

## Warranty Disclaimer

Thank you for your interest in the products and services of Victory International Group. This Limited Warranty applies to physical goods, and only for physical goods, purchased from Victory International Group (the "Physical Goods").

### *What does this limited warranty cover?*

This Limited Warranty covers any defects in material or workmanship under normal use during the Warranty Period.

During the Warranty Period, Victory International Group will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance.

Customer shall present the PROOF OF PURCHASE upon claiming this Limited Warranty.

This Limited Warranty is transferable.

### *What will we do to correct problems?*

Victory International Group will repair the Product at no charge using new or refurbished replacement parts. All replaced faulty parts or components will become the property of Victory International Group.

### *How long does the coverage last?*

The Warranty Period for Physical Goods purchased from Victory International Group is 1 Year from the date of purchase.

A replacement Physical Good or part assumes the remaining warranty of the original Physical Good or 1 Year from the date of replacement or repair, whichever is longer.

Before returning any unit for service, be sure to back up data and remove any confidential, proprietary, or personal information from the Product. Victory International Group is not responsible for the damage to or loss of any programs, data, or removable storage media.

### *What Exclusions and Limitations Apply to this Limited Warranty?*

THIS LIMITED WARRANTY SHALL NOT APPLY IF THE DEFECT WAS CAUSED BY ANY OF THE FOLLOWING:

1. The Product serial number, water indicator or the warranty seal has been removed, erased, defaced, altered or is illegible; or
2. Deterioration of the Product due to normal wear and tear; or
3. use other than in accordance with the user manual, rough handling, exposure to moisture, dampness or extreme thermal or environmental conditions or a rapid change in such conditions, corrosion, oxidation, unauthorized modifications or connections, unauthorized opening or repair, repair by use of unauthorized spare parts, accidents, forces of nature, or other actions beyond the reasonable control of Victory International Group (including but not limited to deficiencies in consumable parts) unless the defect was caused directly by defects in materials

or workmanship. This Limited Warranty does not cover physical damage to the surface of the Product including but not limited to cracks or scratches on the LCD screen or camera lens; or

4. the defects caused by the fact that the battery has been short-circuited or by the fact that the seals of the battery enclosure or the cells are broken or show evidence of tampering or by the fact that the battery has been used in equipment other than those for which it has been specified; or
5. Conditions, malfunctions or damage resulting from negligence, improper maintenance or modification. Damaged or destroyed by natural causes including but not limited to lightning, flood, or other natural disaster.

Victory International Group will pay for shipping charges. Victory International Group shall assume all risk of loss or damage to the Physical Good while in transit to us.

#### *How do we obtain warranty service?*

To obtain warranty service, you must first contact us to determine the problem and the most appropriate solution for you.

Deliver the Physical Goods, in either its original packaging, including any accessories or documents that shipped with the Physical Goods to the address specified by Victory International Group.

You can contact us by any of the following contact methods:

- Phone number: (844) 413-2059
- Email: [info@victoryintlgroup.com](mailto:info@victoryintlgroup.com)

#### *Implied Warranties*

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES (INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY.

#### *Limitation of Damages*

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, VICTORY INTERNATIONAL GROUP SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY.

#### *Consumer Protection*

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary by state to state.

#### *Governing Law*

This Limited Warranty shall be governed by the laws of the State of California without giving effect to any conflict of laws principles that may provide the application of the law of another jurisdiction.