



Date: \_\_\_\_\_

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Cell Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Best time to contact: \_\_\_\_\_

**Check List:**

- ☐ Copy Of the Receipt      ☐ Payment For Return Shipping (If applicable)
- ☐ Return Address      ☐ Amount Enclosed: \$\_\_\_\_\_ Check# \_\_\_\_\_ or:
- ☐ Please contact for credit card information

**Product Model# or UPC#:** \_\_\_\_\_ **Purchase Date:** \_\_\_\_\_

**Product Name / Description:** \_\_\_\_\_

**Reason For Return:** (required for exchange or repair):

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Questions?**

Email: [service@getmobi.com](mailto:service@getmobi.com)  
Phone: 424-672-6600  
Fax: 424-672-6628

**Return your package to:**

MOBI® Technologies, Inc.  
5913 Blackwelder Street  
Culver City, CA 90232

**Important:**

- Customer is responsible for shipping charges to MOBI.
- Please use appropriate shipping box and insulation to avoid physical damage to the product during shipping.
- Please keep the tracking # if your shipping company assigns one to your package.

**Office Use Only:**

Date Product received: \_\_\_\_\_

Received By: \_\_\_\_\_

**Limited Product Warranty:** MOBI® warrants its products to be free from defects in material and workmanship for period of (90) days from the date of purchase. Should the product prove to be defective at any time during the warranty period, we would either replace or repair the product at our option without charge. After the warranty period, a service charge will apply for replacement of parts and labor costs. To obtain warranty service, you must return the product complete with its original parts & accessories along with a copy of the original purchase, gift or registry receipt to us. This warranty does not cover damage caused by any tampering, accident, misuse, abuse, improper maintenance, unauthorized modification, or connection to an improper power supply. There will be a charge for repair caused for such damage. This warranty excludes all incidental or consequential damages and any liability other than stated above. © 2013 MOBI® Technologies, Inc. All Rights Reserved.

Effective Date: 6/10/2013

Repair Needed	MobiCam AV (70060)	Mobicam Digital (70062)	Mobicam Digital DL (70055)	MobiCam DXR (70204)	MobiCam DXR Touch (70208)
Damaged Screen	N/A	N/A	\$59	\$59	\$69
Entire Monitor Unit	N/A	N/A	N/A	\$70 (Refurbished)*	\$100 (Refurbished) + Defective unit must be returned
Buttons	N/A	N/A	N/A	N/A	\$39
Antenna	N/A	N/A	N/A	\$39	\$39
Camera	N/A	N/A	\$39 (Refurbished)**	\$60 (Refurbished)** + Defective unit must be returned	\$75 (Refurbished) + Defective unit must be returned
Keypad	N/A	N/A	N/A	\$39	N/A
Upgrade	Upgrade to a Digital DL \$100 (must return old unit)	Upgrade to a Digital DL \$75 (must return old unit)	N/A	N/A	N/A
Full Replacement	\$50 (must return old unit)	N/A	\$79 (Refurbished)**	\$100 (Refurbished) + Defective unit must be returned	N/A

\*\* To purchase NEW non-refurnished item, please visit our website

\* Available in Limited Quantities

All Thermometer Models (70119 / 70120 / 70121 / 70123)	Price ( <b>does not include shipping</b> )
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All Pocket Speakers / Beatz Buddiez (Portable Speakers)	Price ( <b>does not include shipping</b> )
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For repairs and warranty work on Thermometers and Speakers, please return product along with the RMA form to our location; if product is under warranty proof of purchase must be provided.