

## Step2 Limited **Warranty**

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What is the Step2 product **warranty**?

Step2 makes high quality toys which encourage creative play, as well as innovative home and garden products. We warrant to the original purchaser that this product is free of defects in materials or workmanship for **three years\*** from the date of purchase (dated sales receipt is required for proof of purchase).

At the sole election of The Step2 Company, the only remedies available under this **warranty** will be either replacement of the defective part of the product or refund of the purchase price of the product. Some replacement parts may be available for purchase after **warranty** expires - contact us for details.

This **warranty** is valid only if the product has been assembled and maintained per the instructions. This **warranty** does not cover abuse, accident, cosmetic issues such as fading or scratches from normal wear, or any other cause not arising from defects in material and workmanship.

**U.S.A. and Canada:** For **warranty** service or replacement part information, please visit our website at [www.step.com](http://www.step.com) or call 1-800-347-8372. Our hours are 8 a.m. - 5 p.m. EST Monday through Friday. You can also write to: Consumer Service, The Step2 Company, 10010 Aurora-Hudson Road, Streetsboro, OH 44241 U.S.A.

**Outside U.S.A. and Canada:** Please visit our website at [www.step2.com](http://www.step2.com) or call our USA Office at 1-330-656-0440.

This **warranty** gives you specific legal rights, and you may also have other rights, which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

\*The **warranty** period is six months for daycare or commercial purchasers, as well as small inflatables\*\*, and 1 year for swings, preschool items and all fabric, battery and electronic components, and accessories.

\*\*Continuous inflatable products like the Grand Rapids Slide, Adventure Falls Water Slide, Super Bouncer, and the Sport N Fort Bouncer have a 90-day **warranty**. These items cannot be returned to the store for refund or credit after it has been unpacked and used. Please contact Customer Service at 1-888-753-2858 for **warranty** information or questions.

**LIMITED WARRANTY**