

Use & Care Guide
Manual de Uso y Cuidado
English / Español

Models/Modelos/Modèles: 795.7230*

Kenmore Elite®

Bottom Freezer Refrigerator

Congelador Inferior Refrigerador

* = color number, número de color

P/N MFL67227102
Sears Brands Management Corporation
Hoffman Estates, IL 60179 U.S.A.
www.kenmore.com
www.sears.com

Sears Canada Inc.
Toronto, Ontario, Canada M5B 2C3
www.sears.ca



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WARRANTY



REFRIGERATOR WARRANTY

Kenmore Elite Limited Warranty

When this appliance is installed, operated and maintained according to all supplied instructions, the following warranty coverage applies. To arrange for warranty service, call 1-800-4-MY-HOME® (1-800-469-4663).

- For one year from the date of purchase, free repair will be provided if any non-consumable part of this appliance fails due to defective materials or workmanship. This coverage applies for only 90 days from the purchase date if this product is ever used for other than private household purposes.
- For five years from the date of purchase, a defective sealed refrigerant system will be repaired free of charge. This coverage applies for only one year from the date of purchase if this appliance is ever used for other than private household purposes.
- For ten years from the date of purchase, a defective compressor will be repaired free of charge. This coverage applies for only two years from the date of purchase if this appliance is ever used for other than private household purposes.

This warranty covers only defects in material and workmanship. Sears will NOT pay for:

1. Consumable parts that can wear out from normal use, including but not limited to filters, belts, light bulbs, and bags.
2. A service technician to instruct the user in correct product installation, operation or maintenance.
3. A service technician to clean or maintain this product.
4. Damage to or failure of this product if it is not installed, operated or maintained according to the all instructions supplied with the product.
5. Damage to or failure of this product resulting from accident, abuse, misuse or use for other than its intended purpose.
6. Damage to or failure of this product caused by the use of detergents, cleaners, chemicals or utensils other than those recommended in all instructions supplied with the product.
7. Damage to or failure of parts or systems resulting from unauthorized modifications made to this product.

Disclaimer of implied warranties; limitation of remedies

Customer's sole and exclusive remedy under this limited warranty shall be product repair as provided herein. Implied warranties, including warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law. Sears shall not be liable for incidental or consequential damages. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitation on the duration of implied warranties of merchantability or fitness, so these exclusions or limitations may not apply to you.

This warranty applies only while this appliance is used in the United States or Canada.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**Sears Brands Management Corporation, Hoffman Estates, IL 60179
Sears Canada Inc., Toronto, Ontario, Canada M5B 2C3**

PROTECTION AGREEMENTS

Master Protection Agreements

Congratulations on making a smart purchase. Your new Kenmore Elite® product is designed and manufactured for years of dependable operation. But like all products, it may require preventive maintenance or repair from time to time. That's when having a Master Protection Agreement can save you money and aggravation.

The Master Protection Agreement also helps extend the life of your new product. Here's what the Agreement* includes:

- **Parts and labor** needed to help keep products operating properly **under normal use**, not just defects. Our coverage goes **well beyond the product warranty**. No deductibles, no functional failure excluded from coverage— **real protection**.
- **Expert service** by a force of more than **10,000 authorized Sears service technicians**, which means someone you can trust will be working on your product.
- **Unlimited service calls and nationwide service**, as often as you want us, whenever you want us.
- **"No-lemon" guarantee** – replacement of your covered product if four or more product failures occur within twelve months.
- **Product replacement** if your covered product can't be fixed.
- **Annual Preventive Maintenance Check** at your request – no extra charge.
- **Fast help by phone** – we call it **Rapid Resolution** – phone support from a Sears representative on all products. Think of us as a "talking owner's manual."

- **Power surge protection** against electrical damage due to power fluctuations.
- **\$250 Food Loss Protection** annually for any food spoilage that is the result of mechanical failure of any covered refrigerator or freezer.
- **Rental reimbursement** if repair of your covered product takes longer than promised.
- **10% discount** off the regular price of any non-covered repair service and related installed parts.

Once you purchase the Agreement, a simple phone call is all that it takes to schedule service. You can call at any time day or night, or schedule a service appointment online.

The Master Protection Agreement is a risk free purchase. If you cancel for any reason during the product warranty period, we will provide a full refund or a prorated refund anytime after the product warranty period expires. Purchase your Master Protection Agreement today!

Some limitations and exclusions apply.

For prices and additional information in the U.S.A. call 1-800-827-6655.

*** Coverage in Canada varies on some items. For full details call Sears Canada at 1-800-361-6665.**

Sears Installation Service

For Sears professional installation of home appliances, garage door openers, water heaters, and other major home items, in the **U.S.A. or Canada call 1-800-4-MY-HOME®**.

PRODUCT RECORD

In the space below, record the date of purchase, model and serial number of your product. You will find the model and serial number printed on an identification label located on the interior liner of the refrigerator compartment. Have these items of information available whenever you contact Sears concerning your product.

Model No. _____

Date of Purchase _____

Serial No. _____

Save these instructions and attach your sales receipt for future reference.

IMPORTANT SAFETY INSTRUCTIONS

BASIC SAFETY PRECAUTIONS

This guide contains many important safety messages. Always **read and obey** all safety messages.



This is the safety alert symbol. It alerts you to safety messages that inform you of hazards that can kill or hurt you or others, or cause damage to the product.

All safety messages will be preceded by the safety alert symbol and the hazard signal word DANGER, WARNING or CAUTION. These words mean:

! DANGER

You **will** be killed or seriously injured if you do not follow instructions.

! WARNING

You **can** be killed or seriously injured if you do not follow instructions.

! CAUTION

Indicates an imminently hazardous situation which, if not avoided, **may** result in minor or moderate injury, or product damage.

All safety messages will identify the hazard, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

! WARNING

To reduce the risk of fire, electric shock, or personal injury when using your product, basic safety precautions should be followed, including the following.

Read all instructions before using this appliance.

- NEVER unplug your refrigerator by pulling on the power cord. Always grip the plug firmly and pull it straight out from the outlet.
- Immediately repair or replace all power cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either the plug or connector end.
- Do not modify or extend the power cord length. It could cause electric shock or fire.
- When moving your refrigerator away from the wall, be careful not to roll over or damage the power cord.

- DO NOT store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- DO NOT allow children to climb, stand, or hang on the refrigerator doors or shelves in the refrigerator. They could damage the refrigerator and seriously injure themselves.
- Keep fingers out of pinch point areas; clearances between the doors and cabinets are necessarily small. Be careful closing doors when children are in the area.
- Unplug your refrigerator before cleaning or making any repairs.

NOTE: It is strongly recommended that any service be performed by a qualified technician.

SAVE THESE INSTRUCTIONS

⚠ WARNING

- Before replacing a burned-out or broken light bulb, unplug the refrigerator or turn off power at the circuit breaker or fuse box in order to avoid contact with a live wire filament. (A burned-out light bulb may break when being replaced exposing the wire filament.)

NOTE: Some models have LED interior lighting and service should be performed by a qualified technician.

WARNING: Setting either or both controls to the OFF position does not remove power to the light circuit.

- When you are finished, reconnect the refrigerator to the electrical source and reset the controls (Thermostat, Refrigerator Control, and or Freezer Control, depending on the model) to the desired setting.
- This refrigerator must be properly installed in accordance with the **Attention Installer Instructions** that were taped to the front of the refrigerator.
- After your refrigerator is in operation, do not touch the cold surfaces in the freezer compartment when hands are damp or wet. Skin may adhere to the extremely cold surfaces.

- DO NOT touch the automatic ice making mechanism while the refrigerator is plugged in.
- DO NOT refreeze frozen foods which have thawed completely. The United States Department of Agriculture in Home and Garden Bulletin No. 69 says:

...You may safely refreeze frozen foods that have thawed if they still contain ice crystals or if they are still cold—below 4°C.

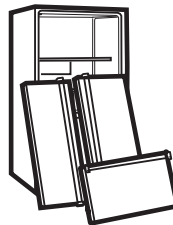
...Thawed ground meats, poultry or fish that have any off-odor or off-color should not be refrozen and should not be eaten. Thawed ice cream should be discarded. If the odor or color of any food is poor or questionable, dispose of it. The food may be dangerous to eat.

Even partial thawing and refreezing reduces the eating quality of foods, particularly fruits, vegetables and prepared foods. The eating quality of red meats is affected less than that of many other foods. Use refrozen foods as soon as possible to save as much of their quality as you can.

SAVE THESE INSTRUCTIONS

⚠ DANGER: RISK OF CHILD ENTRAPMENT

Junked or abandoned refrigerators are dangerous, even if they are sitting for only a few days. If you are getting rid of your old refrigerator, please follow the instructions at right to help prevent accidents (child entrapment and suffocation).



BEFORE YOU THROW AWAY YOUR OLD REFRIGERATOR OR FREEZER:

- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.

CFC DISPOSAL

Your old refrigerator may have a cooling system that used CFCs (chlorofluorocarbons). CFCs are believed to harm stratospheric ozone.

If you are throwing away your old refrigerator, make sure the CFC refrigerant is removed for proper disposal by a qualified technician. If you intentionally release this CFC refrigerant, you may be subject to fines and imprisonment under provisions of environmental legislation.

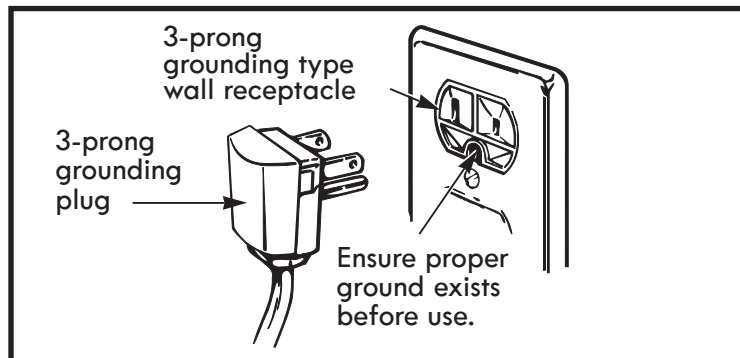
ELECTRICAL & GROUNDING REQUIREMENTS

IMPORTANT: Please read carefully.
TO CONNECT ELECTRICITY

⚠ WARNING

Electrical Shock Hazard

FOR PERSONAL SAFETY, this appliance must be properly grounded. Have the wall outlet and the circuit checked by a qualified electrician to make sure the outlet is properly grounded.



RECOMMENDED GROUNDING METHOD

The refrigerator should always be plugged into its own individual properly grounded electrical outlet rated for 115 Volts, 60 Hz, AC only, and fused at 15 or 20 amperes. This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires. It is recommended that a separate circuit serving only this appliance be provided.

Use a receptacle that cannot be turned off with a switch or pull chain. Do not use an extension cord.

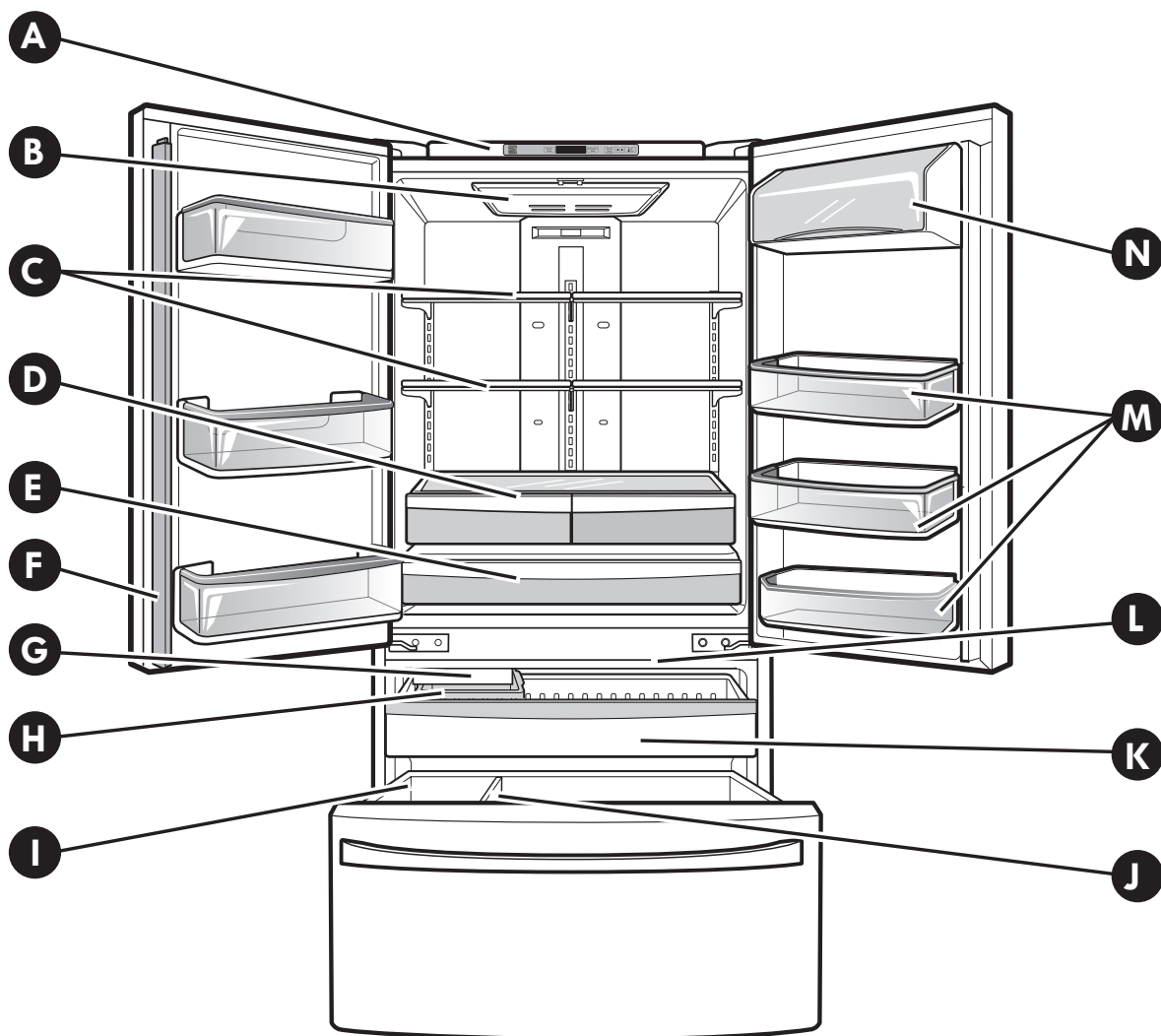
Where a standard two-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded three-prong wall outlet.

USE OF EXTENSION CORDS

Because of potential safety hazards under certain conditions, the use of an extension cord is not recommended. However, if you still elect to use an extension cord, it is absolutely necessary that it be a UL-listed (USA), 3-wire grounding type appliance extension cord having a grounding type plug and outlet, and that the electrical rating of the cord be 15 amperes (minimum) and 120 volts.

Use of an extension cord will increase the clearance needed for the back of the refrigerator.

PARTS AND FEATURES



Use this page to become more familiar with the parts and features of your refrigerator. Page references are included for your convenience.

NOTE: This guide covers several different models. The refrigerator you have purchased may have some or all of the items listed below. The locations of the features shown below may not match your model.

- | | |
|---|---------------------------|
| A Refrigerator Temperature Control | I Durabase |
| B Refrigerator Light | J Durabase divider |
| C Shelves | K Pull Out Drawer |
| D Optibin Crisper | L Freezer Light |
| E Pantry * | M Door Bins |
| F Articulating Mullion | N Dairy Bin |
| G Ice Maker * | |
| H Ice Bin* | |

* On some models

REFRIGERATOR INSTALLATION

WARNING

Excessive Weight Hazard:

Use two or more people to move and install the refrigerator. Failure to do so can result in back or other injury.

WARNING

Excessive Weight Hazard:

Your refrigerator is heavy. When moving the refrigerator for cleaning or service, be sure to protect the floor. Always pull the refrigerator straight out when moving it. Do not wiggle or walk the refrigerator when trying to move it, as floor damage could occur.

UNPACKING YOUR REFRIGERATOR

Remove tape and any temporary labels from your refrigerator before using. Do not remove any warning-type labels, the model and serial number label, or the Tech Sheet that is located under the front of the refrigerator, behind the base grille.

To remove any remaining tape or glue, rub the area briskly with your thumb. Tape or glue residue can also be easily removed by rubbing a small amount of liquid dish soap over the adhesive with your fingers. Wipe with warm water and dry.

Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of your refrigerator.

Refrigerator shelves are installed in the shipping position. Please reinstall shelves according to your individual storage needs.

WARNING

Explosion Hazard:

Keep flammable materials and vapors, such as gasoline, away from the refrigerator. Failure to do so can result in fire, explosion, or death.

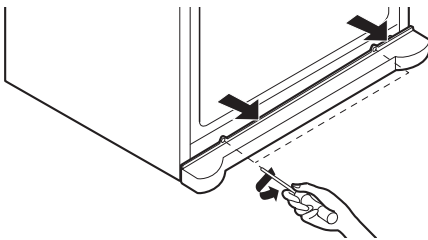
BASE GRILLE INSTALLATION

To remove the base grille:

- 1) Open the Freezer Drawer. (Drawer not shown for clarity.)
- 2) Once the drawer is open, and there is sufficient clearance, remove the screws on the top of the cover.

To replace the base grille:

Place the cover into position and then insert and tighten the screws.



PRIOR TO USE

1. Clean your refrigerator thoroughly and wipe off all dust that accumulated during shipping.
2. Install accessories such as ice cube bin, drawers, shelves, etc., in their proper places. They are packed together to prevent possible damage during shipment.
3. Allow your refrigerator to run for at least two to three hours before putting food in it. Check the flow of cold air in the freezer compartment to ensure proper cooling. Your refrigerator is now ready for use.

INSTALLATION

The refrigerator should always be plugged into its own individual properly grounded electrical outlet rated for 115 Volts, 60 Hz, AC only, and fused at 15 or 20 amperes. This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires. It is recommended that a separate circuit serving only this appliance be provided.

WARNING

Shock Hazard:

To reduce the risk of electric shock, do not install the refrigerator in a wet or damp area.

INSTALLATION (continued)

1. To avoid noise and vibration, the unit must be leveled and installed on a solidly constructed floor. If required, adjust the leveling legs to compensate for unevenness of the floor. The front should be slightly higher than the rear to aid in door closing. Leveling legs can be turned easily by tipping the cabinet slightly. Turn the leveling legs clockwise to raise the unit or counterclockwise to lower it. (See **LEVELING AND DOOR ALIGNMENT**.)

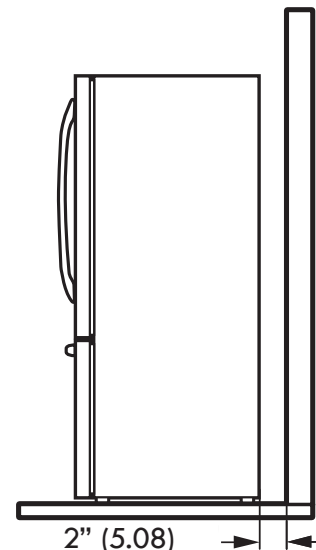
NOTE: Installing on carpeting, soft tile surfaces, a platform or weakly supported structure is not recommended.

2. Install this appliance in an area where the temperature is between 55°F (13°C) and 110°F (43°C). If the temperature around the appliance is too low or high, cooling ability may be adversely affected.
3. Select a place where a water supply can be easily connected for the automatic icemaker.

NOTE: The water pressure must be between 20 and 120 psi on models without a water filter and between 40 and 120 psi on models with a water filter.

4. Too small of a distance from adjacent items may result in lowered freezing capability and increased electricity consumption charges. Allow at least 24 inches (61 cm) in front of the refrigerator to open the doors.
5. If a **reverse osmosis water filtration system** is connected to your cold water supply, the water pressure to the reverse osmosis system needs to be a minimum of 40 to 60 psi (2.8 kgf/cm² ~ 4.2 kgf/cm², less than 2.0~3.0 sec. to fill a cup of 7 oz capacity).

Please refer to Connecting the Water Line section for more information on a reverse osmosis filtration system.



NOTE: Removing the doors is always recommended when it is necessary to move the refrigerator through a narrow opening. If it is necessary to remove the handles, follow the directions below.

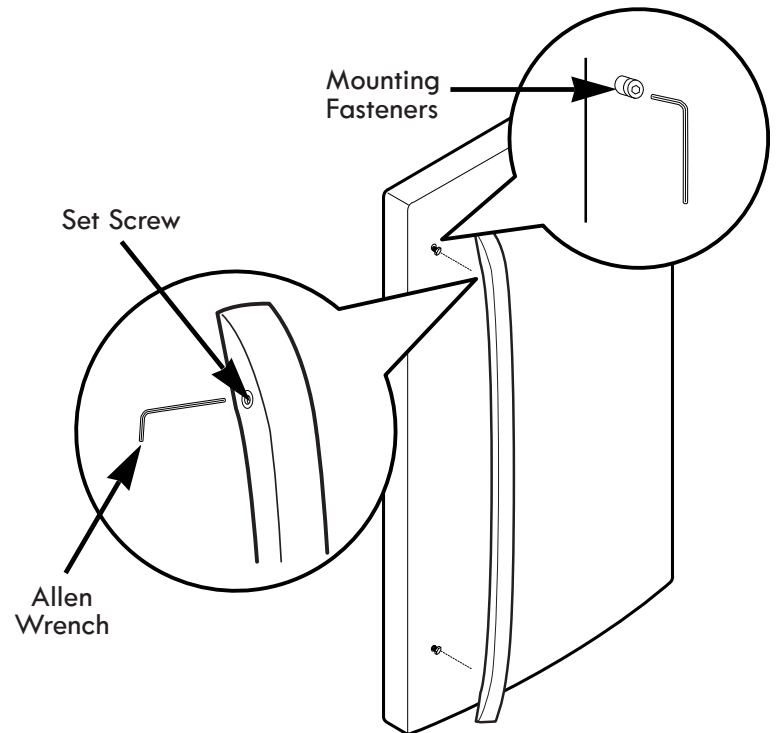
HOW TO REMOVE REFRIGERATOR DOOR HANDLE

NOTE: Handle appearance may vary from illustrations on this page.

Removing Refrigerator Handle

Loosen the set screws with a $\frac{3}{32}$ in. (2.5 mm) Allen wrench and remove the handle.

NOTE: If the handle mounting fasteners need to be tightened or removed, use a $\frac{1}{4}$ in. (6.4 mm) Allen wrench.



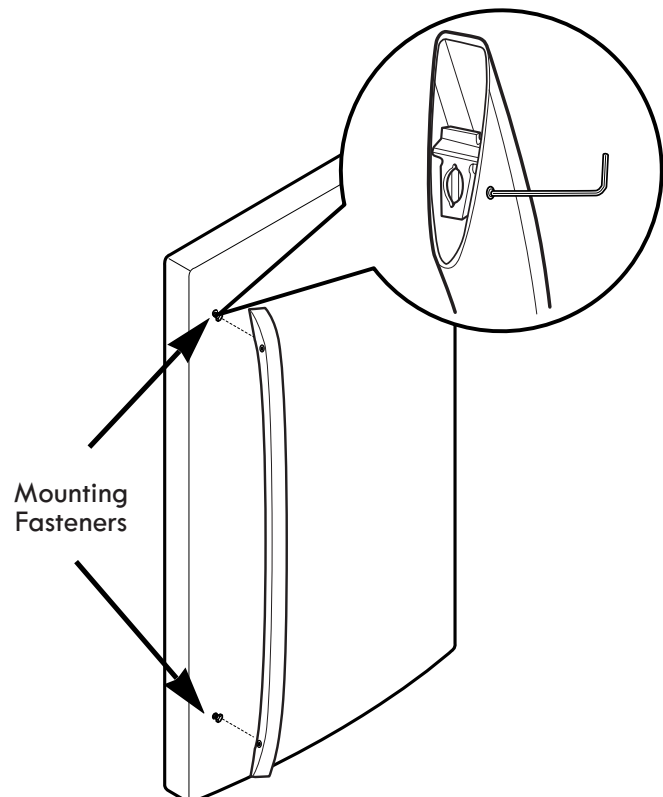
HOW TO REPLACE REFRIGERATOR DOOR HANDLE

NOTE: Handle appearance may vary from illustrations on this page.

Replacing Refrigerator Door Handle

Place the handle on the door by fitting the handle footprints over the mounting fasteners and tightening the set screws with a $\frac{3}{32}$ in (2.5 cm) Allen wrench.

NOTE: If the handle mounting fasteners need to be tightened or removed, use a $\frac{1}{4}$ in. (6.4 mm) Allen wrench.



NOTE: Removing the doors is always recommended when it is necessary to move the refrigerator through a narrow opening. If it is necessary to remove the handles, follow the directions below.

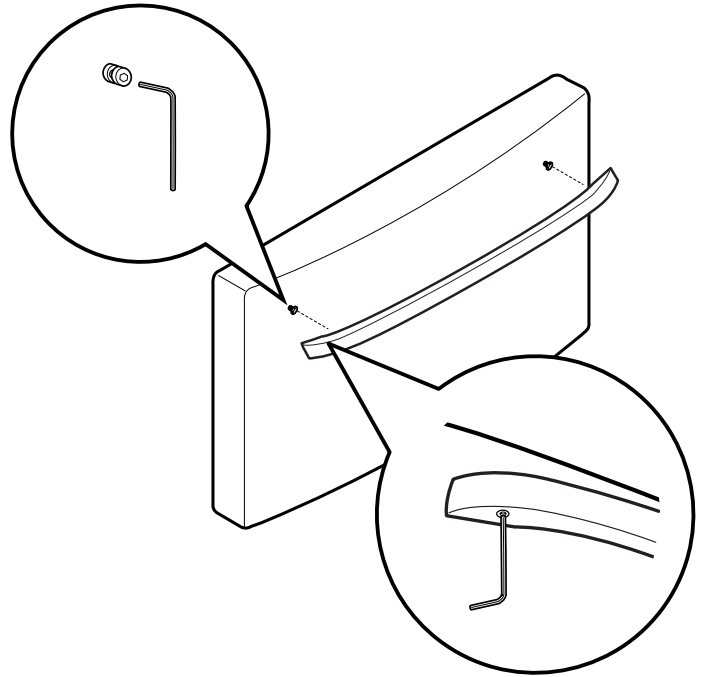
HOW TO REMOVE FREEZER DOOR HANDLE

NOTE: Handle appearance may vary from illustrations on this page.

Removing Freezer Drawer Handle

Loosen the set screws located on the lower side of the handle with a $\frac{1}{8}$ in. (3.1 mm) Allen wrench and remove the handle.

NOTE: If the handle mounting fasteners need to be tightened or removed, use a $\frac{1}{4}$ in. (6.4 mm) Allen wrench.



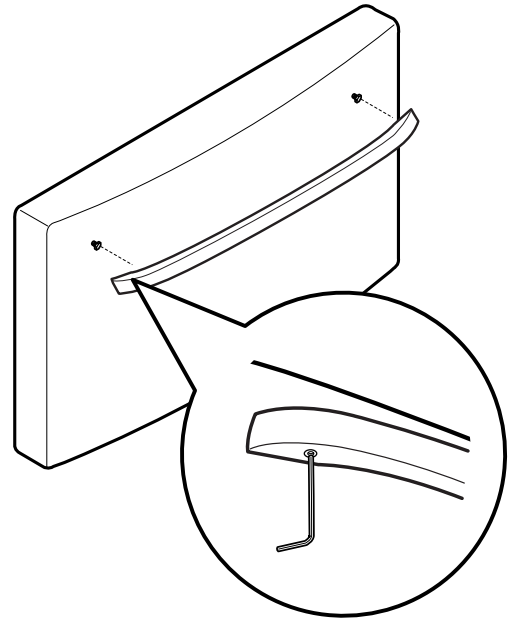
HOW TO REPLACE FREEZER DOOR HANDLE

NOTE: Handle appearance may vary from illustrations on this page.

Replacing Freezer Drawer Handle

Place the handle on the door by fitting the handle footprints over the mounting fasteners and tightening the set screws with a $\frac{1}{8}$ in. (3.1 mm) Allen wrench.

NOTE: If the handle mounting fasteners need to be tightened or removed, use a $\frac{1}{4}$ in. (6.4 mm) Allen wrench.



REMOVING AND REPLACING REFRIGERATOR DOORS

⚠ WARNING

Excessive Weight Hazard:

Use two or more people to remove and install the refrigerator doors. Failure to do so can result in back or other injury.

⚠ CAUTION: Before you begin, remove food and bins from the doors.

1. Open the door. Remove the top hinge cover screw (1). Lift up the cover (2).
2. Remove the cover.
3. Disconnect all wire harnesses (3).
4. Remove the grounding screw (4).
5. Rotate hinge lever (5) counterclockwise. Lift the top hinge (6) free of the hinge lever latch (7).

⚠ CAUTION: When lifting the hinge free of the latch, be careful that the door does not fall forward.

6. Lift the door from the middle hinge pin and remove the door.
7. Place the door, inside facing up, on a non-scratching surface.

WARNING

Electrical Shock Hazard

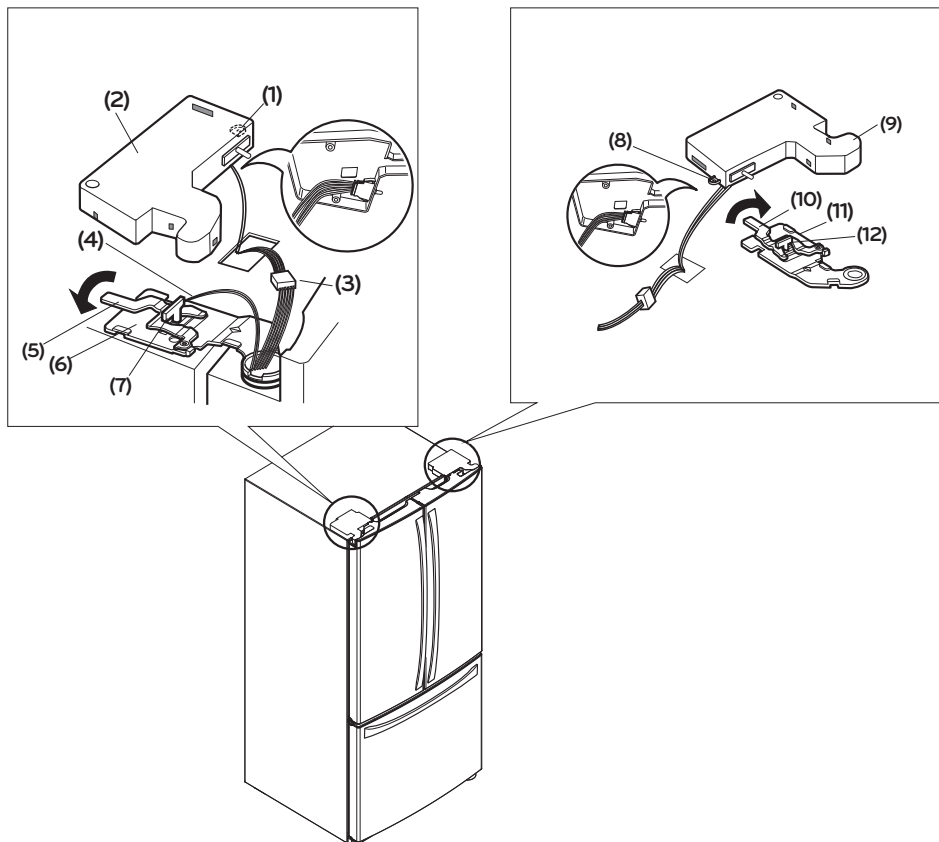
- Disconnect the electrical supply to the refrigerator before installing. Failure to do so could result in serious injury or death.
- Do not put hands, feet or other objects into the air vents, base grille, or bottom of the refrigerator. You may be injured or receive an electrical shock.

To remove the right refrigerator door:

1. Open the door. Remove the top hinge cover screw (8). Lift up the cover (9).
2. Remove the cover.
3. Rotate the hinge lever (10) clockwise. Lift the top hinge (11) free of the hinge lever latch (12).

⚠ CAUTION: When lifting the hinge free of the latch, be careful that the door does not fall forward.

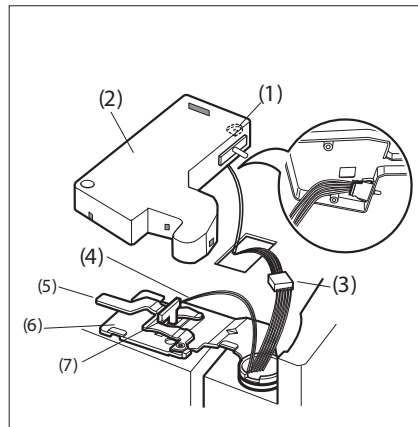
4. Lift the door from the middle hinge pin and remove the door.
5. Place the door, inside facing up, on a non-scratching surface.



Reinstalling the Refrigerator Door

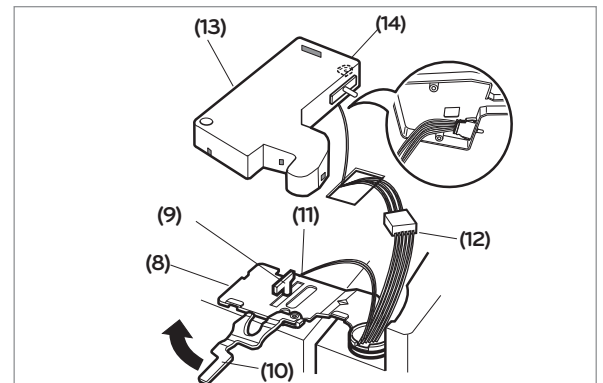
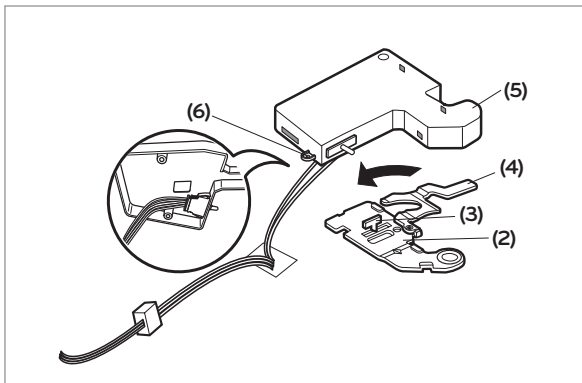
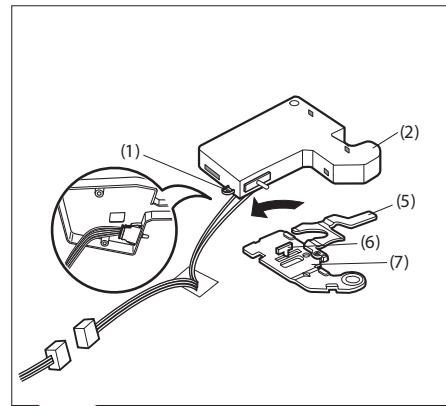
► Right Door (install right door first)

1. Lower the door onto middle hinge pin (1).
2. Fit top hinge (2) over hinge lever latch (3) and into place. Rotate lever (4) counterclockwise to secure hinge.
3. Hook the tabs on right side of hinge cover (5) under the edge of the top hinge and position the cover in place. Insert and tighten the cover screw (6).



► Left Door

1. Lower the door onto middle hinge pin (7).
2. Fit top hinge (8) over hinge lever latch (9) and into place. Rotate lever (10) clockwise to secure hinge.
3. Install the grounding screw (11) and connect the two wire harnesses (12).
4. Hook tabs on left side of hinge cover (13) under the edge of the top hinge and position the cover in place. Insert and tighten the cover screw (14).



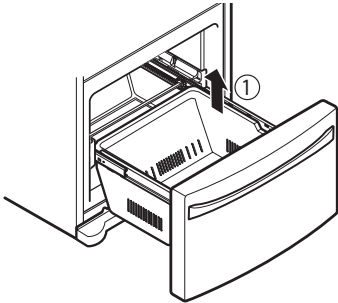
HOW TO REMOVE THE FREEZER DRAWER

⚠ WARNING: Use two or more people to remove and install the freezer drawer. Failure to do so can result in back or other injury.

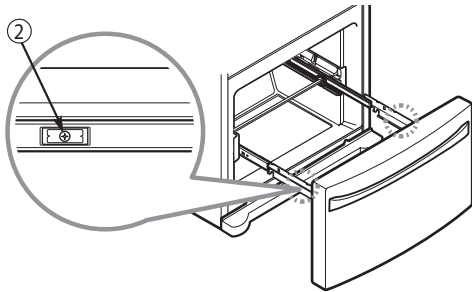
⚠ CAUTION: Do not hold the handle when removing or replacing the drawer. The handle may come off and it could cause personal injury.

NOTE: In the following figures, the Pullout Drawer located above the freezer drawer is not shown for clarity.

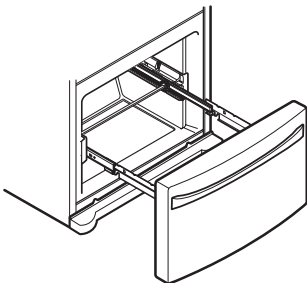
Pull the drawer open to full extension. Remove the lower basket ① by lifting the basket from the rail system.



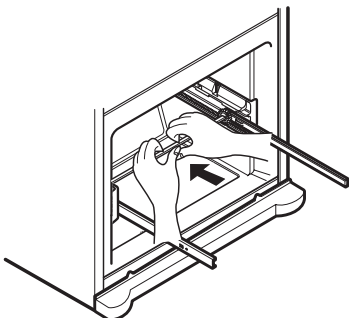
Remove the screws ② of the rail on both sides.



Grasp the drawer on each side and pull it up to separate it from the rails.

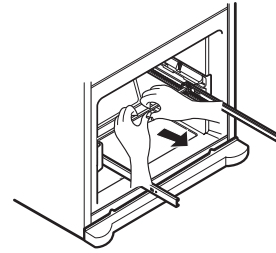


With both hands, hold the center bar and push it in to allow both rails to slide in simultaneously.

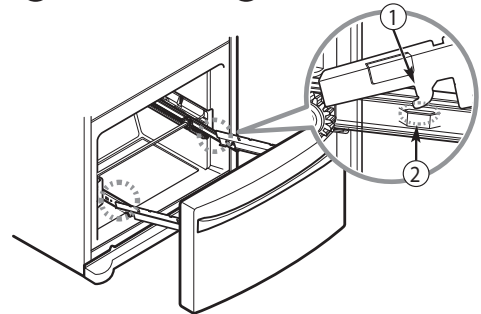


HOW TO INSTALL THE FREEZER DRAWER

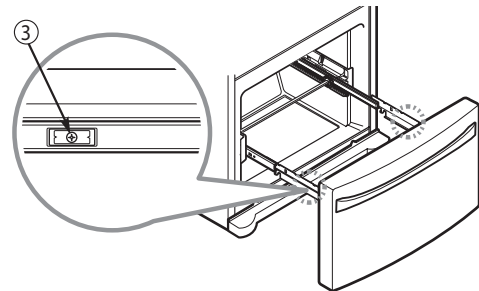
With both hands, hold the center bar and pull it out until both rails are fully extended.



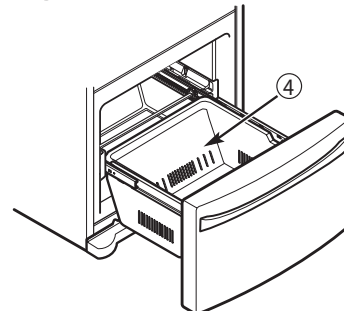
Grasp the drawer on each side and hook door supports ① into rail tabs ② located on both sides.



Lower the door into final position and tighten the screws ③ located on both sides.



With the drawer pulled out to full extension, insert the lower basket ④ in the rail assembly.



⚠ WARNING: If the Durabase divider is removed, there is enough open space for children or pets to crawl inside. To prevent accidental child and pet entrapment or suffocation risk, DO NOT allow them to touch or go near the freezer drawer.

⚠ WARNING: DO NOT step or sit down on freezer drawer.

LEVELING AND DOOR ALIGNMENT

Leveling

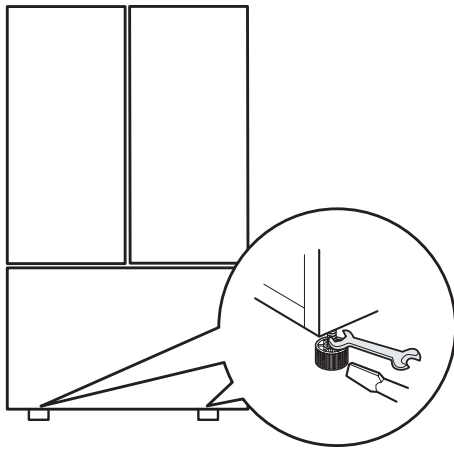
After installing, plug the refrigerator's power cord into a 3-prong grounded outlet and push the refrigerator into the final position.

Your refrigerator has two front leveling legs—one on the right and one on the left. Adjust the legs to alter the tilt from front-to-back or side-to-side. If your refrigerator seems unsteady, or you want the doors to close more easily, adjust the refrigerator's tilt using the instructions below:

NOTE: Tools Required: $1\frac{1}{16}$ " (18mm) wrench or flat blade screwdriver, and level.

1. Remove the base grille (refer to page 10).
2. Turn the leveling leg counterclockwise to raise that side of the refrigerator or clockwise to lower it. It may take several turns of the leveling leg to adjust the tilt of the refrigerator.

NOTE: Having someone push backward against the top of the refrigerator takes some weight off of the leveling legs. This makes it easier to adjust the legs.



Place a level on top of the cabinet to check if the refrigerator is level from side to side.

3. Open both doors again and check to make sure that they close easily. If the doors do not close easily, tilt the refrigerator slightly more to the rear by turning both leveling legs counterclockwise. It may take several more turns, and you should turn both leveling legs the same amount.

4. Replace the base grille.

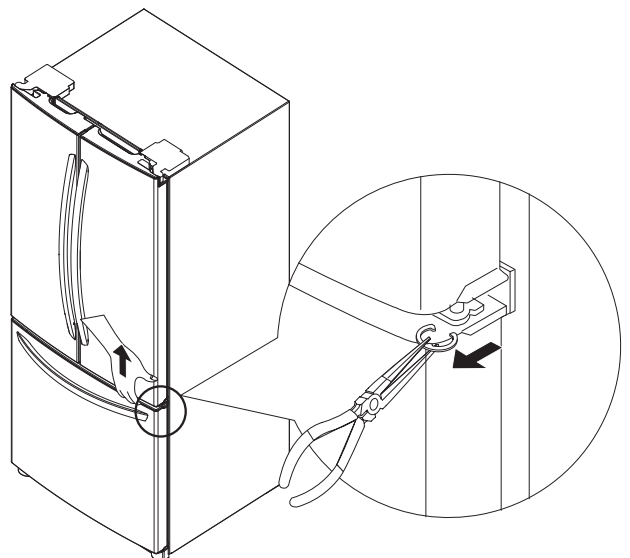
NOTE: Your refrigerator is uniquely designed with two fresh food doors. Either door can be opened or closed independently of the other. You may have to exert slight pressure on the doors to get them to close completely.

Door Alignment

Both the left and right refrigerator doors have an adjustable nut, located on the bottom hinge, to raise and lower them to align properly.

If the space between your doors is uneven, follow the instructions below to align the doors evenly:

Use the wrench (included with the Use & Care Guide) to turn the nut in the door hinge to adjust the height. Clockwise to raise or counterclockwise to lower the height.



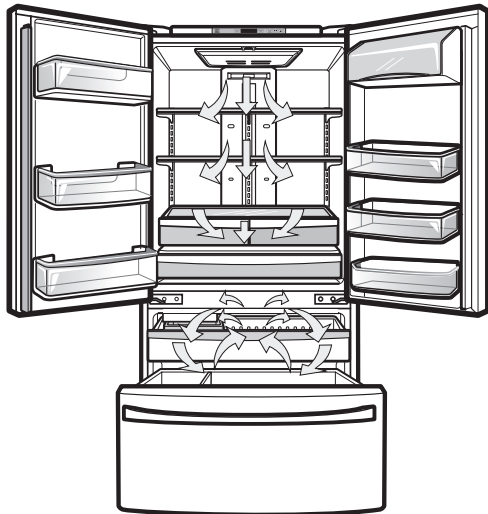
USING YOUR REFRIGERATOR

SETTING THE CONTROLS

The refrigerator control functions as the thermostat for the entire appliance (refrigerator and freezer sections). The colder the setting, the longer the compressor will run to keep the temperature colder. The freezer control adjusts the cold air flow from the freezer to the refrigerator. Setting the freezer control to a lower temperature keeps more cold air in the freezer compartment to make it colder.

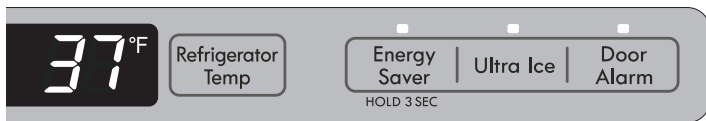
AIRFLOW

Cold air circulates from the freezer to the fresh food section and back again through air vents in the wall dividing the two sections. Be sure not to block vents while packing your refrigerator. Doing so will restrict airflow and may cause the refrigerator temperature to become too warm or cause interior moisture buildup. (See air flow diagram below.)

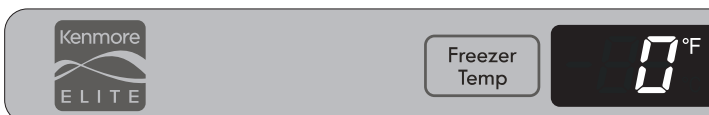


Temperature

- **The Refrigerator Temp. Control ranges from 33°F to 46°F (0°C to 8°C).** Press the Refrigerator Temp button to cycle through the available temperature settings one increment at a time.



- **The Freezer Temp. Control range is from -6°F to 8°F (-21°C to -13°C).** Press the Freezer Temp button to cycle through the available temperature settings one increment at a time.

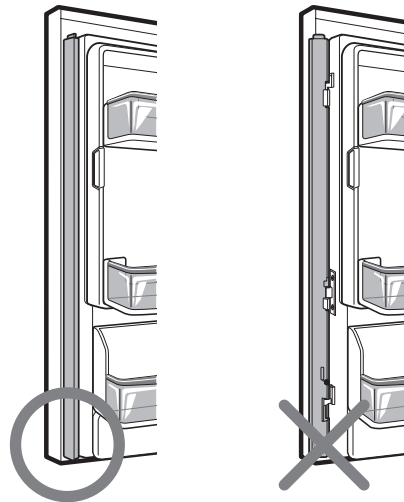


NOTE: When changing control settings, wait 24 hours before making additional adjustments. The controls are set correctly when milk or juice is as cold as you would like and when ice cream is firm. If the temperature in either compartment is too cold or too warm, change the setting one increment at a time. Wait 24 hours for the change to stabilize before adjusting again.

Temperature Mode Switch Function (°F <-> °C)

If you want to convert °F to °C or vice versa, press and hold the Freezer Temp and Refrigerator Temp buttons at the same time for approximately five seconds.

Caution When Closing the Door



⚠ CAUTION

To reduce the risk of scratching the door or breaking the door mullion, please make sure that the refrigerator door mullion is always folded in.

Ultra Ice

- When you press the Ultra Ice button, the LED will illuminate in the display and will continue for 24 hours. The function will automatically shut off after 24 hours.
- You can stop this function manually by pressing the button one more time.
- This function increases both ice making and freezing capabilities.

Energy Saver

The Energy Saver function disables the mullion heater located on the refrigerator door in order to conserve electricity. Press and hold the Energy Saver button for three seconds to activate or deactivate this function. The Energy Saver function defaults to ON.

NOTE: Discontinue using the Energy Saver function if excessive moisture begins to collect on the door mullion.

Articulating Mullion

This feature is a metal strip attached to the left door that articulates (rotates) 90 degrees as the door is closed, forming a mullion (base) for the left and right door gaskets to seal against.

Door Alarm

- When power is connected to the refrigerator, the door alarm is initially set to ON. When you press the **Door Alarm** button, the display will change to OFF and the **Door Alarm** function will deactivate.
- When either the refrigerator or the freezer door is left open for more than 60 seconds, the alarm tone will sound to let you know that the door is open.
- When you close the door, the door alarm will stop.

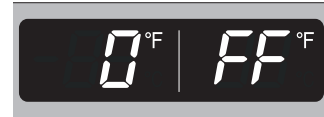
Display Off Mode

- When the refrigerator is in the **Display Off Mode**, the display will remain off until a door is opened or a button is pressed. Once on, the display will remain on for 20 seconds.
- To deactivate the **Display Off mode**, press the **Freezer Temp.** and **Ultra Ice** buttons at the same time and hold them for five seconds until the tone sounds.

⚠ CAUTION

Demo Mode (For Store Use Only)

The **Demo Mode** disables all cooling in the refrigerator and freezer sections to conserve energy while on display in a retail store. When activated, OFF will display on the control panel.



To deactivate:

With either refrigerator door opened, press and hold the **Refrigerator Temp.** and **Ultra Ice** buttons at the same time for five seconds. The control panel will beep and the temperature settings will display to confirm that **Demo Mode** is deactivated. Use the same procedure to activate the **Demo Mode**.

AUTOMATIC ICEMAKER

The icemaker will produce approximately 80-100 cubes in a 24-hour period, depending on freezer compartment temperature, room temperature, number of door openings and other operating conditions.

- It takes about 12 to 24 hours for a newly installed refrigerator to begin making ice. Wait 72 hours for full ice production to occur.
- Ice making stops when the bin fills to the lever of the feeler arm.
- To turn off the automatic icemaker, set the icemaker switch to **OFF (O)**. To turn on the automatic icemaker, set the switch to **ON (I)**.
- The water pressure must be between 20 and 120 psi on models without a water filter and between 40 and 120 psi on models with a water filter to produce the normal amount and size of ice cubes.

CAUTION

- Throw away the first few batches of ice (about 24 cubes). This is also necessary if the refrigerator has not been used for a long time.
- Never store beverage cans or other items in the ice bin for the purpose of rapid cooling. Doing so may damage the icemaker or the containers may burst.
- Never use thin crystal glass or crockery to collect ice. Such containers may chip or break resulting in glass fragments in the ice.

WHEN YOU SHOULD SET THE ICEMAKER POWER SWITCH TO OFF (O)

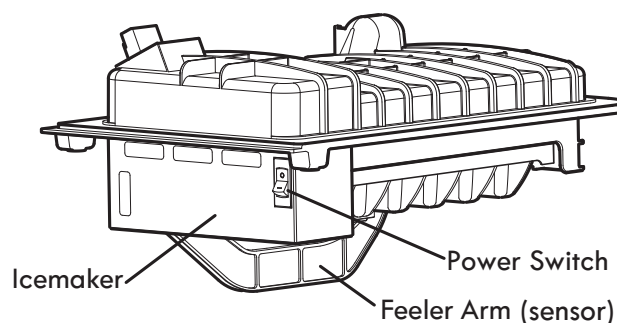
- When the water supply will be shut off for several hours.
- When the ice bin is removed for more than one or two minutes.
- When the refrigerator will not be used for several days.

NOTE: The ice bin should be emptied when the icemaker ON/OFF switch is turned to the **OFF (O)** position.

WARNING

Personal Injury Hazard

DO NOT place fingers or hands on the automatic ice making mechanism while the refrigerator is plugged in.



NORMAL SOUNDS YOU MAY HEAR

- The icemaker water valve will buzz as the icemaker fills with water. If the power switch is in the **ON (I)** position, it will buzz even if it has not yet been hooked up to water. To stop the buzzing, move the power switch to **OFF (O)**.
- **NOTE:** Keeping the power switch in the **ON (I)** position before the water line is connected can damage the icemaker.
- You will hear the sound of cubes dropping into the bin and water running in the pipes as the icemaker refills.

PREPARING FOR VACATION

Set the icemaker power switch to **OFF (O)** and shut off the water supply to the refrigerator.

NOTE: The ice bin should be emptied anytime the icemaker ON/OFF switch is turned to the **OFF (O)** position.

If the ambient temperature will drop below freezing, have a qualified technician drain the water supply system to prevent serious property damage due to flooding caused by ruptured water lines or connections.

FOOD STORAGE GUIDE

Wrap or store food in the refrigerator in airtight and moisture-proof material unless otherwise noted. This prevents food odor and taste transfer throughout the refrigerator. For dated products, check date code to ensure freshness.

Items	How to
Butter or margarine	► Keep opened butter in a covered dish or closed compartment. When storing an extra supply, wrap in freezer packaging and freeze.
Cheese	► Store in the original wrapping until you are ready to use it. Once opened, rewrap tightly in plastic wrap or aluminum foil.
Milk	► Wipe milk cartons. For best storage, place milk on interior shelf.
Eggs	► Store in original carton on interior shelf, not on door shelf.
Fruit	► Wash, let dry, and store in refrigerator in plastic bags or in the crisper. Do not wash or hull fruit until you are ready to use them. Sort and keep fruit in its original container, in a crisper, or store in a completely closed paper bag on a refrigerator shelf.
Leafy vegetables	► Remove store wrapping and trim or tear off bruised and discolored areas. Wash in cold water and drain. Place in plastic bag or plastic container and store in crisper.
Vegetables with skins (carrots, peppers)	► Place in plastic bags or plastic container and store in crisper.
Fish	► Use fresh fish and shellfish the same day purchased.
Leftovers	► Cover leftovers with plastic wrap, aluminum foil, or plastic containers with tight lids.

STORING FROZEN FOOD

NOTE: Check a freezer guide or a reliable cookbook for further information about preparing food for freezing or food storage times.

Freezing

Your freezer will not quick-freeze a large quantity of food. Do not put more unfrozen food into the freezer than will freeze within 24 hours (no more than 2 to 3 lbs. of food per cubic foot of freezer space). Leave enough space in the freezer for air to circulate around packages. Be careful to leave enough room at the front so the door can close tightly.

Storage times will vary according to the quality and type of food, the type of packaging or wrap used (how airtight and moisture-proof) and the storage temperature. Ice crystals inside a sealed package are normal. This simply means that moisture in the food and air inside the package have condensed, creating ice crystals.

NOTE: Allow hot foods to cool at room temperature for 30 minutes, then package and freeze. Cooling hot foods before freezing saves energy.

Packaging

Successful freezing depends on correct packaging. When you close and seal the package, it must not allow air or moisture in or out. If it does, you could have food odor and taste transfer throughout the refrigerator and could also dry out frozen food.

Packaging recommendations:

- Rigid plastic containers with tight-fitting lids
- Straight-sided canning/freezing jars
- Heavy-duty aluminum foil
- Plastic-coated paper
- Non-permeable plastic wraps
- Specified freezer-grade self-sealing plastic bags

Follow package or container instructions for proper freezing methods.

Do not use

- Bread wrappers
- Non-polyethylene plastic containers
- Containers without tight lids
- Wax paper or wax-coated freezer wrap
- Thin, semi-permeable wrap

⚠ CAUTION: Do not keep beverage cans or plastic food containers in the freezer compartment. They may break or burst if they freeze.

REFRIGERATOR SHELVES

The shelves in your refrigerator are adjustable to meet your individual storage needs. Your model may have glass or wire shelves.

Adjusting the shelves to fit different heights of items will make finding the exact item you want easier. Doing so will also reduce the amount of time the refrigerator door is open which will save energy.

IMPORTANT: Do not clean glass shelves with warm water while they are cold. Shelves may break if exposed to sudden temperature changes or impact.

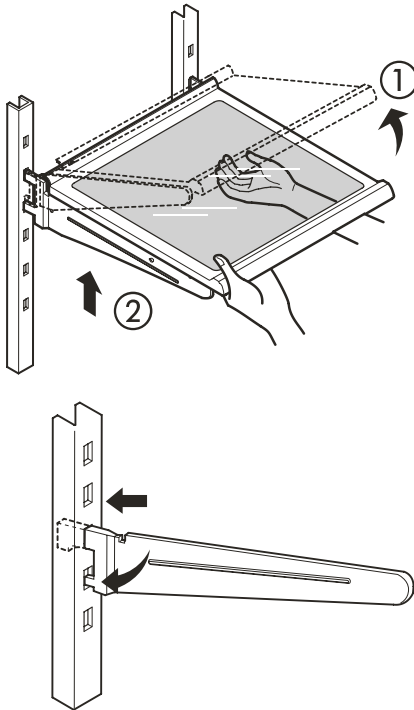
NOTE: Glass shelves are heavy. Use special care when removing them.

Adjusting Shelves

Remove shelves from the shipping position and replace shelves in the position you want.

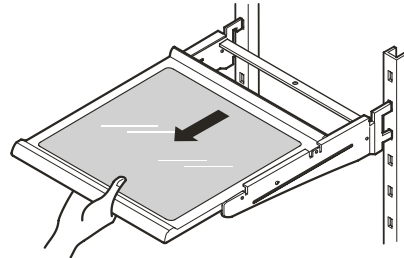
To remove a shelf—Tilt up the front of the shelf in the direction of ① and lift it in the direction of ②. Pull the shelf out.

To reinstall a shelf—Tilt the front of the shelf up and guide the shelf hooks into the slots at a desired height. Then, lower the front of the shelf so that the hooks drop into the slots.



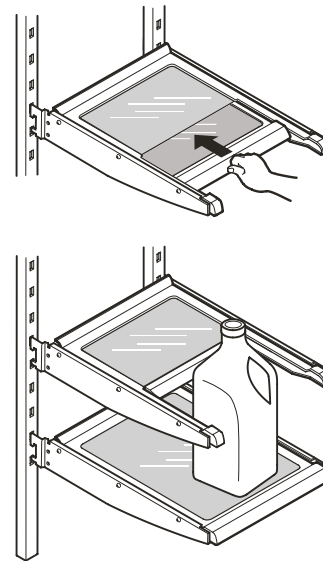
Sliding Out Shelves (optional on some models)

Some of the refrigerator shelves can slide in and out of the refrigerator by carefully pulling the front of the shelf toward you or pushing the shelf in until it stops.



Folding Shelf (on some models)

You can store taller items, such as a gallon container or bottles, by simply pushing the front half of the shelf underneath the back half of the shelf. Pull the front of the shelf toward you to return to a full shelf.



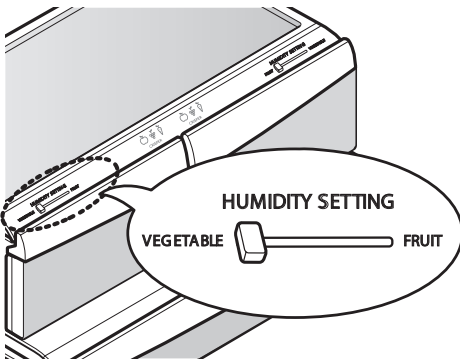
⚠ CAUTION: Make sure that shelves are level from one side to the other. Failure to do so may result in the shelf falling or spilling food.

HUMIDITY CONTROLLED CRISPER

The crispers provide fresher tasting fruit and vegetables by letting you easily control humidity inside the drawer.

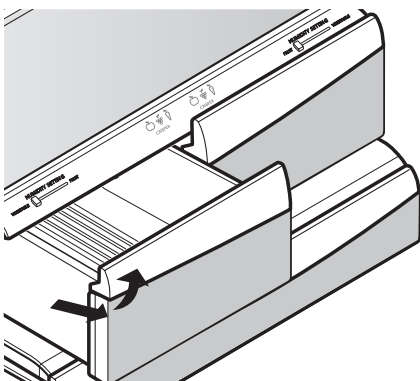
You can control the amount of humidity in the moisture-sealed crispers by adjusting the control to any setting between **VEGETABLE** and **FRUIT**.

- **VEGETABLE** keeps moist air in the crisper for best storage of fresh, leafy vegetables.
- **FRUIT** lets moist air out of the crisper for best storage of fruit.



REMOVING THE HUMIDITY CONTROLLED CRISPER

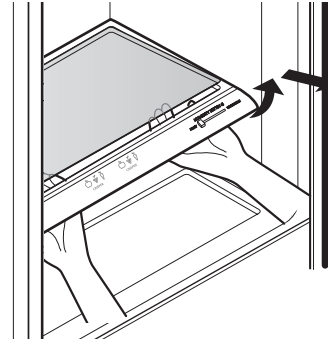
1. To remove, pull the drawer out to full extension.
2. Lift the front of the crisper up, then pull it straight out.
3. To install, slightly tilt up the front, insert the drawer into the frame and push it back into place.



To remove the glass

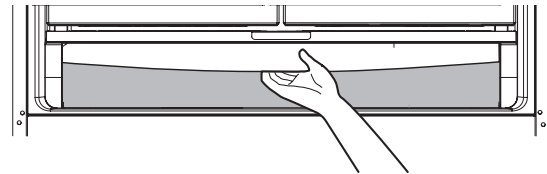
1. Lift up the glass under the crisper cover.
2. Pull the glass up and out.

NOTE: Pantry drawer not shown for clarity.



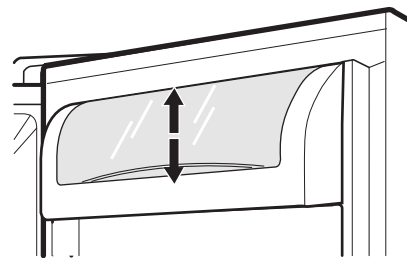
PANTRY DRAWER (on some models)

Pull forward to open. Lift slightly and pull it out to remove.



DAIRY BIN

1. To remove the dairy bin, simply lift it and pull straight out.
2. To replace the dairy bin, slide it above the desired location and push down until it stops.

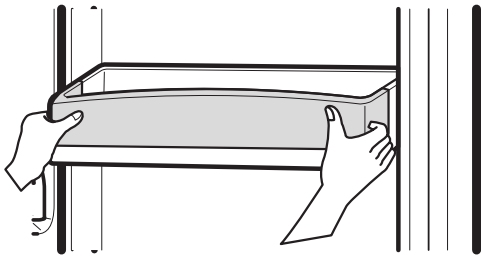


DOOR BIN

The door bins are removable for easy cleaning and adjustment.

1. To remove the bin, simply lift the bin up and pull straight out.
2. To replace the bin, slide it in above the desired support and push down until it snaps into place.

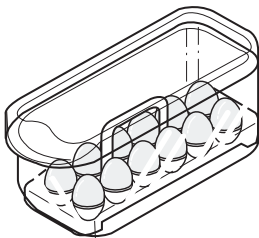
NOTE: Some bins may vary in appearance and will only fit in one location.



EGG BOX

Store the egg box on the interior shelf, not on the door shelf.

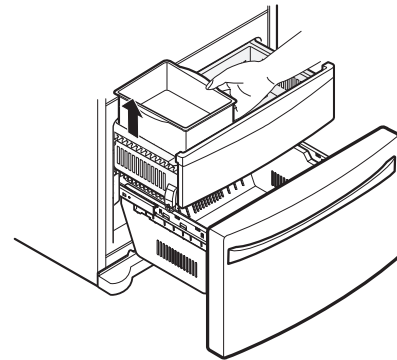
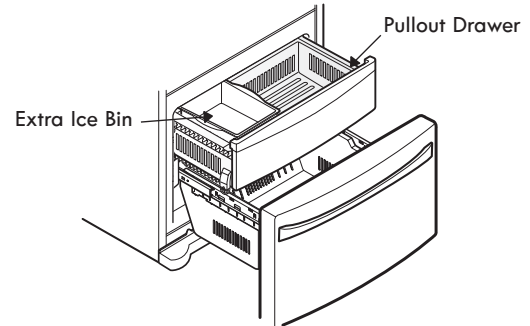
CAUTION: Do not store the egg box in the freezer. The egg box can easily break if it freezes.



FREEZER SECTION

EXTRA ICE BIN

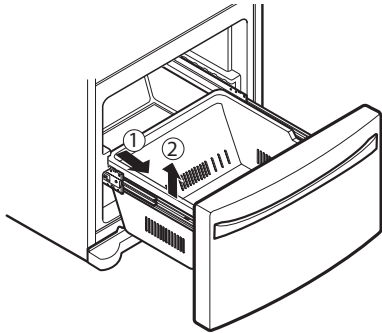
1. Pull the Freezer Drawer and the Pullout Drawer out as far as possible to remove the Extra Ice Bin.
2. Gently lift and pull out the ice bin.
3. To replace, pull both drawers out as far as possible, and set the bin in its correct position in the Pullout Drawer. Close the Pullout Drawer and then the Freezer Drawer.



CAUTION: Pinch hazard! Keep hands and feet clear of the bottom of the freezer drawer when opening and closing.

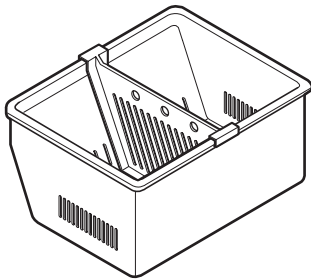
DURABASE REMOVAL AND REPLACEMENT

1. To remove, open the drawer to full extension ①. Tilt the front of the Durabase up and then lift it up and out ②.
2. To replace, tilt the back of the Durabase into the drawer, then lower it down and in.



DURABASE DIVIDER

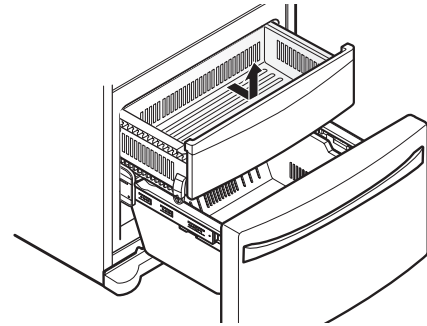
The Durabase divider allows you to organize the Durabase area into sections. It can be adjusted from side to side to accommodate items of different sizes.



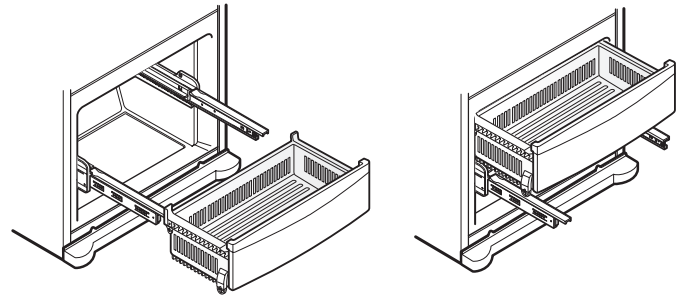
⚠ WARNING: If the Durabase divider is removed, there is enough open space for children or pets to crawl inside. To prevent accidental child and pet entrapment or suffocation risk, DO NOT allow children or pets to touch or go near the drawer.

PULLOUT DRAWER

1. To remove, pull the drawer out to full extension. Lift the front of the drawer up and then pull it straight out.



2. To replace, slightly tilt up the front of the drawer, insert the drawer into the frame and push the drawer back into place.



CARE AND CLEANING

! WARNING



Explosion Hazard

Use non-flammable cleaner. Failure to do so can result in fire, explosion, or death.

Both the refrigerator and freezer sections defrost automatically; however, clean both sections about once a month to prevent odors. Wipe up spills immediately.

GENERAL CLEANING TIPS

- Unplug refrigerator or disconnect power.
- Remove all removable parts, such as shelves, crispers, etc. Refer to sections in *Using Your Refrigerator* for removal instructions.
- Use a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners.
- Hand wash, rinse and dry all surfaces thoroughly.
- Plug in refrigerator or reconnect power.

OUTSIDE

Waxing external painted metal surfaces helps provide rust protection. Do not wax plastic parts. Wax painted metal surfaces at least twice a year using appliance wax (or auto paste wax). Apply wax with a clean, soft cloth.

For products with a stainless steel exterior, use a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners. Dry thoroughly with a soft cloth.

INSIDE WALLS (allow freezer to warm up so the cloth will not stick)

To help remove odors, you can wash the inside of the refrigerator with a mixture of baking soda and warm water. Mix 2 tablespoons of baking soda to 1 quart of water (26 g soda to 1 liter water.) Be sure the baking soda is completely dissolved so it does not scratch the surfaces of the refrigerator.

! CAUTION: While cleaning the inside, do not spray water.

DOOR LINERS AND GASKETS

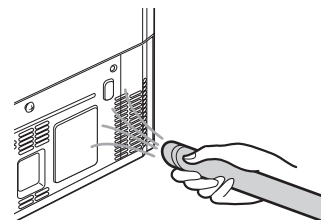
Use a clean sponge or soft cloth and a mild detergent in warm water. Do not use cleaning waxes, concentrated detergents, bleaches, or cleaners containing petroleum on plastic refrigerator parts.

PLASTIC PARTS (Covers and Panels)

Use a clean sponge or soft cloth and a mild detergent in warm water. Do not use window sprays, abrasive cleansers, or flammable fluids. These can scratch or damage the material.

CONDENSER COILS

Use a vacuum cleaner with an attachment to clean the condenser cover and vents. Do not remove the panel covering the condenser coil area.



LIGHT BULB REPLACEMENT

WARNING

Electrical Shock Hazard

Before replacing a Compartment Lamp, either unplug the refrigerator or turn off power at the circuit breaker or fuse box.

NOTE: The refrigerator and freezer compartment lights are LED interior lighting, and service should be performed by a qualified technician.

POWER INTERRUPTIONS

1. If the power will be out for 24 hours or less, keep all refrigerator doors closed to help foods stay cold and frozen.
2. If the power will be out for more than 24 hours, remove all frozen food and store it in a frozen food locker.

WHEN YOU GO ON VACATION

If you choose to leave the refrigerator on while you are away, follow these steps to prepare your refrigerator before you leave.

1. Use up any perishables and freeze other items.
2. Turn off the icemaker and empty the ice bin.

If you choose to turn the refrigerator off before you leave, follow these steps.

1. Remove all food from the refrigerator.
2. Depending on your model, set the thermostat control (refrigerator control) to OFF. See the **Setting the Controls** section.
3. Clean the refrigerator, wipe it and dry well.
4. Tape rubber or wood blocks to the tops of both doors to prop them open far enough for air to get in. This stops odor and mold from building up.

WHEN YOU MOVE

When you are moving your refrigerator to a new home, follow these steps to prepare it for the move.

1. Remove all food from the refrigerator and pack all frozen food in dry ice.
2. Unplug the refrigerator.
3. Clean, wipe and dry thoroughly.
4. Take out all removable parts, wrap them well and tape them together so they do not shift and rattle during the move. Refer to the **Using your Refrigerator** section for removable instructions.
5. Depending on the model, raise the front of the refrigerator so it rolls easier OR screw in the leveling legs all the way so they do not scrape the floor. See the **Door Closing** section.
6. Tape the doors shut and tape the power cord to the refrigerator cabinet.

When you get to your new home, put everything back and refer to the **Refrigerator Installation** section for preparation instructions.

CONNECTING THE WATER LINE

BEFORE YOU BEGIN

This water line installation is not covered by the refrigerator warranty. Follow these instructions carefully to minimize the risk of expensive water damage.

Water hammer (water banging in the pipes) in house plumbing can cause damage to refrigerator parts and can lead to water leakage or flooding. Call a qualified plumber to correct water hammer before installing the water supply line to the refrigerator.

To prevent burns and product damage, only connect the refrigerator water line to a cold water supply.

If you use your refrigerator before connecting the water line, make sure the icemaker power switch is in the **OFF (O)** position.

Do not install the icemaker tubing in areas where temperatures fall below freezing.

WATER PRESSURE

A cold water supply. The water pressure must be between 20 and 120 psi on models without a water filter and between 40 and 120 psi on models with a water filter.

If a **reverse osmosis water filtration system** is connected to your cold water supply, this water line installation is not covered by the refrigerator warranty. Follow the following instructions carefully to minimize the risk of expensive water damage.

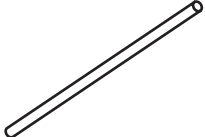
If a **reverse osmosis water filtration system** is connected to your cold water supply, the water pressure to the reverse osmosis system needs to be a minimum of 40 to 60 psi (2.8 kgf/cm² ~ 4.2 kgf/cm², less than 2.0~3.0 sec. to fill a cup of 7 oz capacity).

If the water pressure from the reverse osmosis system is less than 21 psi or 1.5 kgf/cm² (takes more than 4.0 sec to fill a cup of 7 oz capacity):

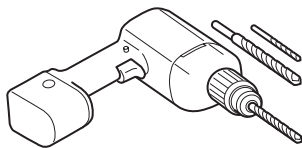
- Check to see if the sediment filter in the reverse osmosis system is blocked. Replace the filter if necessary.
- Allow the storage tank on the reverse osmosis system to refill after heavy usage.
- If the issue concerning water pressure from reverse osmosis remains, call a licensed, qualified plumber.
- All installations must be in accordance with local plumbing code requirements.

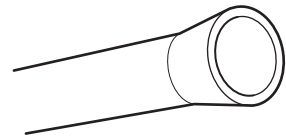
CAUTION: Wear eye protection during installation to prevent injury.

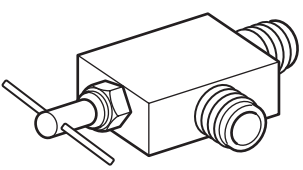
WHAT YOU WILL NEED

- **Copper Tubing**, 1/4 in. outer diameter, to connect the refrigerator to the water supply. Be sure both ends of the tubing are cut square. 
- To determine how much tubing you need: measure the distance from the water valve on the back of the refrigerator to the water supply pipe. Then, add 8 feet (2.4 m). Be sure there is sufficient extra tubing (about 8 feet [2.4 m] coiled into 3 turns of about 10 in. [25 cm] diameter) to allow the refrigerator to move out from the wall after installation.

- **Power drill.**
- **1/2 in. or adjustable wrench.**
- **Flat blade and Phillips head screwdrivers.**

- **Two 1/4 in. outer diameter compression nuts and 2 ferrules (sleeves)** to connect the copper tubing to the shutoff valve and the refrigerator water valve. 

- If your existing copper water line has a flared fitting at the end, you will need an **adapter** (available at plumbing supply stores) to connect the water line to the refrigerator OR you can cut off the flared fitting with a tube cutter and then use a compression fitting. 

- **Shutoff valve to connect to the cold water line.** The shutoff valve should have a water inlet with a minimum inside diameter of 5/32 in. at the point of connection to the COLD WATER LINE. Saddle-type shutoff valves are included in many water supply kits. Before purchasing, make sure a saddle-type valve complies with your local plumbing codes. 

NOTE: A Self Piercing Saddle Type Water Valve should not be used.

WARNING

Electrical Shock Hazard

When using any electrical device (such as a power drill) during installation, be sure the device is battery powered, double insulated or grounded in a manner that will prevent the hazard of electric shock.

INSTALLATION INSTRUCTIONS

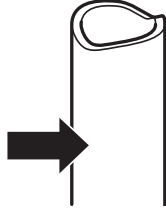
Install the shutoff valve on the nearest frequently used drinking water line.

1. SHUT OFF THE MAIN WATER SUPPLY

Turn on the nearest faucet to relieve the pressure on the line.

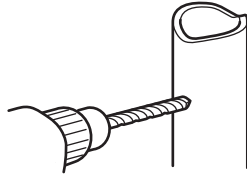
2. CHOOSE THE VALVE LOCATION

Choose a location for the valve that is easily accessible. It is best to connect into the side of a vertical water pipe. When it is necessary to connect into a horizontal water pipe, make the connection to the top or side, rather than at the bottom, to avoid drawing off any sediment from the water pipe.



3. DRILL THE HOLE FOR THE VALVE

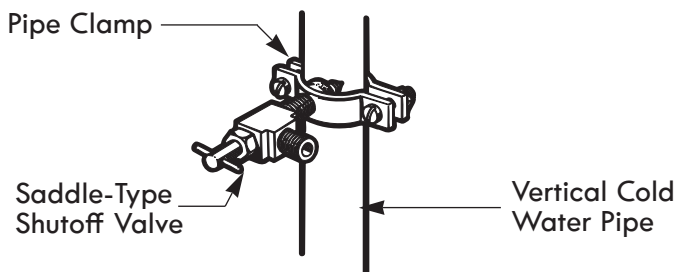
Drill a 1/4 in. hole in the water pipe using a sharp bit. Remove any burrs resulting from drilling the hole in the pipe. Be careful not to allow water to drain into the drill. Failure to drill a 1/4 in. hole may result in reduced ice production or smaller cubes.



NOTE: The hookup line cannot be white, plastic tubing. Licensed plumbers must use only copper tubing NDA tubing #49595 or 49599 or Cross Link Polyethylene (PEX) tubing.

4. FASTEN THE SHUTOFF VALVE

Fasten the shutoff valve to the cold water pipe with the pipe clamp.

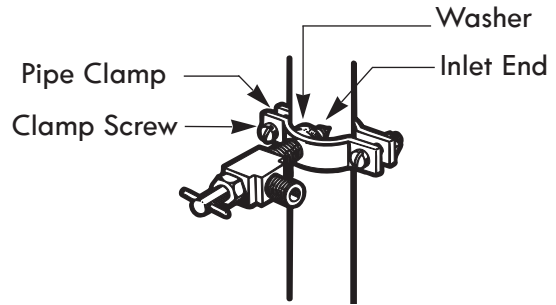


NOTE: Commonwealth of Massachusetts Plumbing Codes 248CMR shall be adhered to. Saddle valves are illegal and use is not permitted in Massachusetts. Consult with your licensed plumber.

5. TIGHTEN THE PIPE CLAMP

Tighten the clamp screws until the sealing washer begins to swell.

NOTE: Do not overtighten clamp or you may crush the tubing.



6. ROUTE THE TUBING

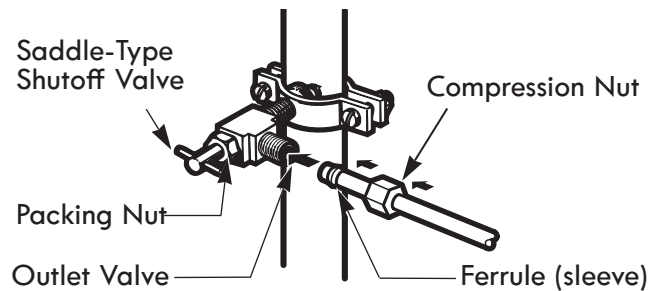
Route the tubing between the cold water line and the refrigerator.

Route the tubing through a hole drilled in the wall or floor (behind the refrigerator or adjacent base cabinet) as close to the wall as possible.

NOTE: Be sure there is sufficient extra tubing (about 8 feet coiled into 3 turns of about 10 in. diameter) to allow the refrigerator to move out from the wall after installation.

7. CONNECT THE TUBING TO THE VALVE

Place the compression nut and ferrule (sleeve) for copper tubing onto the end of the tubing and connect it to the shutoff valve. Make sure the tubing is fully inserted into the valve. Tighten the compression nut securely.



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8. FLUSH OUT THE TUBING

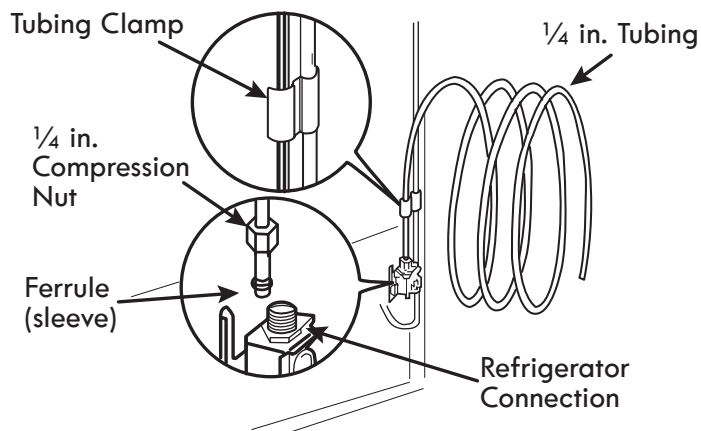
Turn the main water supply on and flush out the tubing until the water is clear.

Shut the water off at the water valve after about one quart of water has been flushed through the tubing.

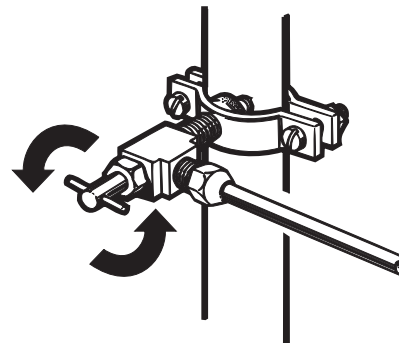
**9. CONNECT THE TUBING TO THE REFRIGERATOR**

NOTE: Before making the connection to the refrigerator, be sure that the refrigerator power cord is not plugged into the wall outlet.

1. Remove the plastic flexible cap from the water valve.
2. Place the compression nut and ferrule (sleeve) onto the end of the tubing as shown.
3. Insert the end of the copper tubing into the connection as far as possible. While holding the tubing, tighten the fitting.

**10. TURN THE WATER ON AT THE SHUTOFF VALVE**

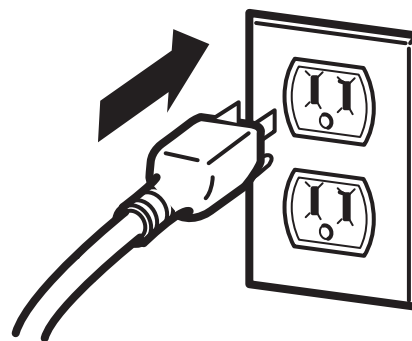
Tighten any connections that leak.



CAUTION: Check to see if leaks occur at the water line connections.

11. PLUG IN THE REFRIGERATOR

Arrange the coil of tubing so that it does not vibrate against the back of the refrigerator or against the wall. Push the refrigerator back to the wall.

**12. START THE ICEMAKER**

Set the icemaker power switch to the **ON** position.

The icemaker will not begin to operate until it reaches its operating temperature of 15°F (–9°C) or below. It will then begin operation automatically if the icemaker power switch is in the **ON (I)** position.

TROUBLESHOOTING GUIDE

UNDERSTANDING SOUNDS YOU MAY HEAR

Your new refrigerator may make sounds that your old one did not make. Most of the new sounds are normal. Hard surfaces, like the floor, walls and cabinets, can make the sounds seem louder than they actually are. The following describes the kinds of sounds you may hear and what may be causing them.

Clicking:

The defrost control will click when the automatic defrost cycle begins and ends. The thermostat control (or refrigerator control, depending on the model) will also click when cycling on and off.

Rattling:

Rattling noises may come from the flow of refrigerant, the water line, or items stored on top of the refrigerator.

Whooshing:

- Evaporator fan motor circulating the air through the refrigerator and freezer compartments.
- Air being forced over the condenser by the condenser fan.
- Ice compartment fan in the freezer on the left side of the refrigerator when the doors are open.

Gurgling:

As each cycle ends, you may hear a gurgling sound caused by the refrigerant flowing through the cooling system.

Popping:

Contraction and expansion of the inside walls.

Sizzling:

Water dripping on the defrost heater during a defrost cycle.

Vibrating Noise:


If the side or back of the refrigerator is touching a cabinet or wall, some of the normal vibrations may make an audible sound. To eliminate the noise, make sure that the sides and back cannot vibrate against any wall or cabinet.

Dripping:

Water running into the drain pan during the defrost cycle.

Pulsating or High-Pitched Sound:

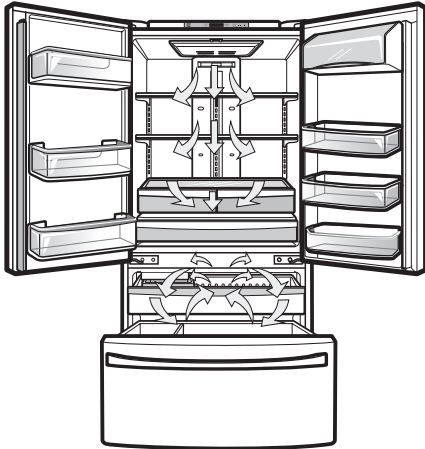
Your refrigerator is designed to run more efficiently to keep your food items at the desired temperature. The high efficiency compressor may cause your new refrigerator to run longer than your old one, but is still more energy efficient than previous models. While the refrigerator is running, it is normal to hear a pulsating or high-pitched sound.

Problem	Possible Causes	Solutions
Refrigerator is not cooling.	The power supply cord is unplugged.	Firmly plug the cord into a live outlet with proper voltage (see Electrical & Grounding Requirements).
	A household fuse has blown or a circuit breaker has tripped.	Replace the fuse or reset the circuit breaker. If the problem persists, contact an electrician.
	The refrigerator control is set to the OFF position.	Refer to the Setting the Controls section.
	The refrigerator is in the defrost cycle.	Wait about 30 minutes for defrost cycle to end.
	The refrigerator is in Demo Mode . 	The Demo Mode allows the lights and control display to work normally while disabling the cooling system to save energy while on the showroom floor. To disable Demo Mode , open one door, then press and hold the Ultra Ice and Refrigerator Temp. buttons for five seconds. Once disabled, OFF will disappear and the previous temperature settings will be displayed (refer to Setting the Controls for recommended temperatures).

Problem	Possible Causes	Solutions
Lights do not work.	The power supply cord is unplugged.	Firmly plug the cord into a live outlet with proper voltage (refer to Electrical & Grounding Requirements).
	A light bulb is loose in the socket.	Unplug the refrigerator or turn off power at the circuit breaker or fuse box. Gently remove the bulb and reinsert (refer to Light Bulb Replacement for instructions on removing your light bulb). Reconnect power and reset the refrigerator control.
	A light bulb has burned out. NOTE: The refrigerator compartment lamp is LED interior lighting, and service should be performed by a qualified technician.	Replace with an appliance bulb of the same wattage, size and shape available at your local hardware store. (Refer to the Light Bulb Replacement section.) Unplug the refrigerator or turn off power at the circuit breaker or fuse box.
Vibration or rattling noise.	The refrigerator is not resting solidly on the floor.	Floor is weak or uneven or leveling legs need adjusting. See the Installation section for leveling instructions.
Compressor seems to run too much.	The refrigerator that was replaced was an older model.	Modern refrigerators require more operating time but use less energy due to more efficient technology.
	The room temperature is warmer than normal.	The compressor will run longer under warm conditions. At normal room temperatures (70°F) expect your compressor to run about 40% to 80% of the time. Under warmer conditions, expect it to run even more often. The refrigerator should not be operated above 110°F.
	The door is opened often or a large amount of food has just been added.	Adding food and opening the door warms the refrigerator, requiring the compressor to run longer in order to cool the refrigerator back down. In order to conserve energy, try to get everything you need out of the refrigerator at once, keep food organized so it is easy to find, and close the door as soon as the food is removed. (Refer to the Food Storage Guide .)
	The refrigerator was recently plugged in and the refrigerator control was set correctly.	The refrigerator will take up to 24 hours to cool completely.
	The refrigerator control is not set correctly for the surrounding conditions.	See the Adjusting Control Settings section.
	The doors are not closed completely.	Firmly push the doors shut. If they will not shut all the way, see “Doors will not close completely” in the Troubleshooting section.
	The back cover is dirty.	This prevents air transfer and makes the motor work harder. Clean the back cover. Refer to the Care and Cleaning section.

Problem	Possible Causes	Solutions
Doors will not close completely.	The refrigerator is not level.	See the Leveling and Door Alignment section.
	Food packages are blocking the door open.	Rearrange food containers to clear door and door shelves.
	The ice bin, crisper cover, pans, shelves, door bins or baskets are out of position.	Push bins all the way in and put crisper cover, pans, shelves and baskets into their correct positions. See the Using Your Refrigerator section for more information.
	The gaskets are sticking.	Clean gaskets and the surfaces that they touch. Rub a thin coat of appliance polish or kitchen wax on the gaskets after cleaning.
	The refrigerator wobbles or seems unstable.	Level the refrigerator. Refer to the Leveling and Door Alignment for more information.
	The doors were removed during product installation and not properly replaced.	Remove and replace the doors according to the Removing and Replacing Refrigerator Handles and Doors section, or call a qualified technician.
	Articulating Mullion is out of position.	Rotate the articulating mullion to the closed position and reattempt to shut the door. Refer to Refrigerator Features for more information on the Articulating Mullion.
Frost or ice crystals on frozen food.	The door is not closing properly.	See “Doors will not close completely” in the Troubleshooting section.
	The door is opened often.	When the door is opened, warm, humid air is allowed in the freezer, resulting in frost.
Ice has bad taste or odor.	The icemaker was recently installed.	Discard the first few batches of ice to avoid discolored or bad tasting ice.
	The ice has been stored for too long.	Throw away old ice and make a new supply.
	The food has not been wrapped tightly in either compartment.	Rewrap foods since odors may migrate to the ice if food is not wrapped properly.
	The water supply contains minerals such as sulfur.	A water filter may need to be installed to eliminate taste and odor problems.
	The interior of the refrigerator needs cleaning.	See Care and Cleaning section for more information.
	The ice storage bin needs cleaning.	Empty and wash bin. Discard old cubes.
There is water in the defrost drain pan.	The refrigerator is defrosting.	The water will evaporate. It is normal for water to drip into the defrost pan.
	It is more humid than normal.	Expect that the water in the defrost pan will take longer to evaporate. This is normal when it is hot or humid.

Problem	Possible Causes	Solutions
The refrigerator seems to make too much noise.	The sounds may be normal for your refrigerator.	Refer to the Understanding Sounds You May Hear section for more information.
The icemaker is not producing ice or not enough ice.	New installation.	Wait 12 to 24 hours after icemaker installation for ice production to begin. Wait 72 hours for full ice production.
	The refrigerator is not connected to a water supply or the supply shutoff valve is not turned on.	Connect refrigerator to the water supply and turn water shutoff valve fully open.
	Reverse osmosis water filtration system is connected to your cold water supply.	Reverse osmosis filtration systems can reduce the water pressure below the minimum amount and result in icemaker issues. (Refer to Water Pressure section.)
	Kink in the water source line.	A kink in the line can reduce water flow. Straighten the water source line.
	Ice demand has exceeded storage capacity.	The icemaker will produce approximately 100 cubes in a 24 hour period. NOTE: An extra ice bucket is provided in the freezer section for additional storage capacity.
	The icemaker is not turned on.	Locate the icemaker ON/OFF switch and confirm it is in the ON (I) position.
	There is something on the ice-detecting sensor.	Foreign substances or frost on the ice-detecting sensor can interrupt ice production. Make sure the sensor area is clean at all times for proper operation.
	The temperature setting for the freezer is too warm.	The recommended temperature for the freezer compartment for normal ice production is 0°F. If the freezer temperature is warmer, ice production will be affected.
	The doors are opened often.	If the doors of the unit are opened often, ambient air will warm the refrigerator which will prevent the unit from maintaining the set temperature. Lowering the refrigerator temperature can help, as well as not opening the doors as frequently.
	The doors are not closing properly.	If the doors are not properly closed, ice production will be affected. See “Doors will not close completely” in the Troubleshooting section for more information.
	Ultra Ice is not selected.	Ultra Ice increases ice production by lowering the freezer compartment temperature. Refer to Setting the Controls for more information.
Refrigerator or Freezer section is too cold.	Controls are not set correctly for conditions.	If the temperature is too cold, raise the temperature setting one increment at a time (refer to the Setting the Controls section). When changing control settings, wait 24 hours before making additional adjustments.

Problem	Possible Causes	Solutions
Temperature is too warm or there is interior moisture buildup.	The air vents are blocked. Cold air circulates from the freezer to the fresh food section and back again through air vents in the wall dividing the two sections.	<p>Locate air vents by using your hand to sense airflow and move all packages that block vents and restrict airflow. (See air flow diagram below.)</p> 
	The doors are opened often.	Opening the door warms the refrigerator, requiring the compressor to run longer in order to cool the refrigerator back down. In order to conserve energy, try to get everything you need out of the refrigerator at once, keep food organized so it is easy to find, and close the door as soon as the food is removed.
	The control is not set correctly for the surrounding conditions.	If the temperature is too warm, change the setting one increment at a time (see the Adjusting Control Settings section). Refer to the Setting the Controls section. Wait 24 hours for temperatures to stabilize or even out.
	A large amount of food has just been added to the refrigerator or freezer.	Adding food warms the refrigerator. It can take a few hours for the refrigerator to return to normal temperature.
	The food is not packaged correctly.	Wrap food tightly and wipe off damp containers prior to storing in the refrigerator to avoid moisture accumulation. If necessary, repackage food according to the guidelines in the Food Storage Guide section.
	The doors are not closing completely.	See “Doors will not close completely” in the Troubleshooting section.
	The weather is humid.	In humid weather, air carries moisture into the refrigerator when the doors are opened. Increased humidity in the freezer or refrigerator compartments can lead to frost or condensation.
	An automatic defrost cycle was completed.	It is normal for droplets to form on the interior back wall after the refrigerator automatically defrosts.

Problem	Possible Causes	Solutions
The doors are difficult to open.	The gaskets are dirty or sticky.	Clean the gaskets and the surfaces that they touch. Rub a thin coat of appliance polish or kitchen wax on the gaskets after cleaning.
	The door is reopened within a short time after having been opened.	When you open the door, warmer air enters the refrigerator. As the warm air cools, it can create a vacuum. If the door is hard to open, wait one minute to allow the air pressure to equalize, then see if it opens more easily.
Frozen food in refrigerator compartment.	The temperature control in the refrigerator compartment is set too cold.	Press the Refrigerator Temp. button to set the refrigerator compartment to a warmer temperature.
	Refrigerator is installed in a cold location.	When room temperature is below 41°F (5°C), food can freeze. The refrigerator should not be operated in temperatures below 55°F (13°C).
	Food with a high water content was placed too close to the cold air discharge vent.	Place food with a high water content toward the front of the refrigerator.