# TI Product Service and Warranty Information

#### For General Information

Home Page: education.ti.com

KnowledgeBase and

E-mail Inquires education.ti.com/support

Phone: (800) TI-CARES;

(800) 842-2737

For U.S., Canada, Mexico,

Puerto Rico, and Virgin Islands

only

International education.ti.com/support

Information: (Click the International

Information link.)

## For Technical Support

KnowledgeBase and

Support by E-mail: education.ti.com/support

Phone (not toll-free) (972) 917-8324

### For Product (hardware) Service

Customers in the U.S., Canada, Mexico, Puerto Rico and Virgin Islands: Always contact TI Customer Support before returning a product for service.

All other customers: Refer to the leaflet enclosed with this

product (hardware) or contact your local T1

retailer/distributor.

# Warranty Information

### Customers in the U.S. and Canada Only

### One-Year Limited Warranty for Electronic Product

This Texas instruments ("Ti") electronic product warranty extends only to the original purchaser and user of the product.

**Warranty Duration.** This TI electronic product is warranted to the original purchaser for a period of one (1) year from the original purchase date.

Warranty Coverage. This TI electronic product is warranted against detective materials and construction. THIS WARRANTY IS VOID IF THE PRODUCT HAS BEEN DAMAGED BY ACCIDENT OR UNREASONABLE USE, NEGLECT, IMPROPER SERVICE, OR OTHER CAUSES NOT ARISING OUT OF DEFECTS IN MATERIALS OR CONSTRUCTION.

Warranty Disclaimers. ANY IMPLIED WARRANTIES ARISING OUT OF THIS SALE, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE ABOVE ONE-YEAR PERIOD. TEXAS INSTRUMENTS SHALL NOT BE LIABLE FOR LOSS OF USE OF THE PRODUCT OR OTHER INCIDENTAL OR CONSEQUENTIAL COSTS, EXPENSES, OR DAMAGES INCURRED BY THE CONSUMER OR ANY OTHER USER.

Some states/provinces do not allow the exclusion or limitation of implied warranties or consequential damages, so the above limitations or exclusions may not apply to you.

**Legal Remedies.** This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.

Warranty Performance. During the above one (1) year warranty period, your defective product will be either repaired or replaced with a reconditioned model of an equivalent quality (at Ti's option) when the product is returned, postage prepaid, to Texas Instruments Service Facility. The warranty of the repaired or replacement unit will continue for the warranty of the original unit or six (6) months, whichever is longer. Other than the postage requirement, no charge will be made for such repair and/or replacement. This trongly recommends that you insure the product for value prior to mailing.

Software. Software is licensed, not sold. Thand its licensors do not warrant that the software will be free from errors or meet your specific requirements. All software is provided "AS IS."

**Copyright.** The software and any documentation supplied with this product are protected by copyright.

#### California residents

Per CA Regulation 22 CCR 67384.4, the following applies to "CR" button cell batteries in this unit:

Perchlorate Material - Special handling may apply.

See www.dtsc.ca.gov/hazardouswaste/perchlorate

## All Customers Outside the U.S. and Canada

For information about the length and terms of the warranty, refer to your package and/or to the warranty statement enclosed with this product, or contact your local Texas Instruments retailer/distributor.