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## **Michley Tivax Limited Warranty to Original Purchaser**

Michley Tivax warrants this product purchased in the USA against defects in material and workmanship under normal use and service for a period of one year from the date of retail purchase by the original end-user purchaser. Products will not be warranted if the serial number is removed or defaced.

This warranty shall be void upon transfer of ownership of this product and is effective only when used in the United States.

Michley Tivax agrees to repair or replace this unit at no charge, within the warranty period, providing that the product is delivered to Michley Tivax in its original package or equivalent, fully insured, with all shipping charges prepaid and a return authorization number listed on the outside of the packaging. A handling charge of \$25 will be applied to any returned product found not to be defective. To honor this warranty and to ensure the best service to our customer, Michley Tivax requires the following information to be included with the returned unit:

- A copy of the original sales invoice from your vendor.
- Model number & serial number of the unit.
- A detailed description of the problem associated electrical connection and hardware.

A Return Authorization number can be requested by sending a fax to 650-963-3585 or an email to [support@tivax.com](mailto:support@tivax.com) prior to returning the unit.

This warranty contemplates the owner will reasonably maintain this product without alteration, negligent use, misuse, or abuse. Furthermore, any unauthorized alteration of this device without written approval by Michley Tivax will void any warranty and the owner's right to operate this device.

This warranty presented above is exclusive and in lieu of all other expressed or implied warranties. Any warranty applicable to this product is limited to the period described above. In no event will Michley Tivax be liable for any special, incidental, or consequential damage, loss of revenue, or cost of replacement goods resulting from the use of malfunction of this product to the equipment system on which it is used. This warranty gives specific legal rights and you may have other rights that vary from state to state.

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**General Information:** [info@tivax.com](mailto:info@tivax.com) 1-888-33-Tivax (1-888-338-4829)  
**Customer Support:** [support@tivax.com](mailto:support@tivax.com)

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