

Hi-Tec Sports USA, Inc. Warranty Information:

60 Day Comfort Guarantee

All Hi-Tec footwear is backed by a 60 Day Comfort Guarantee. We guarantee our customers will be completely satisfied with the comfort and fit of our shoes/boots or Hi-Tec will issue a full refund within 60 days of the original purchase date.

1 Year Manufacturer's Defective Warranty

Our footwear is warranted for 1 year from date of purchase to be free from manufacturer's defects, as long as the damage is not caused by wear-related use. Any boot that has been out of production for more than 2 years will not be covered. Defects covered under warranty are:

- Leaky waterproof boots not caused by cut or abrasion
- Leather and fabric defects including inside lining
- Outsole separation not caused by heat
- Hardware, eyelet, and zipper defects
- Steel shank defects not caused by impact or excessive bending
- Safety toe defects not caused by impact or excessive bending

Products must be sent back to Hi-Tec and inspected before refund can be issued. This process usually takes one to two business days once the product has been received.