

Subject to the terms and conditions set forth herein, D-Link Systems, Inc. ("D-Link") provides this Limited Warranty:

- Only to the person or entity that originally purchased the product from D-Link or its authorized reseller or distributor, and
- Only for products purchased and delivered within the fifty states of the United States, the District of Columbia, U.S. Possessions or Protectorates, U.S. Military Installations, or addresses with an APO or FPO.

Limited Warranty: D-Link warrants that the hardware portion of the D-Link product described below ("Hardware") will be free from material defects in workmanship and materials under normal use from the date of original retail purchase of the product, for the period set forth below ("Warranty Period"), except as otherwise stated herein.

Limited Lifetime Warranty for the product is defined as follows:

- Hardware: For as long as the original customer/end user owns the product, or five (5) years after product discontinuance, whichever occurs first (excluding power supplies and fans)
- Power supplies and fans: Three (3) Year
- Spare parts and spare kits: Ninety (90) days

The customer's sole and exclusive remedy and the entire liability of D-Link and its suppliers under this Limited Warranty will be, at D-Link's option, to repair or replace the defective Hardware during the Warranty Period at no charge to the original owner or to refund the actual purchase price paid. Any repair or replacement will be rendered by D-Link at an Authorized D-Link Service Office. The replacement hardware need not be new or have an identical make, model or part. D-Link may, at its option, replace the defective Hardware or any part thereof with any reconditioned product that D-Link reasonably determines is substantially equivalent (or superior) in all material respects to the defective Hardware. Repaired or replacement hardware will be warranted for the remainder of the original Warranty Period or ninety (90) days, whichever is longer, and is subject to the same limitations and exclusions. If a material defect is incapable of correction, or if D-Link determines that it is not practical to repair or replace the defective Hardware, the actual price paid by the original purchaser for the defective Hardware will be refunded by D-Link upon return to D-Link of the defective Hardware. All Hardware or part thereof that is replaced by D-Link, or for which the purchase price is refunded, shall become the property of D-Link upon replacement or refund.

Limited Software Warranty: D-Link warrants that the software portion of the product ("Software") will substantially conform to D-Link's then current functional specifications for the Software, as set forth in the applicable documentation, from the date of original retail purchase of the Software for a period of ninety (90) days ("Software Warranty Period"), provided that the Software is properly installed on approved hardware and operated as contemplated in its documentation. D-Link further warrants that, during the Software Warranty Period, the magnetic media on which D-Link delivers the Software will be free of physical defects. The customer's sole and exclusive remedy and the entire liability of D-Link and its suppliers under this Limited Warranty will be, at D-Link's option, to replace the non-conforming Software (or defective media) with software that substantially conforms to D-Link's functional specifications for the Software or to refund the portion of the actual purchase price paid that is attributable to the Software. Except as otherwise agreed by D-Link in writing, the replacement Software is provided only to the original licensee, and is subject to the terms and conditions of the license granted by D-Link for the Software. Replacement Software will be warranted for the remainder of the original Warranty Period and is subject to the same limitations and exclusions. If a material non-conformance is incapable of correction, or if D-Link determines in its sole discretion that it is not practical to replace the non-conforming Software, the price paid by the original licensee for the non-conforming Software will be refunded by D-Link; provided that the non-conforming Software (and all copies thereof) is first returned to D-Link. The license granted respecting any Software for which a refund is given automatically terminates.

Non-Applicability of Warranty: The Limited Warranty provided hereunder for Hardware and Software portions of D-Link's products will not be applied to and does not cover any refurbished product and any product purchased through the inventory clearance or liquidation sale or other sales in which D-Link, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product and in that case, the product is being sold "As-Is" without any warranty whatsoever including, without limitation, the Limited Warranty as described herein, notwithstanding anything stated herein to the contrary.

Submitting A Claim: The customer shall return the product to the original purchase point based on its return policy. In case the return policy period has expired and the product is within warranty, the customer shall submit a claim to D-Link as outlined below:

- The customer must submit with the product as part of the claim a written description of the Hardware defect or Software nonconformance in sufficient detail to allow D-Link to confirm the same, along with proof of purchase of the product (such as a copy of the dated purchase invoice for the product) if the product is not registered.
- The customer must obtain a Case ID Number from D-Link Technical Support at 1-877-453-5465, who will attempt to assist the customer in resolving any suspected defects with the product. If the product is considered defective, the customer must obtain a Return Material Authorization ("RMA") number by completing the RMA form and entering the assigned Case ID Number at <https://rma.dlink.com/>.
- After an RMA number is issued, the defective product must be packaged securely in the original or other suitable shipping package to ensure that it will not be damaged in transit, and the RMA number must be prominently marked on the outside of the package. Do not include any manuals or accessories in the shipping package. D-Link will only replace the defective portion of the product and will not ship back any accessories.
- The customer is responsible for all in-bound shipping charges to D-Link. No Cash on Delivery ("COD") is allowed. Products sent COD will either be rejected by D-Link or become the property of D-Link. Products shall be fully insured by the customer and shipped to **D-Link Systems, Inc., 17595 Mt. Herrmann, Fountain Valley, CA 92708**. D-Link will not be held responsible for any packages that are lost in transit to D-Link. The repaired or replaced packages will be shipped to the customer via UPS Ground or any common carrier selected by D-Link. Return shipping charges shall be prepaid by D-Link if you use an address in the United States, otherwise we will ship the product to you freight collect. Expedited shipping is available upon request and provided shipping charges are prepaid by the customer.

D-Link may reject or return any product that is not packaged and shipped in strict compliance with the foregoing requirements, or for which an RMA number is not visible from the outside of the package. The product owner agrees to pay D-Link's reasonable handling and return shipping charges for any product that is not packaged and shipped in accordance with the foregoing requirements, or that is determined by D-Link not to be defective or non-conforming.

What Is Not Covered: The Limited Warranty provided herein by D-Link does not cover: Products that, in D-Link's judgment, have been subjected to abuse, accident, alteration, modification, tampering, negligence, misuse, faulty installation, lack of reasonable care, repair or service in any way that is not contemplated in the documentation for the product, or if the model or serial number has been altered, tampered with, defaced or removed; Initial installation, installation and removal of the product for repair, and shipping costs; Operational adjustments covered in the operating manual for the product, and normal maintenance; Damage that occurs in shipment, due to act of God, failures due to power surge, and cosmetic damage; Any hardware, software, firmware or other products or services provided by anyone other than D-Link; and Products that have been purchased from inventory clearance or liquidation sales or other sales in which D-Link, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product. While necessary maintenance or repairs on your Product can be performed by any company, we recommend that you use only an Authorized D-Link Service Office. Improper or incorrectly performed maintenance or repair voids this Limited Warranty.

Disclaimer of Other Warranties: EXCEPT FOR THE LIMITED WARRANTY SPECIFIED HEREIN, THE PRODUCT IS PROVIDED "AS-IS" WITHOUT ANY WARRANTY OF ANY KIND WHATSOEVER INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. IF ANY IMPLIED WARRANTY CANNOT BE DISCLAIMED IN ANY TERRITORY WHERE A PRODUCT IS SOLD, THE DURATION OF SUCH IMPLIED WARRANTY SHALL BE LIMITED TO NINETY (90) DAYS. EXCEPT AS EXPRESSLY COVERED UNDER THE LIMITED WARRANTY PROVIDED HEREIN, THE ENTIRE RISK AS TO THE QUALITY, SELECTION AND PERFORMANCE OF THE PRODUCT IS WITH THE PURCHASER OF THE PRODUCT.

Limitation of Liability: TO THE MAXIMUM EXTENT PERMITTED BY LAW, D-LINK IS NOT LIABLE UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER LEGAL OR EQUITABLE THEORY FOR ANY LOSS OF USE OF THE PRODUCT, INCONVENIENCE OR DAMAGES OF ANY CHARACTER, WHETHER DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF GOODWILL, LOSS OF REVENUE OR PROFIT, WORK STOPPAGE, COMPUTER FAILURE OR MALFUNCTION, FAILURE OF OTHER EQUIPMENT OR COMPUTER PROGRAMS TO WHICH D-LINK'S PRODUCT IS CONNECTED WITH, LOSS OF INFORMATION OR DATA CONTAINED IN, STORED ON, OR INTEGRATED WITH ANY PRODUCT RETURNED TO D-LINK FOR WARRANTY SERVICE) RESULTING FROM THE USE OF THE PRODUCT, RELATING TO WARRANTY SERVICE, OR ARISING OUT OF ANY BREACH OF THIS LIMITED WARRANTY, EVEN IF D-LINK HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE SOLE REMEDY FOR A BREACH OF THE FOREGOING LIMITED WARRANTY IS REPAIR, REPLACEMENT OR REFUND OF THE DEFECTIVE OR NON-CONFORMING PRODUCT. THE MAXIMUM LIABILITY OF D-LINK UNDER THIS WARRANTY IS LIMITED TO THE PURCHASE PRICE OF THE PRODUCT COVERED BY THE WARRANTY. THE FOREGOING EXPRESS WRITTEN WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ANY OTHER WARRANTIES OR REMEDIES, EXPRESS, IMPLIED OR STATUTORY.

Governing Law: This Limited Warranty shall be governed by the laws of the State of California. Some states do not allow exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the foregoing limitations and exclusions may not apply. This Limited Warranty provides specific legal rights and you may also have other rights which vary from state to state.

Trademarks: D-Link is a registered trademark of D-Link Systems, Inc. Other trademarks or registered trademarks are the property of their respective owners.

Copyright Statement: No part of this publication or documentation accompanying this product may be reproduced in any form or by any means or used to make any derivative such as translation, transformation, or adaptation without permission from D-Link Corporation/D-Link Systems, Inc., as stipulated by the United States Copyright Act of 1976 and any amendments thereto. Contents are subject to change without prior notice. Copyright 2004 by D-Link Corporation/D-Link Systems, Inc. All rights reserved.

CE Mark Warning: This is a Class A product. In a residential environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

FCC Statement: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a commercial installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation. Operation of this equipment in a residential environment is likely to cause harmful interference to radio or television reception. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

For detailed warranty information applicable to products purchased outside the United States, please contact the corresponding local D-Link office.

Product Registration

Register your D-Link product online at <http://support.dlink.com/register/>

Product registration is entirely voluntary and failure to complete or return this form will not diminish your warranty rights.

Tech Support

Technical Support

You can find software updates and user documentation on the D-Link website.

D-Link provides free technical support for customers within the United States and within Canada for the duration of the service period, and warranty confirmation service, during the warranty period on this product. U.S. and Canadian customers can contact D-Link technical support through our website, or by phone.

Tech Support for customers within the United States:

D-Link Technical Support over the Telephone:

USA - 877-DLINK-55 (877-354-6555)

D-Link Technical Support over the Internet:

<http://support.dlink.com>

Tech Support for customers within Canada:

D-Link Technical Support over the Telephone:

877-354-6560

D-Link Technical Support over the Internet:

<http://support.dlink.com>



Technical Support

United Kingdom (Mon-Fri)

Home Wireless/Broadband 0871 873 3000 (9.00am–06.00pm, Sat 10.00am-02.00pm)
Managed, Smart, & Wireless Switches, or Firewalls 0871 873 0909 (09.00am – 05.30pm)
(BT 10ppm, other carriers may vary.)

Ireland (Mon-Fri)

All Products 1890 886 899 (09.00am-06.00pm, Sat 10.00am-02.00pm)
€ 0.05ppm peak, €0.045ppm off peak Times

Internet

<http://www.dlink.co.uk>
<ftp://ftp.dlink.co.uk>

Technische Unterstützung

Deutschland:	Web:	http://www.dlink.de
	Telefon:	+49(0)1805 2787 0,14 € pro Minute
	Zeiten:	Mo. –Fr. 09:00 – 17:30 Uhr
Österreich:	Web:	http://www.dlink.at
	Telefon:	+43(0)820 480084 0,116 € pro Minute
	Zeiten:	Mo. –Fr. 09:00 – 17:30 Uhr
Schweiz:	Web:	http://www.dlink.ch
	Telefon:	+41(0)848 331100 0,08 CHF pro Minute
	Zeiten:	Mo. –Fr. 09:00 – 17:30 Uhr

* Gebühren aus Mobilnetzen und von anderen Providern können abweichen.

Assistance technique

Assistance technique D-Link par téléphone : 0820 0803 03

0.12 € la minute : Du lundi au vendredi de 9h à 19h

Assistance technique D-Link sur internet :

<http://www.dlink.fr>

Asistencia Técnica

Asistencia Técnica Telefónica de D-Link: +34 902 30 45 45

0,067 €/min

De Lunes a Viernes de 9:00 a 19:00

<http://www.dlink.es>

Supporto tecnico

Supporto Tecnico dal lunedì al venerdì dalle ore 9.00 alle ore 19.00 con orario continuato

Telefono: 199400057

<http://www.dlink.it/support>

Technical Support

Tech Support for customers within the Netherlands:

0900 501 2007 / www.dlink.nl / €0.15ppm anytime.

Tech Support for customers within Belgium:

070 66 06 40 / www.dlink.be / €0.175ppm peak, €0.0875ppm off peak

Tech Support for customers within Luxembourg:

+32 70 66 06 40 / www.dlink.be

Pomoc techniczna

Telefoniczna pomoc techniczna firmy D-Link: 0 801 022 021

Pomoc techniczna firmy D-Link świadczona przez Internet:

<http://www.dlink.eu/support/>

Technická podpora

Web: <http://www.dlink.cz/support/>

E-mail: support@dlink.cz

Telefon: 225 281 553

Telefonická podpora je v provozu: PO- PÁ od 08.00 do 17.00

Pevná linka 1,78 CZK/min - mobil 5.40 CZK/min

Technikai Támogatás

Tel. : 06 1 461-3001

Fax : 06 1 461-3004

Land Line 14,99 HUG/min - Mobile 49.99,HUF/min

email : support@dlink.hu

URL : <http://www.dlink.hu>

Teknisk Support

D-Link Teknisk telefon Support: 820 00 755

(Hverdager 08:00-20:00)

D-Link Teknisk Support over Internett: <http://www.dlink.no>

Teknisk Support

D-Link teknisk support over telefonen: Tlf.: 9013 8899

Normale åbningstider: Hverdage kl. 08:00 - 20:00

D-Link teknisk support på Internettet: <http://www.dlink.dk>

Teknistä tukea asiakkaille Suomessa:

Arkisin klo. 9 - 21
numerosta : **06001 5557**
Internetin kautta : <http://www.dlink.fi>

Teknisk Support

D-Link Teknisk Support via telefon: 0900-100 77 00
Vardagar 08.00-20.00
D-Link Teknisk Support via Internet: <http://www.dlink.se>

Assistência Técnica

Assistência Técnica da D-Link na Internet:
<http://www.dlink.pt>
e-mail: soporte@dlink.es

Τεχνική Υποστήριξη

D-Link Hellas Support Center
Κεφαλληνίας 64, 11251 Αθήνα,
Τηλ: 210 86 11 114 (Δευτέρα- Παρασκευή 09:00-17:00)
Φαξ: 210 8611114
<http://www.dlink.gr/support>

Tehnička podrška

Hvala vam na odabiru D-Link proizvoda. Za dodatne informacije, podršku i upute za korištenje uređaja, molimo vas da posjetite D-Link internetsku stranicu na www.dlink.eu
www.dlink.biz/hr

Tehnična podpora

Zahvaljujemo se vam, ker ste izbrali D-Link proizvod. Za vse nadaljnje informacije, podpora ter navodila za uporabo prosimo obiščite D-Link - ovo spletno stran www.dlink.eu
www.dlink.biz/sl

Suport tehnic

Vă mulțumim pentru alegerea produselor D-Link. Pentru mai multe informații, suport și manuale ale produselor vă rugăm să vizitați site-ul D-Link www.dlink.eu
www.dlink.ro

Technical Support

You can find software updates and user documentation on the D-Link website.

Tech Support for customers in

Australia:

Tel: 1300-766-868

24/7 Technical Support

Web: <http://www.dlink.com.au>

E-mail: support@dlink.com.au

India:

Tel: 1800-233-0000 (MTNL & BSNL Toll Free)

+91-832-2885700 (GSM, CDMA & Others)

Web: www.dlink.co.in

E-Mail: helpdesk@dlink.co.in

Indonesia, Malaysia, Singapore and Thailand:

Tel: +62-21-5731610 (Indonesia)

Tel: 1800-882-880 (Malaysia)

Tel: +65 6501 4200 (Singapore)

Tel: +66-2-719-8978/9 (Thailand)

24/7, for English Support only

Web: <http://www.dlink.com.sg/support/>

E-mail: support@dlink.com.sg

Korea:

Tel: +82-2-2028-1815

Monday to Friday 9:00am to 6:00pm

Web: <http://www.d-link.co.kr>

E-mail: arthur@d-link.co.kr

New Zealand:

Tel: 0800-900-900

24/7 Technical Support

Web: <http://www.dlink.co.nz>

E-mail: support@dlink.co.nz

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Technical Support

You can find software updates and user documentation on the D-Link website.

Tech Support for customers in

Egypt:

Tel: +202-2919035, +202-2919047
Sunday to Thursday 9:00am to 5:00pm
Web: <http://support.dlink-me.com>
E-mail: support.eg@dlink-me.com

Iran:

Tel: +98-21-88880918,19
Saturday to Thursday 9:00am to 5:00pm
Web: <http://support.dlink-me.com>
E-mail: support.ir@dlink-me.com
support@dlink.ir

Israel:

Magshimim 20, Petach Tikva 49348
Main Tel: 972-3-9215173
Customer Support Tel: 972-3-9212886
Web: www.dlink.co.il

Pakistan:

Tel: +92-21-4548158
+92-21-4548310
Monday to Friday 10:00am to 6:00pm
Web: <http://support.dlink-me.com>
E-mail: zkashif@dlink-me.com

South Africa and Sub Sahara Region:

Tel: +27-12-665-2165
08600 DLINK (for South Africa only)
Monday to Friday 8:30am to 9:00pm South Africa Time
Web: <http://www.d-link.co.za>
E-mail: support@d-link.co.za

Turkey:

Tel: +90-212-2895659
Monday to Friday 9:00am to 6:00pm
Web: <http://www.dlink.com.tr>
E-mail: turkiye@dlink-me.com

U.A.E and North Africa:

Tel: +971-4-4278127 (U.A.E)
Sunday to Thursday 9.00AM to 6.00PM GMT+4
Web: <http://www.dlink-me.com>
E-mail: support.me@dlink-me.com

Saudi ARABIA (KSA):

Tel: +966 01 217 0008
Fax: +966 01 217 0009
Saturday to Wednesday 9.30AM to 6.30PM
Thursdays 9.30AM to 2.00 PM
E-mail: Support.sa@dlink-me.com

Техническая поддержка

Обновления программного обеспечения и документация доступны на Интернет-сайте D-Link.

D-Link предоставляет бесплатную поддержку для клиентов в течение гарантийного срока.

Клиенты могут обратиться в группу технической поддержки D-Link по телефону или через Интернет.

Техническая поддержка D-Link:
+7(495) 744-00-99

Техническая поддержка через Интернет
<http://www.dlink.ru>
e-mail: support@dlink.ru

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SOPORTE TÉCNICO

Usted puede encontrar actualizaciones de softwares o firmwares y documentación para usuarios a través de nuestro sitio www.dlinkla.com

SOPORTE TÉCNICO PARA USUARIOS EN LATINO AMERICA

Soporte técnico a través de los siguientes teléfonos de D-Link

PAIS	NUMERO	HORARIO
Argentina	0800 - 12235465	Lunes a Viernes 08:00am a 21:00pm
Chile	800 - 835465 ó (02) 5941520	Lunes a Viernes 08:00am a 21:00pm
Colombia	01800 - 9525465	Lunes a Viernes 06:00am a 19:00pm
Costa Rica	0800 - 0521478	Lunes a Viernes 05:00am a 18:00pm
Ecuador	1800 - 035465	Lunes a Viernes 06:00am a 19:00pm
El Salvador	800 - 6335	Lunes a Viernes 05:00am a 18:00pm
Guatemala	1800 - 8350255	Lunes a Viernes 05:00am a 18:00pm
México	01800 - 1233201	Lunes a Viernes 06:00am a 19:00pm
Panamá	011 008000525465	Lunes a Viernes 05:00am a 18:00pm
Perú	0800 - 00968	Lunes a Viernes 06:00am a 19:00pm
Venezuela	0800 - 1005767	Lunes a Viernes 06:30am a 19:30pm

Soporte Técnico de D-Link a través de Internet

www.dlinkla.com

e-mail: soporte@dlinkla.com & consultas@dlinkla.com

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Suporte Técnico

Você pode encontrar atualizações de software e documentação de usuário no site da D-Link Brasil.

A D-Link fornece suporte técnico gratuito para clientes no Brasil durante o período de vigência da garantia deste produto.

Suporte Técnico para clientes no Brasil:

Website para suporte: www.dlink.com.br/suporte
e-mail: suporte@dlink.com.br

Telefones para contato:

Clientes de São Paulo: 2755 6950
Clientes das demais regiões: 0800 70 24 104
Segunda à Sexta-feira, das 9:00h às 21:00h
Sábado, das 9:00h às 15:00h

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D-Link 友訊科技 台灣分公司 技術支援資訊

如果您還有任何本使用手冊無法協助您解決的產品相關問題，台灣地區用戶可以透過我們的網站、電子郵件或電話等方式與D-Link台灣地區技術支援工程師聯絡。

D-Link 免付費技術諮詢專線

0800-002-615

服務時間：週一至週五，早上9:00到晚上9:00

(不含周六、日及國定假日)

網 站：<http://www.dlink.com.tw>

電子郵件：dssqa_service@dlink.com.tw

如果您是台灣地區以外的用戶，請參考D-Link網站全球各地分公司的聯絡資訊以取得相關支援服務。

產品保固期限、台灣區維修據點查詢，請參考以下網頁說明：

<http://www.dlink.com.tw>

產品維修：

使用者可直接送至全省聯強直營維修站或請洽您的原購買經銷商。

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Dukungan Teknis

Update perangkat lunak dan dokumentasi pengguna dapat diperoleh pada situs web D-Link.

Dukungan Teknis untuk pelanggan:

Dukungan Teknis D-Link melalui telepon:

Tel: +62-21-5731610

Dukungan Teknis D-Link melalui Internet:

Email : support@dlink.co.id

Website : <http://support.dlink.co.id>



Technical Support

この度は弊社製品をお買い上げいただき、誠にありがとうございます。
させていただきます。

下記弊社 Web サイトからユーザ登録及び新製品登録を
行っていただくと、ダウンロードサービスにて
サポート情報、ファームウェア、ユーザマニュアルを
ダウンロードすることができます。

ディーリンクジャパン Web サイト

URL:<http://www.dlink-jp.com>

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技术支持

办公地址：北京市东城区北三环东路 36 号 环球贸易中心 B 座
26F 02-05 室 邮编: 100013

技术支持中心电话：8008296688/ (028)66052968

技术支持中心传真：(028)85176948

各地维修中心地址请登陆官方网站查询

网址：<http://www.dlink.com.cn>

办公时间：周一到周五，早09:00到晚18:00



Registration Card

All Countries and Regions Excluding USA

Print, type or use block letters.

Your name: Mr./Ms _____

Organization: _____ Dept. _____

Your title at organization: _____

Telephone: _____ Fax: _____

Organization's full address: _____

Country: _____

Date of purchase (Month/Day/Year): _____

Product Model	Product Serial No.	* Product installed in type of computer	* Product installed in computer serial No.

(* Applies to adapters only)

Product was purchased from:

Reseller's name: _____

Telephone: _____

Answers to the following questions help us to support your product:

1. Where and how will the product primarily be used?

☐Home ☐Office ☐Travel ☐Company Business ☐Home Business ☐Personal Use

2. How many employees work at installation site?

☐1 employee ☐2-9 ☐10-49 ☐50-99 ☐100-499 ☐500-999 ☐1000 or more

3. What network protocol(s) does your organization use ?

☐XNS/IPX ☐TCP/IP ☐DECnet ☐Others _____

4. What network operating system(s) does your organization use ?

☐D-Link LANsmart ☐Novell NetWare ☐NetWare Lite ☐SCO Unix/Xenix ☐PC NFS ☐3Com 3+Open ☐Cisco Network
☐Banyan Vines ☐DECnet Pathwork ☐Windows NT ☐Windows 98 ☐Windows 2000/ME ☐Windows XP
☐Others _____

5. What network management program does your organization use ?

☐D-View ☐HP OpenView/Windows ☐HP OpenView/Unix ☐SunNet Manager ☐Novell NMS
☐NetView 6000 ☐Others _____

6. What network medium/media does your organization use ?

☐Fiber-optics ☐Thick coax Ethernet ☐Thin coax Ethernet ☐10BASE-T UTP/STP
☐100BASE-TX ☐1000BASE-T ☐Wireless 802.11b and 802.11g ☐wireless 802.11a ☐Others _____

7. What applications are used on your network?

☐Desktop publishing ☐Spreadsheet ☐Word processing ☐CAD/CAM
☐Database management ☐Accounting ☐Others _____

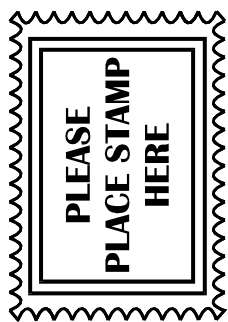
8. What category best describes your company?

☐Aerospace ☐Engineering ☐Education ☐Finance ☐Hospital ☐Legal ☐Insurance/Real Estate ☐Manufacturing
☐Retail/Chain store/Wholesale ☐Government ☐Transportation/Utilities/Communication ☐VAR
☐System house/company ☐Other _____

9. Would you recommend your D-Link product to a friend?

☐Yes ☐No ☐Don't know yet

10. Your comments on this product?



TO:

Three vertical lines for an address.

D-Link®