

## Warranty Information

### **LIMITED WARRANTY:**

The Myron Mixon Pitmaster Q3 wood pellet grill is produced by MoJack Distributors, LLC, referred to as "MoJack". All warranty and service claims will be addressed MoJack, Distributors, LLC. For one year of use, MoJack warrants the product against failure due to defect in material or workmanship when product is used properly. MoJack will replace any defective part at no cost. This warranty does not cover any product that has been altered or adjusted, or any product that has been misused or abused. THIS IS THE CUSTOMER'S SOLE AND EXCLUSIVE REMEDY. MOJACK DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. MOJACK SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES OR PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF THE IMPLIED WARRANTIES OR THE REMEDIES FOR BREACH OF THE IMPLIED WARRANTIES, SO THESE EXCLUSIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE

### **What does this warranty cover?**

This warranty covers against a failure due to a defect in material or workmanship within one year of purchase.

### **What does this warranty NOT cover?**

This warranty does not cover any grill which has been altered or adjusted in any way from its original model. It will not cover any grill which has been damaged due to misuse, abuse, accident or negligence. This warranty does not cover incidental or consequential damages.

### **What is the period of coverage?**

One-year warranty from date of purchase for the original owner.

### **What will MoJack do to correct problems?**

We will replace any defective part (within the coverage period) at no charge.

### **How can I get service?**

In order to be eligible for service under this warranty you MUST register your MoJack within thirty (30) days of purchasing. After the thirty (30) day period, you must provide proof of purchase (receipt) to register the product. Please register your new pellet grill by visiting [www.pitmasterQ3.com](http://www.pitmasterQ3.com) or by calling our toll-free number 1-877-466-5225.

### **How do I contact MoJack about a warranty issue?**

You can contact us from our website at [www.pitmasterQ3.com](http://www.pitmasterQ3.com) or by calling our toll-free number 1-877-575-3173.

### **Do I have other rights under State Law?**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### **What is the return policy?**

Please do not return to store. Contact the Customer Service toll-free number 1-877-575-3173.

### **How do I contact?**

You can call Customer Service toll-free number 1-877-575-3173.

## Introduction

Congratulations on your purchase of your new Myron Mixon Pitmaster Q3 Wood Pellet Grill. With proper set-up, operation and maintenance, this appliance will provide you with years of delicious food and cooking enjoyment.

## IMPORTANT!

When you unpack your grill, remove all parts and packaging material from the box and inside the grill. Make sure you have all the items in the parts list. Carefully check the unit and make sure there is no damage.

If you have any problems with this product or there are missing or damaged parts, please call customer service toll free 1-877-575-3173 (Monday–Friday, 8:00am–5:00 pm, CST).

Note: do not return the unit to the store before calling the toll free number. Do not dispose of your cartons until you are completely satisfied with your new wood pellet grill.