charges to Crosman or an Authorized Repair Center. Damages caused by abuse, modifications or failure to perform normal maintenance.

Crosman / Copperhead / Benjamin / Remington Pellets & BBs / CO2/ optics - Limited 90 Day Warranty

Product is warranted to the consumer for 90 days from date of retail purchase (or one year after last purchase date by dealer) against defects in material and workmanship.

***Note: Warranty is void if any CO2 powerlet or cylinder has been pierced, opened or has been modified.**

What is covered:

Replacement parts and labor. Transportation charges to consumer for repaired product. Attention: Product will ship via UPS - Adult Signature Required. Someone over the age of 21 must be present to sign for package.

What is NOT covered:

Transportation charges to Crosman or an Authorized Repair Center. Damages caused by abuse, modifications or failure to perform normal maintenance.

Crosman Airsoft Products - Limited 30 Day Warranty

Product is warranted to the consumer for 30 days from date of retail purchase against defects in material and workmanship.

***Note: Warranty is void if gun has been disassembled or modified.**

What is covered:

Replacement parts and labor. Transportation charges to consumer for repaired product. Attention: Product will ship via UPS - Adult Signature Required. Someone over the age of 21 must be present to sign for package.

What is NOT covered:

Transportation charges to Crosman or an Authorized Repair Center. Damages caused by abuse, modifications or failure to perform normal maintenance.

Field destroy item - Approved RA form is required for replacement or credit.

Game Face Airsoft Products - Limited 90 Day Warranty

Product is warranted to the consumer for 90 days from date of retail purchase against defects in material and workmanship.

***Note: Warranty is void if gun has been disassembled or modified.**

What is covered:

Replacement parts and labor. Transportation charges to consumer for repaired product.

What is NOT covered:

Transportation charges to Crosman or an Authorized Repair Center. Damages caused by abuse, modifications or failure to perform normal maintenance.

Field destroy item - Approved RA form is required for replacement or credit.

Remanufactured Products - Limited 30 Day Warranty

Product is warranted to the consumer for 30 days from date of retail purchase (or one year after last purchase date by dealer) against defects in material and workmanship.

***Note: Warranty is void if gun has been disassembled or modified.**

****A sticker on the outside of the box and on the Owner's Manual indicates the gun is remanufactured and has a 30 day warranty. Also, the serial number of the gun will have an R in the first position, which identifies it as a remanufactured product.**

What is covered:

Replacement parts and labor. Transportation charges to consumer for repaired product. Attention: Product will ship via UPS - Adult Signature Required. Someone over the age of 21 must be present to sign for package.

What is NOT covered:

Transportation charges to Crosman or an Authorized Repair Center. Damages caused by abuse, modifications or failure to perform normal maintenance.

Limited Lifetime Warranty on Crosman Custom Airguns

Crosman warrants to the original consumer purchaser that this custom airgun, purchased in the US, if used in accordance with instructions, will be free of defects in material and workmanship for as long as he or she owns the product. The Limited Lifetime warranty is valid for production related failures and does not cover fair wear and tear, or routine maintenance. This warranty does not cover accidental damage, misuse, improper care, modifications or alteration, or acts of nature, such as floods and tornadoes. For product requiring a battery, the battery is not warranted. This warranty does not include sights or optics not manufactured by Crosman. At Crosman's option, a product will be repaired, replaced or substituted with a product of comparable value. This warranty lasts as long as the original purchaser owns the product. Coverage terminates if the original purchaser sells or otherwise transfers the product. Crosman will not assume any responsibility for any loss or damage incurred in shipping. Any repair work on Crosman products by unauthorized third parties voids any warranties. If Crosman determines the repair is not covered under the warranty guidelines, there could be a charge to the consumer for the repair. Crosman's determination regarding the coverage of the warranty will be final.

Repair Service:

If your custom airgun needs repair, we recommend that you call Crosman Corporation Customer Service at (800) 724-7486 or (585) 657-6161 or visit our web site at www.crosman.com. DO NOT ATTEMPT TO DISASSEMBLE IT! Your airgun requires special tools and fixtures to repair it. Any disassembly or modification not performed by an Authorized Service Station will void the warranty and could be dangerous.

What is covered:

Replacement parts and labor for original defects. Transportation charges to consumer for

repaired product.

Attention: Product will ship via UPS - Adult Signature Required. Someone over the age of 21 must be present to sign for package.

What is NOT covered:

Transportation charges to Crosman for product. Damages caused by abuse, failure to perform normal maintenance, or by normal wear and tear. Any other expense. CONSEQUENTIAL DAMAGES, INCIDENTAL DAMAGES, OR INCIDENTAL EXPENSES, INCLUDING DAMAGE TO PROPERTY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

Crosman disclaims any implied warranties, including the implied warranties of merchantability and fitness for a particular purpose. Some states do not allow limitations on an implied warranty so the above limitations may not apply to you.

To the extent any provision of this warranty is prohibited by federal, state, or municipal law which cannot be preempted, it shall not be applicable. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state and country to country.

***Note: Limited Lifetime Warranty is available only in the name of the original purchaser, who must be over 18 years old.**

Warranty Claims

USA Customers:

Please contact Crosman before shipping your product. Include with product your name, address, description of problem, phone number and copies of sales receipt and warranty.

Package and return to:
Crosman Corporation
7629 State Routes 5 & 20
Bloomfield, NY 14469

Please Note: Features and specifications of all Crosman products are subject to change without notification. Crosman reserves the right to replace any product or parts which have been discontinued from its product line with a product or parts of comparable value and function.